

# CHRISTMAS RIVER CRUISE



PRAGUE • VIENNA • REGENSBURG • BUDAPEST

## THE OFFER

Nowhere celebrates Christmas quite like Europe. Market squares ablaze with colour, laughter and cheer; streets adorned in festive lights and decorations; and, most importantly, an excuse to throw on your warmest, most stylish winter fashions! When combined with a luxury boutique cruise along the mighty Danube, you have a once-in-a-lifetime trip worth staying on Santa's Nice List for.

Five countries, one unforgettable journey. Begin with a half day tour of beautiful Prague, the "City of a Hundred Spires", followed by free time to explore its magical Christmas market. Then, embark on a dazzling six-night cruise down the Danube River aboard the brand new Amadeus Star boutique river ship. With sophisticated onboard dining and stylish outside-view cabins, not to mention its sunken wine bar, this 5-star ship is what river cruising dreams are made of! Admire the ever-changing landscape as your ship makes its way to diverse ports including the medieval city of Regensburg, Passau - the 'City of Three Rivers', Emmersdorf in the UNESCO listed landscape of Wachau - and more!

When the cruise ends, the wonder continues with a tour and free time in the captivating Hungarian city of Budapest.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.  
Call our friendly team on [135 777](tel:135777)

**Trip  
aDeal**  
EST. 2011



## 16 DAY FLY & CRUISE PACKAGE | CHRISTMAS RIVER CRUISE

### THE ITINERARY

#### Day 1 Australia - Prague, Czech Republic

Today depart from Sydney, Melbourne, Brisbane, \*Adelaide or \*Perth to Prague, Czech Republic. Fly with award-winning airlines such as Lufthansa, Swiss, Austrian, Air France, KLM, Finnair, Qatar Airways, Etihad, Emirates and partners (subject to availability).

**Meals included: In-Flight**

#### Day 2 Welcome to Prague!

Upon arrival, be met by your English-speaking tour leader and transferred to the hotel.

**Overnight: Ibis Praha Wenceslas Square or similar, Prague**

**Meals included: None**

#### Day 3 Prague City Tour

This morning, enjoy breakfast before joining a half day city tour of Prague, the "City of a Hundred Spires" (approx. 4 hours) with a local guide. See the highlights of Prague such as: Wenceslas Square, the National Theatre, the Lesser Town, Hradčany and Prague Castle Complex, Charles Bridge, the former Jewish district and Astronomical Clock in the Old Town Square (entrances not included). After the tour, this afternoon is free at leisure for you to further explore or relax.

**Overnight: Ibis Praha Wenceslas Square or similar, Prague**

**Meals included: Breakfast**

#### Day 4 Prague Free Day

Today, enjoy a day at leisure to experience the beautiful Christmas markets of Prague. Some unique products that are available at the markets are Christmas ornaments, crafts, holiday decorations and traditional Czech Christmas cookies. Have the opportunity to taste some traditional Czech foods

that are made fresh right in front of you. Hot wine (svařené víno or svařák), grog, and warm honey liquor called medovina come in handy in the cold weather (not included). Czech Christmas carols will also add to the festive atmosphere. If you decide to stay out after dark, you will be able to see the markets lit up beautifully by a terrific assortment of Christmas lights.

**Overnight: Ibis Praha Wenceslas Square or similar, Prague**

**Meals included: Breakfast**

#### Day 5 Prague, Czech Republic - Nuremberg, Germany (approx. 300km)

Begin 6 Night Nuremberg to Vienna Christmas Market River Cruise. After breakfast head to Nuremberg - The 'little Christmas City'. Be transferred to the embarkation terminal to board the six-night Danube River Christmas cruise on the brand-new 5-star 'MS Amadeus Star'. Boarding will take place from 4:00pm today. You will have plenty of time to explore the festively decorated Amadeus ship, followed by a Welcome Cocktail with the on-board cruise management. Thereafter, you can savour your first culinary delights on board at a stylish welcome dinner, during which the chef will put you in an appropriately celebratory mood for the upcoming winter trip. The ship will remain docked in Nuremberg overnight.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast; Dinner**

#### Day 6 Nuremberg Christmas Market

After breakfast, make the most of the morning to explore the romantic Christmas market of Nuremberg on your own or perhaps join an optional shore excursion. The enticing smells of mulled wine and rum punch, roasted almonds, Nuremberg bratwurst and gingerbread fill the air. The 'little town of

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.  
Call our friendly team on [135 777](tel:135777)





## 16 DAY FLY & CRUISE PACKAGE | CHRISTMAS RIVER CRUISE

### THE ITINERARY

wood and cloth' will shine in the heart of Nuremberg's Old Town and turn it into "Christmas City". More than 180 market stands – all decorated for Christmas with fresh greens and lights – invite you to enjoy traditional Christmas ornaments of all shapes and sizes; the local gold-foil angel; 'Zwetschgenmännla' made of prunes; toys and games; and delicious holiday treats to eat and drink. Experience this one-of-a-kind atmosphere and enjoy the magic of the Christmas Market!

At lunch time, return to your ship, which heads towards Regensburg, departing at 1pm.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 7 Regensburg, Germany 9am - 9pm

This morning the ship docks at one of Germany's most well preserved medieval cities. Regensburg is located on the most northern point of the Danube River and is known for its UNESCO world heritage architecture from many different centuries. The 13th century Regensburg Cathedral, a twin-spired Gothic landmark, is home to the Regensburger Domspatzen choir, just one of the many highlights of this city.

Enjoy the beautiful and well known Christmas Market of Regensburg. The stalls and booths around the 500-year-old Neupfarr Church and in front of the classical columns of the former city guardhouse sell a glittering range of Christmas decorations, traditional Nativity crib scenes with carved figures, children's toys and other very practical gifts. Alongside these stands with their works of art, other booths invite visitors to sample gingerbread and Christmas cookies and other mouth watering goodies.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 8 Passau, Germany 9am - 3:30 pm

Passau, a German city on the Austrian border, lies at the confluence of the Danube, Inn and Ilz rivers, and is known as the 'Three Rivers City'. The town is overlooked by the Veste Oberhaus, a 13th century hilltop fortress housing a city museum and observation tower. The old town below is known for its baroque architecture, including St. Stephen's Cathedral, which features distinctive onion-domed towers and an organ with 17,974 pipes.

Make a visit to the beautiful Christmas Market of Passau, and enjoy passing through the charming old quarters and decorated city centre of Passau.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 9 Emmersdorf/Melk, Austria 8am - 10.30am Weißkirchen 11.30am - Vienna Arrive 6pm

Wake up this morning to a wonderful view of one of the most beautiful landscape regions in Austria – the Wachau.

Emmersdorf is the starting point for a trip (optional tour - not included) through this wintery region, which will include a visit to Melk Abbey, an Austrian Benedictine abbey and one of the world's most famous monastic sites. The impressive Baroque abbey was built between 1702 and 1736. The abbey's church and the impressive library with countless medieval manuscripts and frescos are particularly noteworthy. A guided tour takes you through the abbot's chambers, along the imperator's walk, through the marble hall, the balconies and the library.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.  
Call our friendly team on 135 777





## 16 DAY FLY & CRUISE PACKAGE | CHRISTMAS RIVER CRUISE

### THE ITINERARY

Continue by coach to Dürnstein, one of the best-known wine villages in the Wachau. Situated in the heart of the magnificent valley, on the banks of the mighty river Danube, the charming town offers the unique combination of breathtaking scenery, traditional architecture and places of historic interest. A walk through the town allows you to appreciate its beauty before returning to the ship to enjoy a mug of hot mulled wine at the end of the tour. For those who take part in the optional excursion will rejoin the ship in Weißenkirchen.

The vessel will continue its journey to Vienna, arriving in the early evening.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 10 Vienna, Austria

There is much to see in Vienna, Austria's capital city. Its artistic and intellectual legacy was shaped by residents including Mozart, Beethoven and Sigmund Freud. The city is also known for its imperial palaces, including Schonbrunn, the Habsburgs' summer residence. In the Museumsquartier district, historic and contemporary buildings display work by Egon Schiele, Gustav Klimt and other artists. An optional morning city tour of Vienna (not included) will take you to the most beautiful sights and elegant buildings in Vienna.

Alternatively enjoy a visit to the magnificent Schönbrunn Palace, where an atmospheric Christmas market awaits you. Here, the pervasive pre-Christmas atmosphere and the aromas of lebkuchen (gingerbread) and roasted almonds combine in an unforgettable, authentic Advent experience. In the evening, an elegant captain's Gala Dinner takes place on board, during which you can enjoy a wonderful Advent ambience.

**Overnight: Amadeus 'MS Amadeus Star' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 11 Vienna, Austria - Disembark at 9am - Bratislava, Slovakia (approx. 80 Km)

After breakfast, disembark and be transferred to the capital city of Slovakia, Bratislava. Upon arrival check in to the hotel and spend the rest of the day at leisure.

Explore the Slovakian capital city where the 18th-century old town is known for its lively bars and cafes. Perched atop a hill, Bratislava Castle overlooks the old town and the Danube River. Take the time to embrace the city's Christmas market.

**Overnight: Mercure Bratislava Hotel or similar, Bratislava**

**Meals included: Breakfast**

#### Day 12 Bratislava Free Day

Discover the romantic city of Bratislava on a free day with impressive Gothic and Baroque buildings. Enjoy time at leisure to experience the city, which is dominated by the imposing Bratislava Castle high above the streets below.

The main location of the Bratislava Christmas Markets is located in Main Square, also known as Hlavnom námestí. Here, you'll find dozens of cozy stalls selling Slovakian gifts and tasty specialties, along with a bright tree in the corner and a stage for various performances. The Christmas market at Bratislava Castle is a relative newcomer to the Bratislava Christmas Market scene, but its magical location in one of the city's best known landmarks more than makes up for it. Plus, it has a view to die for!

**Overnight: Mercure Bratislava Hotel or similar, Bratislava**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 5014924033

Have a question about this deal? We're here to help.

Call our friendly team on 135 777





## 16 DAY FLY & CRUISE PACKAGE | CHRISTMAS RIVER CRUISE

### THE ITINERARY

Meals included: Breakfast

#### Day 13 Bratislava, Slovakia - Budapest, Hungary (approx. 200 km) - City Tour

After breakfast, continue your journey to Budapest. This amazing city is separated by the Danube into two entities: Buda on one side with its hills and valleys, and Pest on the other with its flat expanse offering such a wonderful panoramic view of the Danube that it was listed as a World Cultural Heritage Site by UNESCO.

Upon arrival enjoy a half day guided tour of the city.

**Overnight: Mercure Buda Castle Hill Hotel or similar, Budapest**

Meals included: Breakfast

#### Day 14 Budapest, Hungary - Free Day

Explore the city and its Christmas Markets - ranked the most beautiful in Europe!

Budapest's Christmas Markets are often considered among the most beautiful Christmas markets in Europe, attracting hundreds of thousands of visitors every year. From the main Christmas fair in Vörösmarty Square to the famous Advent Feast at St Stephen's Basilica, visitors are spoiled for choice when it comes to finding fun and exciting holiday activities.

**Overnight: Mercure Buda Castle Hill Hotel or similar, Budapest**

Meals included: Breakfast

#### Day 15 Budapest, Hungary - Australia

Today, transfer to Budapest Airport at the appropriate time for the return flight home to Australia.

Meals included: Breakfast;In-Flight

#### Day 16 Arrive Australia

*Please note: some flights may arrive +1 day later due to flight scheduling.*

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.  
Call our friendly team on [135 777](tel:135777)





## 16 DAY FLY & CRUISE PACKAGE | CHRISTMAS RIVER CRUISE

### TOUR INCLUSIONS

#### HIGHLIGHTS

Discover 5 amazing countries: Czech Republic, Germany, Austria, Hungary and Slovakia

Immerse yourself in the magic of the European festive season

Enjoy the Christmas markets in Prague, Nuremberg, Vienna, Budapest and more

Enjoy a guided tour of Prague, the 'City of a Hundred Spires'

See Hradčany with Prague Castle, Wenceslas Square and more

Discover the traditional Prague Christmas Market on a free day

Cruise along the romantic Danube River

Step back in time in the authentic Christmas market of Nuremberg

See Nuremberg, the heart of the German Renaissance

Dock in Regensburg one of Germany's most well preserved medieval cities

Discover Passau, the 'City of Three Rivers' and its Christmas markets

See Emmersdorf and Melk in the beautiful Wachau Valley

Witness the stunning scenery of the UNESCO-listed Wachau region

Embrace the Christmas flair of stunning Vienna, Austria's capital

Take in UNESCO World Heritage Sites

Discover Bratislava, the buzzing capital of Slovakia

Explore Bratislava's lively Christmas Markets

Visit Budapest Christmas Markets the most beautiful in Europe

Enjoy a guided tour of Budapest

#### FLIGHTS

Return International flights (economy class) ex SYD/MEL/BNE/\*ADL/\*PER

#### CRUISE

6 night Rhine & Danube River Christmas cruise from Nuremberg to Vienna

Sail aboard the brand new 5-star 'Amadeus Star' ship

Stay in an elegant large, outside river-view stateroom cabin

24-hour complimentary coffee, tea, hot chocolate and water onboard cruise

Enjoy special onboard entertainment including music, talks and cooking demonstrations

Free-flowing soft drinks, beer and wines from Europe's famous wine regions with every lunch and dinner onboard

Buffet breakfast, lunch, light lunch, dinner and midnight (late night) snack

Enjoy a welcome cocktail, welcome dinner and Captain's Gala Dinner

Take advantage of complimentary onboard bicycles

Bottled water replenished daily

Complimentary state-of-the-art audio headsets for optional excursions

Complimentary Wi-Fi

#### ACCOMMODATION

7 nights quality hotel accommodation

#### DINING

Enjoy 24 meals including all gourmet meals onboard ship

#### TOUR ESSENTIALS

English speaking onboard Cruise Director, Tour Leader and Tour Guides

Airline, port taxes and surcharges

All local taxes, parking and checkpoint fees

#### TRANSPORT

Transportation by private A/C vehicles

#### TRANSFERS

Return airport and port transfers

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.

Call our friendly team on 135 777



# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

## CANCELLATION POLICY

### Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 24th November 2022.

This travel offer is priced for one person based on twin share

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Haydn Deck: \$3070 per person SOLD OUT

Strauss Deck: \$3780 per person

Mozart Deck: \$3900 per person

### Departure Dates

*Please note: See website for live dates and availability.*

### Departure Cities

Sydney, Melbourne, Brisbane, \*Adelaide or \*Perth

### Departure City Surcharges

Brisbane, Adelaide and Perth: \$200 per person

## FLIGHTS

### Full Service Airline(s) Used

Lufthansa, Swiss, Austrian, Air France, KLM, Finnair, Qatar Airways, Etihad, Emirates and partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early in Prague, Czech Republic

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

**Black Out Dates:**

- Arrive Early is not available before 25th October 2022

### Stay Behind in Budapest, Hungary

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

-- Stay Behind is not available after 10 December 2022

### Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

\* Dubai

Includes:

- 2 nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however, the stopover location must be the same each way, due to the airline used.

- Abu Dhabi stopovers are not available for Perth.

- Stopover packages are subject to availability.

**Blackout Dates:**

01 October 2022 - 25 October 2022

15 December 2022 - 10 January 2023

### Flight Class Upgrades

- Premium Class: Not Available

- Business Class (International Flights Only): \$6,999 per person

*Please note:*

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

## CRUISES

The AMADEUS STAR

A masterpiece of engineering and ship design, joined the fleet in April 2019. The ship offers a total of 70 spacious deluxe cabins and 12

# IMPORTANT INFORMATION

AMADEUS Suites. Similar to other ships, the AMADEUS STAR cabins on the Mozart and Strauss Deck also feature lowerable panoramic windows which extend across the entire cabin front and have been specially designed for the AMADEUS ships. All deluxe cabins and suites offer comfortable, spacious bathrooms, infotainment systems, flat screen television, telephone, cabin safe, minibar and air conditioning which can be individually regulated. Furthermore, the suites feature a comfortable corner sofa, luxurious bathroom and walk-out external balcony.

## Cabins

All cabins are subject to availability; some cabins may have restricted views.

### Haydn Deck (16 m<sup>2</sup> / 172 sq.ft.)

Spacious bathroom, small panoramic window (cannot be opened), spacious wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe. Cabins with connecting doors are available on request.

### Strauss Deck (Middle Deck) (17.5 m<sup>2</sup> / 188 sq.ft.)

Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

### Mozart Deck (Top Deck)

Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

## ACCOMMODATION

### Accommodation Used

#### 3 - 4 Star (self-rated)

Prague: Ibis Praha Wenceslas Square Hotel or similar

Bratislava: Mercure Bratislava Hotel or similar

Budapest: Mercure Buda Castle Hill hotel or similar

### 5 Star (self-rated)

Cruise: Amadeus River Cruises – 'Amadeus Star'

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available at check-out.

*Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.*

### Maximum Room Capacity

2 People

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 2 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not Available

### Bedding Configuration

Double or Twin (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 29 per vehicle.

### Optional Tours / Activities

#### Cruise Excursion Packages:

Package A: \$200 per person

Package B: \$275 per person

Package C: \$450 per person

### Package A

- City Tour of Nuremberg with Christmas Market
- Regensburg Walking Tour
- Passau Walking Tour
- City Tour of Vienna

### Package B

All of package A plus the following:

- Excursion to Wachau with Melk Abbey and mulled wine party

### Package C

All of package B plus the following:

- "Sound of Vienna" Classical Concert
- Guided Tour of Schönbrunn Palace with Christmas Markets

#### *Please note:*

*- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)*

*- Some tours require minimum numbers to operate.*

*- Shore excursions can also be booked whilst onboard (subject to availability).*

## EXCLUSIONS

- Visa fees and requirements (A visa is not required for Europe for stays up to 90 days if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

- Gratuities/tipping:

\*Land tour: recommended at €5 per person, per day, payable on tour.

\*Cruise: recommended at \$14 USD per person, per day, payable onboard at the end of the cruise

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

# IMPORTANT INFORMATION

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

#### Rhine River:

Average temperatures in Rhine Valley vary greatly. Considering humidity, temperatures feel cold for about half of the year and otherwise nice with a chance of rain or snow throughout most of the year. Weather is cold this time of year in the Rhine Valley, the average high during this season is between 14.4°C and 10°C. On average, it rains or snows a fair amount: 6 to 7 times per month.

#### Danube River:

Average temperatures in the Danube area vary greatly. Considering humidity,

temperatures feel cold for about half of the year and otherwise nice with a chance of rain or snow throughout most of the year. Weather is cold this time of year, the average high during this season is between 8°C and 4°C

## FLIGHTS

### Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

*Please note: Balcony Cabins are deluxe porthole view with veranda*

### Cruise Loyalty Discounts

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals:

24 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping

#### Cruise

Cruise gratuities (tips) are included in the tour price for the services of the cruise staff throughout the cruise component of this tour. However additional gratuities may apply to on board purchases.

### Sightseeing

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).*

### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay

# IMPORTANT INFORMATION

close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A visa is not required for those travelling on an Australian Passport for stays under 90 days.

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

(Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

· Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

· If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances