

# PUGLIA, AMALFI & THE MED

ROME • DUBROVNIK • CORFU • VENICE • POSITANO • SORRENTO

## THE OFFER

A dream-like destination of sun-kissed beaches, historic cities and colourful cliffside villages - Italy's southern region of Puglia is just so hot right now. From whitewashed Ostuni and Otranto to the spectacular natural pool of Poetry Cave, this 19 day tour and cruise package is your chance to dive headfirst into this remarkable region - combined with a trip through the magical Mediterranean.

Begin with a sightseeing tour of ancient Rome, taking in wonders such as the Colosseum, the sprawling Roman Forum, and Capitoline Hill - designed by Michelangelo in the 1500s. Travel along the UNESCO listed Amalfi Coast, stopping to explore Sorrento, Positano and the dramatic town of Amalfi, plus explore the ruins of Pompeii - destroyed by Mt Vesuvius in 79AD. In Puglia, the beautiful cave houses of Sassi di Matera; the spectacular town of Alberobello, known for its conical-roofed 'trulli' huts; the winding streets of whitewashed Ostuni; and the historic seaside port of Otranto are just a handful of the sights that will find a place in your heart. From Bari, embark on a seven-night cruise to the glittering Croatia and Greek Islands aboard the MSC Musica or MSC Lirica. Visit the island paradise of Corfu, historic Dubrovnik, the 'floating city' of Venice and more!





## 19 DAY TOUR & CRUISE | PUGLIA, AMALFI & THE MED

### THE ITINERARY

#### Day 1 Australia/New Zealand - Rome

Today depart from Sydney, Melbourne, \*Brisbane, \*Adelaide, \*Auckland or \*Perth for the flight to Rome, Italy! Fly with full-service airlines such as Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Finnair, Cathay Pacific, Air France, KLM, British Airways or Malaysia Airlines to name a few (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to Rome

Upon arrival in Rome, be met and transferred to the hotel.

**Overnight: Hotel Cristoforo Colombo or similar, Rome**

**Meals included: None**

#### Day 3 Rome Guided Tour

Following breakfast at the hotel this morning, join a half day guided tour of Rome with a local guide. You will experience some of the richest historical landmarks in the world. First see Piazza Venezia before walking towards the Capitoline Hill (Campidoglio), designed by Michelangelo in the 1500s.

Next, travel down Via dei Fori Imperiali (Road of the Imperial Forums), the former centre of ancient political, commercial and legal life. See the spectacular Colosseum (entrance not included), area of gladiators, and the Arch of Constantine, a monument dedicated to Emperor Constantine by the Senate and the people of Rome. In addition to these wonderful sights, see Palatine Hill, where former emperors and

influential figures once lived, and the exterior of the gigantic Circus Maximus, the first and main site of chariot racing and mass entertainment. The remainder of the day is yours to enjoy at leisure.

**Overnight: Hotel Cristoforo Colombo or similar, Rome**

**Meals included: Breakfast**

#### Day 4 Rome - Pompeii - Sorrento (approx. 270Km)

Enjoy breakfast at the hotel before continuing your journey to the stunning Sorrento coastline. Arrive in Pompeii later this morning to learn about this magnificent archeological site on a locally guided tour. Built-in the ancient Roman era, delve into the history and spectacle of the city buried from the eruption of Mount Vesuvius in 79AD. It remains surprisingly intact, and a great insight into the life of a commercial city of ancient Rome. Afterwards, continue to the beautiful seaside Amalfi Coast.

**Overnight: Grand Hotel Moonvalley or similar, Sorrento Area**

**Meals included: Breakfast**

#### Day 5 Amalfi Coast - Sorrento - Positano & Amalfi (approx. 50 Km)

Today enjoy the UNESCO World Heritage listed Amalfi Coast. Uncover the 50km stretch of coastline along the southern edge of Italy's Sorrentine Peninsula with your tour leader. A hugely popular holiday destination, the Amalfi coast features sheer cliffs, a rugged shoreline dotted with small beaches and pastel-coloured fishing villages. The coastal road between the port city of Salerno and clifftop Sorrento winds past grand villas, terraced vineyards and cliffside lemon groves. Spend a full day exploring these beautiful villages with your tour leader.



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**Sorrento:** See the picturesque cliff-top resort town, wedged on a ledge between the mountains and the Mediterranean. It's well located for regional sightseeing and is a pleasant place to stay and stroll among beautiful landscapes.

**Positano:** a cliffside village on southern Amalfi Coast, the coast's most picturesque and photogenic town, with vertiginous houses dotting the cliffside down to the sea in a cascade of sun-bleached peach, pink and terracotta colours. No less colourful are its steep streets and steps lined with wisteria-draped hotels, smart restaurants and fashionable boutiques.

**Amalfi:** an outstanding example of the Mediterranean landscape, a town in a dramatic natural setting below steep cliffs on Italy's southwest coast. Between the 9th and 11th centuries, it was the seat of a powerful maritime republic. The Arab-Norman Sant'Andrea cathedral at the heart of the town, with its striped Byzantine facade, survives from this era.

**Overnight: Grand Hotel Moonvalley or similar, Sorrento Area**

**Meals included: Breakfast**

#### Day 6 Sorrento Area - Matera - Alberobello (approx. 310 Km)

Today, head southeast through sun-baked landscapes to the region of Puglia. On the way stop at Matera for a guided tour and exploration of the UNESCO World Heritage Site of Sassi (Italian for "stones") - a labyrinth of cave dwellings, churches, staircases and arches, hewn out of the solid rock. First occupied in the Palaeolithic Age, the myriad of natural caves were gradually burrowed deeper and expanded into living spaces by peasants and artisans throughout the classical and medieval eras. Today, these underground residences are being re-inhabited by Italians, and staying in one of the 'Sassi di Matera' cave hotels has become one of Europe's most

exotic new experiences. The journey continues over rolling green hills and wide mountain views, as you head towards Alberobello. Upon arrival, enjoy the remainder of the day at leisure.

**Overnight: Hotel Colle del Sole or similar, Alberobello**

**Meals included: Breakfast**

#### Day 7 Alberobello - Ostuni - Lecce (approx. 110 Km)

This morning, take some time to discover the spectacular town of Alberobello, a UNESCO World Heritage Site. Explore the small, white-washed stone houses here - known as Trulli - which are clustered together throughout the city and built entirely without mortar. Continue on to Ostuni early this afternoon.

Ostuni is a unique town with winding streets and beautifully decorated, colourful window frames that can fool you into thinking you're somewhere in Greece. Enjoy a stroll around the old town with your tour leader to see the amazing monuments and medieval buildings. The cultivation of olives is one of Puglia's greatest resources and economic certainties - enjoy a tasting of authentic local Italian olive oil while you're here. In the late afternoon arrive in Lecce and take the remainder of the day at leisure.

**Overnight: Hotel Zenit Salento or similar, Lecce**

**Meals included: Breakfast**

#### Day 8 Lecce - Otranto - Salento Coast - Poetry Cave (approx. 100 Km)

Today head to Otranto, a historic seaside town and port on the Adriatic coast of southern Italy. It's a small town with a lovely holiday atmosphere and makes a good destination for a day trip. The picture-perfect blue waters, white buildings and



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diving rocks make Otranto the frequent cover star of maps, books and articles about Puglia. On a clear day, it is possible to see over the Strait of Otranto to Albania. The name of Otranto is probably best known abroad for The Castle of Otranto, Horace Walpole's pioneering Gothic novel. However, the creepy castle of Walpole's imagination bears little resemblance to the fortress of the real Otranto.

In the afternoon travel through the Salento Coast, a divine place for a swim or scenic drive. Here the chalk lightens the red soil and the crystal sea laps the cliffs and kisses the olive trees at the shoreline. Enjoy a stop at Torre Sant'Andrea beach (Saint Andrew Tower beach). The looming rocky towers of Torre Sant'Andrea make the waterfront of this small Italian fishing community stand out even within a picturesque backdrop.

Continue to the unique site of the Poetry Cave (Grotta Della Poesia), a natural swimming pool located in Roca Vecchia village, considered one of the most beautiful natural pools in the world. The cave is made of two turquoise and blue karst sinkholes surrounded by stunning scenery. You can bathe in the cave and also reach the sea by swimming across a tunnel. Rare inscriptions, animal sacrifices and other inscriptions have been found in a small sinkhole next to the Cave Poetry, named "Little Poetry". Return to Lecce late this afternoon.

**Overnight: Hotel Zenit Salento or similar, Lecce**

**Meals included: Breakfast**

#### Day 9 Lecce City Tour - Monopoli - Bari (approx. 160 Km)

After breakfast, enjoy a half day guided tour of Lecce with a local guide. The architecture here is recognised for its hugely decorative gargoyles, columns and gremlins. See the Basilica of Santa Croce that features sculptures and a rose window, Piazza del Duomo and the Sant'Oronzo Column, a Roman

column topped with a bronze statue of the city's patron saint (entrances not included).

In the afternoon depart for Bari, the capital of southern Italy's Puglia region. On the way stop at Monopoli, a cosy town with quaint narrow streets and pretty squares. Enjoy an orientation tour of the old town with your tour leader. Like so many towns on the Adriatic, Monopoli's history has been thoroughly influenced by its east-facing position and its fortified sea-front walls and castles that tell many a story. Later this afternoon, arrive in Bari and check into the accommodation for tonight.

**Overnight: Hotel Majesty or similar, Bari**

**Meals included: Breakfast**

#### Day 10 Bari, Italy - Begin 7 Night Italy & Greek Islands MSC Cruise

Depart at 13:00

Enjoy free time this morning to further explore this incredible city. Perhaps, visit some of the city highlights such as the 11th-century Basilica of San Nicola, a key pilgrimage site, surrounded by narrow streets. To the south, the Murat quarter with 19th-century architecture, a promenade and pedestrianised shopping areas. At the appropriate time in the morning you will be transferred to the cruise terminal to embark on your spectacular Mediterranean voyage!

**Overnight: MSC Cruises - 'MSC Lirica'**

**Meals included: Breakfast; Dinner**

#### Day 11 Monfalcone/Venice, Italy 9am - 6pm

A 'floating' masterpiece in northeastern Italy, and capital of the Veneto region, Venice is situated on a group of 118 small islands separated by canals and linked by more than



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400 bridges. Though easily explored on your own, a shore excursion can be a clever option for visiting monuments that draw the largest crowds in Venice: the Basilica di San Marco – the mausoleum of the city’s patron saint – and the Palazzo Ducale – the home of the doge and all the governing councils.

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 12 At Sea

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 13 Dubrovnik, Croatia 7am - 7pm

The city of Dubrovnik, a UNESCO World Heritage Site, is located on the southern coast of Croatia, overlooking the Adriatic Sea.

This MSC Mediterranean Cruises destination boasts a treasure trove of sights including a 16th-century old town and romantic limestone streets. See Gothic-Renaissance Rector’s Palace or wander along the city’s ancient clifftop walls. Further afield, you’ll find a host of natural wonders including some of the most enchanting caves in the world.

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 14 Kotor, Montenegro 8am - 6pm

Kotor is one of the most atmospheric medieval towns on Montenegro’s Adriatic coast, set against a backdrop of breathtaking mountains. It’s an attractive MSC Mediterranean Cruises destination for those with a love of history and

architecture. Glimpse ancient churches, an array of rustic palaces, and a maze of streets and squares. Kotor is also a gateway for other extraordinary Montenegro destinations, such as the stunning town of Perast.

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 15 Corfu, Greece 9am - 7pm

The resort island of Corfu, an MSC Mediterranean Cruises destination, is renowned for its rocky mountains, beautiful beaches, and utterly romantic atmosphere.

It’s capital city, also named Corfu, is one of the ancient jewels of Greece. Here you’ll find a Venetian fortress and a UNESCO World Heritage old town boasting winding lanes, bustling bars, towering houses, and heavenly gardens. Discover ancient remains from eras past, scattered throughout the island.

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 16 Zakynthos, Greece 7am - 6pm

The spectacular Zakynthos, an MSC Mediterranean Cruises destination, is an island paradise located off the beautiful coast of Greece.

Here, white pebbled shorelines meet turquoise-blue waters, and rugged clifftops such as Kambi offer breathtaking views of the sea. Soak up the island’s atmosphere of local traditions or explore its ancient culture. Glimpse limestone cliffs, historical monasteries, and the iconic Shipwreck Beach, one of Greece’s true wonders.

**Overnight: MSC Cruises - ‘MSC Lirica’**

**Meals included: Breakfast;Lunch;Dinner**



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#### Day 17 Bari, Italy - Arrive at 7am - Rome (approx. 430 Km)

Enjoy your final meal on-board before arriving back into the port of Bari. After disembarking the ship, be met by a representative and transferred to the hotel in Rome for the night.

**Overnight:** Hotel Cristoforo Colombo or similar, Rome

**Meals included:** Breakfast

#### Day 18 Rome, Italy - Australia

Today, according to your flight time, be transferred to the airport for the return flight home.

*Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.*

**Meals included:** Breakfast;In-Flight

#### Day 18 Rome, Italy - Australia/New Zealand

Today, according to your flight time, be transferred to the airport for the return flight home.

*Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.*

**Meals included:** Breakfast;In-Flight

#### Day 19 Arrive in Australia/New Zealand

*Please note: Some flights may arrive +1 day later.*



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# TOUR INCLUSIONS

### HIGHLIGHTS

- Discover the best of South Italy & Greece
- Visit Rome, Pompeii, Sorrento, the Amalfi Coast, Matera, Alberobello, Monopoli, Bari and more
- Discover the ancient wonders of Rome on a half day guided tour
- Marvel at the iconic Colosseum and Roman Forum
- See Capitoline Hill (Campidoglio) and walk the road of the Imperial Forums
- Step back in time among the vast ruins of Pompeii
- Travel the stunning Amalfi Coast from Sorrento to Amalfi
- Enjoy a walking orientation tour of stunning Sorrento with your tour leader
- Admire the colourful cliffside houses of Positano
- Visit the ancient maritime republic of Amalfi
- Discover Puglia, one of Italy's hottest destinations
- Explore the ancient cave houses of Sassi di Matera
- Visit Alberobello, with its conical roofed stone huts
- Explore the white-washed stone houses known as Trulli
- Tour beautiful Lecce, known for its baroque buildings
- Visit Ostuni's white, flat-topped houses in the countryside
- See Otranto, one of Puglia's most charming seaside towns
- Drive alongside olive groves and beautiful beaches on the Salento Coast
- Stop in the Italian fishing community of Torre San'tandrea
- Dive into Poetry Cave, a spectacular natural pool
- Enjoy time at leisure in the cosy town of Monopoli
- Explore Bari, the ancient capital city of Puglia
- Taste authentic local olive oil in Ostuni
- Discover the magic of the Mediterranean on a cruise
- Experience the legendary beauty of Croatia, Montenegro and the Greek Islands

- See the UNESCO listed city of Dubrovnik
- Discover the beautiful resort island of Corfu
- Dock in historic Kotor in Montenegro
- Visit the paradise island with turquoise-blue waters of Zankythos
- Stroll through the romantic canals of Venice

### FLIGHTS

Return international flights (economy class) ex SYD/MEL/\*BNE/\*ADL/\*PER/\*AKL

### CRUISE

- 7 night Italy & Greeks Islands cruise
- Sail aboard the spectacular 4-star 'MSC Lirica'
- Receive MSC's 'Fantastica' cabin experience for Balcony cabins

### ACCOMMODATION

9 nights quality hotel accommodation

### DINING

Enjoy 29 meals including daily breakfast

### TOUR ESSENTIALS

- Parking, check point fees
- English speaking tour leader and guides

### TRANSPORT

Transportation by A/C private vehicles

### TRANSFERS

Return airport and port transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

## CANCELLATION POLICY

### Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 13th October 2023.

This travel offer is priced for one person

based on twin share.

### Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Interior Cabin: \$1900.00
- Fantastica Oceanview Cabin: \$2200.00
- Fantastica Balcony Cabin: \$2500.00

### Departure Dates

*Please note: See the TripADeal website for current departure dates.*

### Surcharges

*Please note:*

*Dates/months with a\* incur a flight high season surcharge of \$250 per person.*

*Dates/months with a^ incur a flight peak season surcharge of \$300 per person.*

*Dates/months with a\*\* incur a land high season surcharge of \$150 per person.*

### Departure Cities

Sydney, Melbourne, Brisbane, Adelaide, \*Perth or \*Auckland

### Departure City Surcharges

Adelaide, Brisbane, Perth: \$150 per person

Auckland: \$600 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Finnair, Cathay Pacific, Air France, KLM, British Airways, Malaysia Airlines and airline partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early or Stay Behind

If available, please refer to the payment cart upon checkout.

### Stopover Packages

If available, please refer to the payment cart upon checkout.

### Flight Class Upgrades

If available, please refer to the payment cart upon checkout.

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

### Cabin Experiences

Fantastica (Balcony Cabins only)

- Cabins on the upper decks and in the most convenient positions on the ship.
- Wide variety of superb, freshly prepared cuisine.
- Classic dining style with priority in choice of dinner sitting. Seating preference is subject to availability and reconfirmation on board.
- Gourmet buffet with over 13 different areas, open 20 hours a day.
- Broadway-style theatre shows.
- Swimming pool, scenic gym and open-air sports facilities.
- Packed program of daily activities.
- Turndown service to prepare your bed each night.
- Cabin service 24 hours a day.

## ACCOMMODATION

### Accommodation Used

#### Hotels

3-4 Star (self-rated)

- Rome: Hotel Cristoforo Colombo or similar
- Sorrento Area: Grand Hotel Moonvalley or similar
- Alberobello: Hotel Colle Del Sole or similar
- Lecce: Hotel Zenit or similar
- Bari: Hotel Majesty or similar

#### Cruise

4-star (self-rated)

MSC Cruises 'MSC Lirica' - 2023 travel dates

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will*

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*be confirmed, no later than two weeks prior to travel.*

## Extra Nights

Not available.

## Maximum Room Capacity

2 People

## Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

Not Available

## Bedding Configuration

Double or Twin bedding (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 34 per vehicle.

## Optional Tours / Activities

*Please note:*

- *Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*

## EXCLUSIONS

- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days)
- Meals/beverages not stated in the itinerary
- Gratuities/tipping:
  - Recommended land: Approx. €5 Euro per person/day payable on tour
  - Recommended cruise: Approx. €10 Euro per person, per day, payable onboard at the end of the cruise.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- City taxes, payable direct to the hotel:
  - Rome approx. €6 per person, per night
  - Amalfi Coast/Sorrento/Naples approx. €3 per person, per night
  - Alberobello approx. €1 per person, per night
  - Lecce approx. €2 per person per night
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience*

*of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### South Italy and East Mediterranean:

Southern Italy is largely characterised by a typical Mediterranean climate made up by warm springs and hot and dry summers, the climate here is very pleasant. Along the coast of Southern Italy in July and August, the average temperature is above 25°C. April to June and September to October are the best months to travel through South Italy. You can expect temperatures of up to 26°C during the warmest part of the day.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts:

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer*

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*programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals:

30 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

#### Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 Euro per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no

need to be intimidated by the request.

### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 Euro per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

### Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions*

*in applying for Visas. This may in turn affect the type of application required.*

### Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket, date/accommodation changes or a Purchase Confirmation reissue.

• Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

### Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.