

COLOURS OF MOROCCO

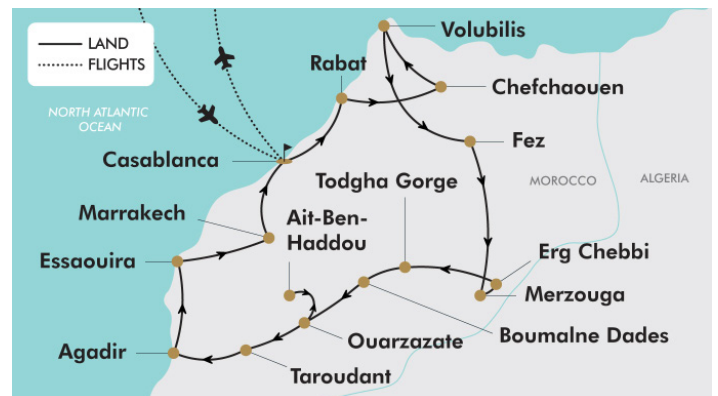
MARRAKECH • CHEFCHOUEN • FEZ

THE OFFER

Immerse yourself in the colourful world of rambling souks, endless sand dunes, intricately detailed mosques and desert kasbah on this 17 day trip to Morocco. A complete feast for the eyes awaits with this package, where every step between Marrakech and Casablanca reveals another wondrous sight.

Enjoy a city tour of Marrakech, and take in the famous Jemaa el Fna square, along with the souks; see the beautiful blue-washed town of Chefchaouen; explore the cities of vibrant Rabat and medieval Fez; visit the famous desert kasbah of Ait-Ben-Haddou; feel dwarfed by Todgha Gorge in the Atlas Mountains; explore the Roman ruins of Volubilis; and journey through the stunning Dadès Valley. Along the way, enjoy a range of authentically Moroccan experiences, including a sunset camel ride through the Erg Chebbi sand dunes, a Jeep safari to meet local nomads, and so much more.

This incredible small-group tour package includes return international flights; 14 nights hotel, riad and desert kasbah accommodation; 24 meals; English-speaking tour guide and more.





17 DAY CULTURAL ODYSSEY | COLOURS OF MOROCCO

THE ITINERARY

Day 1 Australia - Casablanca, Morocco

Today depart for Casablanca, Morocco!

Meals included: In-Flight

Day 2 Arrive to Casablanca - Rabat (approx. 90km day)

Upon arrival you will be welcomed by your tour leader at the airport and transferred to the hotel in Rabat (approx. 1 hour journey).

Overnight: ONOMO Hotel Rabat Terminus or similar, Rabat
Meals included: None

Day 3 Rabat - Chefchaouen (approx. 250km day)

This morning enjoy a guided tour of Rabat and see the crenelated red ochre walls that were built during the rule of Sultan Yacoub El-Mansour, and extend more than 5 kilometers. Continue on to see the main monuments of the medina. Visit the Kasbah des Oudaïas, the Mausoleum of Mohammed V, and Hassan Tower (entrances included).

In the afternoon, continue to Chefchaouen, a hidden gem and one of the most beautiful cities on the planet. Tour Chefchaouen, the blue-washed old town (medina) by foot along with your guide, who will share stories of Chefchaouen's history. Start your tour with the Kasbah Museum in the medina. The Kasbah of Chefchaouen belongs to the early 18th century, and was built by the legendary ruler Moulay Ismail. It is fairly simple in design without architectural surprises, however it is surrounded by gardens on the interior and exterior. Inside the Kasbah you can visit the ethnographic museum, which contains antique weapons, musical instruments and photographs of the old town. The main square is lined with cafés and shops selling a multitude of handicrafts, often not available elsewhere in the country.

Overnight: Dar Echchaouen or similar, Chefchaouen
Meals included: Breakfast;Dinner

Day 4 Chefchaouen - Volubilis - Fez (approx. 250 Km day)

This morning travel through the beautiful Rif Mountains to the ancient site of Volubilis. The capital of the Roman province of Mauritania Tingitana, UNESCO listed Volubilis is one of the largest and best-preserved Roman ruins in North Africa. Despite the damage caused by the 1755 earthquake, this important Roman town managed to retain some detailed and very beautiful mosaics.

Arrive to Fez, one of the oldest of the imperial cities. The cities holds a fascinating history and has played an important part in Moroccan trade, culture, religion and politics. The old and new towns are adjacent but totally separate entities and the panoramic views of Fes El Bali (the old city), seen from the North Borj (tower), are very useful to help you orientate yourself for when you are in the narrow alleyways.

Overnight: Riad Marjana or similar, Fez
Meals included: Breakfast;Dinner

Day 5 Fez Full Day Sightseeing Tour

Today enjoy a sightseeing tour of Fez. See Islamic Architecture, UNESCO World Heritage Sites, historic monuments and Jewish Heritage (Synagogue and Mellah). Begin the day in the oldest working medina in the world that many refer to as a living museum. Fez has many mosques and madrasas (theological colleges) including the ninth century Karaouine University. See wonderful mosaics and carved woodwork in Medersa Bou Inania, a group of buildings from the fourteenth century, which also include an elegant minaret overlooking Talaa Kebira.

Visit the famous medina in Fez, which is one of the largest



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in the world. In its immense and confusing warren of souks, there are thousands of artisans in their tiny shops opening onto the narrow alleyways. The medina of Fez is a totally absorbing and unique experience. The tour will then continue to the Jewish District (Mellah), the Royal Palace and a panoramic viewpoint over the medina, before heading back to the hotel.

Overnight: Riad Salam or similar, Fez
Meals included: Breakfast

Day 6 Fez - Merzouga (approx. 460km day)

This morning heading south, climb steadily into the dramatic landscapes of the Middle Atlas through a magnificent cedar forest with the possibility to see some wild monkeys on the way. Drive first towards the Imouzzer and Ifrane passing near the small mountain village of Azrou, which in the Berber tongue translates as 'the rock'. This is the land of the fiercely independent Berbers, the Lords of the Atlas, whose traditions and ways still hold influence here in their mountain strongholds far away from the cities below.

After crossing the high Atlas at Tizi N'Tairhem camel pass, continue via the Gorge du Ziz to Er Rachidia and the Ziz valley dotted with palm trees, fortified villages, and Berber farming communities. Passing by Erfoud known for fossils and the quality of its dates, our journey continues through arid desert plains that lead us to Merzouga at the feet of the Erg Chebi dunes.

Overnight: Riad Madu or similar, Merzouga (Desert Experience)
Meals included: Breakfast;Dinner

Day 7 Merzouga - Erg Chebbi

Today explore the dunes in a 4X4 vehicle and visit a nomad

family where you can enjoy some teatime under their black tents and experience their daily life. Afterward we reach the small village of Khamlia and visit a music house, where you will witness a traditional Gnawa music performance and enjoy some time in the village for lunch (included).

In the afternoon trek or camel ride from dune to dune to discover the breath-taking sceneries; the sensation of being surrounded by endless desert is incredibly calming and the silence is overwhelming. Upon arrival to the camp of Bedouin tents, nestled in between the sand dunes, take the opportunity to walk along the rim of the sand dunes as the sun begins to set. Later that evening tuck into a traditional meal followed by music and dancing by the campfire.

Overnight: Madu Desert Camp or similar, Erg Chebbi (Desert Experience)
Meals included: Breakfast;Lunch;Dinner

Day 8 Merzouga - Todgha Gorge - Boumalne Dades (approx. 250km day)

An early wake up is available this morning for those who wish to enjoy the mesmerizing sunrise before getting breakfast. Following breakfast, a 4X4 vehicle will take you back to Merzouga before the tour continues towards Boumalne Dades. Along the way, enjoy a stop at Rissani market, then head towards Tinejdad and visit the Berber Museum of Khorbat. Opened in 2002, the Oasis Museum occupies a group of three restored houses inside the Ksar El Khorbat Oujdid, the Museum offers antiquities and objects of traditional use, explaining colour photographs, historic photographs, maps and sketches.

Afterwards, enjoy a tea inside the Kasbah then continue to the marvellous Todgha (Todra) Gorge with its ochre and



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green colours, the gorge is the most beautiful one in the Moroccan south; this is a lush green oasis running a long deep valley inhabited all along by a Berber population in Kasbahs and nicely designed villages. Take a walk on the palm groves and the gorge, then follow the road of a Thousand Kasbahs, where each of the oasis towns can boast their own distinctive character. The mud and straw structures becoming more plentiful and more ornate as you progress along the valleys to reach marvellous Boumalne Dades.

Overnight: Hotel Xaluca Dades or similar, Boumalne Dades
Meals included: Breakfast;Dinner

Day 9 Boumalne Dades - Ouarzazate Today discover the beautiful Valley of Roses, famous for its beautiful rose gardens and adobe villages. Explore the village of Boutaghrar, known as the little "Moroccan Colorado" located at the foot of the Middle Atlas. Lunch today is with a local Berber family in their family home. In the afternoon, continue to Ouarzazate, known as the Moroccan desert gate.

Overnight: Riad Dar Chamaa or similar, Ouarzazate
Meals included: Breakfast;Lunch;Dinner

Day 10 Ouarzazate - Ait Benhaddou - Taroudant (approx. 290km day)

This morning visit Ait Benhaddou, the UNESCO world heritage site. Used many times as a backdrop for many Hollywood blockbusters, it was once one of the important fortress strongholds on the old Salt Road Caravan Routes, where traders brought salves, gold and, ivory and salt from sub-Saharan Africa to Marrakech and beyond.

In the afternoon drive through the volcanic mountains of the Anti-Atlas, heading first to Taznakht, a small town known for weaving Berber carpet, then Taliouine, the capital of Saffron. Arrive in the afternoon to Taroudant, located at the

intersection of the Souss Valley and the mountains of the High Atlas. Taroudant known as the "Little Marrakech", is the first capital of the Saadian's dynasty during the sixteenth century and was a refuge for rebel princes, coveted by the southern tribes. Nowadays, people come here to rest in the shade of its stunning ochre walls.

Overnight: Riad Dar Zitoune or similar, Taroudant
Meals included: Breakfast;Dinner

Day 11 Taroudant Free Day

Today is free at leisure to discover Taroudant.

Overnight: Riad Dar Zitoune or similar, Taroudant
Meals included: Breakfast;Dinner

Day 12 Taroudant - Agadir - Essaouira (approx. 258km day)

Today drive to Agadir, the pearl of Morocco's main western seaport on the Atlantic Ocean. Continue through the beautiful coastal road to Essaouira, the modern name of the famous historic city of Mogador, a colourful coastal fishing town that offers an ocean climate, beautiful beach, a fishing port, impressive fortifications and a wonderful Medina, visit the fortifications and the artisan industries which sell locally carved and polished thuya wood products. Afterwards enjoy a visit to the Skala du port, the Jewish quarter and the government craft centre for silver.

Overnight: Riad Mimouna similar, Essaouira
Meals included: Breakfast

Day 13 Essaouira - Marrakech (approx. 180km day)

This morning is free to enjoy the unique atmosphere offered by Essaouira at leisure. In the afternoon, head to Marrakech, the mythical walled ochre city. Jemaa El Fna Square lies



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in the heart of Marrakech, where music and local folklore are displayed in a setting from Arabian Nights. The cultural heritage of the city is amazing with monuments of great wealth and fine architecture. Upon arrival enjoy time at leisure to discover the city at your own pace.

Overnight: Riad Nasreen or similar, Marrakech
Meals included: Breakfast

Day 14 Marrakech City Tour

After breakfast this morning enjoy a guided tour to explore the red city that has for centuries been a common meeting place. Like many North African towns, Marrakech is divided into two distinct parts, the Gueliz (the modern French-built city) and the Medina (the Old City). Start by the Koutoubia Mosque, the largest mosque in Marrakech, famed for its minaret which has inspired other buildings such as the Hassan Tower of Rabat.

Next on the tour is a visit to the fascinating Saadian Tombs, which date back to the time of Sultan Ahmed al-Mansur who reigned from 1578 to 1603. These remarkable tombs are renowned for their beauty, in particular their steles and stucco-work. Continue on to Bahia Palace and museum; built to be the most impressive palace of its time the building captures the essence of both Islamic and Moroccan style. The tour ends in Jemaa el Fna, where the town becomes a maze of bustling bazaars, palaces and mosques. It is worth seeing this renowned landmark in the evening, as Marrakech revolves around the open-air central square. It is a place of night-time entertainment for both local people and tourists.

Alternatively, you can join one of the optional activities available and choose between a horse drawn carriage ride, a Moroccan dinner & show, or a cooking class.

Overnight: Riad Nasreen or similar, Marrakech
Meals included: Breakfast

Day 15 Marrakech - Casablanca (approx. 240km day)

After breakfast this morning, depart for Casablanca, the economic and financial capital and the second largest port city in Morocco. See the Hassan II Mosque, an important religious and cultural site built on the sea and dominated by its 210m high minaret. Enjoy time at leisure this afternoon in this incredible city.

Overnight: Hotel Odysee Center or similar, Casablanca
Meals included: Breakfast

Day 16 Casablanca, Morocco - Australia

Today you will be transferred to Casablanca airport for the return flight to Australia.

Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

Day 17 Arrive Australia

Please note: Some flights may arrive in Australia +1 day later.



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TOUR INCLUSIONS

HIGHLIGHTS

Experience the wonders of Marrakech, Rabat, Fez, Chefchaouen and more

See Hassan Tower on a guided tour of Rabat

Discover the Royal Palace in Fez

See the beautiful blue-washed town of Chefchaouen

Visit the Roman ruins at Volubilis

Discover the Ismaili capital of Meknès

Visit the medieval medina of Fez on a guided tour

Enjoy the dramatic landscapes of the Atlas Mountains

Witness traditional Berber villages

Experience a jeep safari in the desert dunes and meet with local nomads

Enjoy a sunset camel ride through the sand dunes of Erg Chebbi

Enjoy music and dancing by the campfire in the desert

Experience Todgha (Todra) Gorge in the Atlas Mountains

Travel through the vast Dadès Valley

Explore the village of Boutaghrar, known as the 'Moroccan Colorado'

Stop in Ouarzazate, the Berber 'Hollywood'

Visit the famous the UNESCO listed kasbah of Aït Benhaddou

Witness the stunning ochre walls of Taroudant

Enjoy a day at leisure in Taroudant

See the town of Taznakht, known for Berber carpet

Visit Agadir, Morocco's main seaport on the Atlantic Ocean

Discover the historical city of Essaouira, formerly named Mogador

Stroll through the wondrous souks of Marrakech on a city tour

Discover the famous Jemaa el Fna square in Marrakech

See the Hassan II Mosque in Casablanca

FLIGHTS

Return international flights (economy class) from SYD/MEL/*BNE/*ADL/PER

ACCOMMODATION

14 nights 4-5 star hotel, riad and desert kasbah accommodation

DINING

Enjoy 24 meals including a traditional Bedouin camp meal in the desert

TOUR ESSENTIALS

Airline taxes and surcharges

English-speaking tour leader and guide

Sightseeing and entrance fees

TRANSPORT

Transportation by private A/C vehicles

TRANSFERS

Return airport transfers

IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

CANCELLATION POLICY

Covid-19 Booking Policy

TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note:

- *Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property/tour operator you are due to stay/travel with.*
- *All additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 4th of November 2024.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For pricing, please refer to the payment cart upon checkout.

Departure Dates

See checkout for live dates and availability.

Surcharges

For pricing, please refer to the payment cart upon checkout.

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, All Nippon Airways, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Royal Air Maroc, Vietnam Airlines, Malindo Airlines and airline partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Departure Cities

Sydney, Melbourne, Brisbane, Adelaide or Perth.

Departure City Surcharges

For pricing, please refer to the payment cart upon checkout.

Preferred Airline Surcharge

For pricing, please refer to the payment cart upon checkout.

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you*

cannot stopover in Dubai.

- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early or Stay Behind

If available, please refer to the payment cart upon checkout.

Please note:

- *This fee does not include extra nights accommodation, meals or airport transfers.*
- *No flight booking changes or cancellations are permitted after air tickets have been issued.*
- *Flight changes are subject to availability at the time of booking.*

Stopover Packages

If available, please refer to the payment cart upon checkout.

Please note:

- *A pre and post-tour stopover may be chosen; however, the stopover location must be the same each way, due to the airline used.*
- *Stopover packages are subject to availability.*

Flight Class Upgrades

If available, please refer to the payment cart upon checkout.

Please note:

- *Flight upgrades are subject to availability. If we are unable to fulfill your request, the upgrade cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

ACCOMMODATION

Accommodation Used

Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels.

IMPORTANT INFORMATION

If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

Please refer to the TripADeal website.

Triple Share

Not available.

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 6, maximum group size 16 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours / Activities

If available, please refer to the payment cart upon checkout.

EXCLUSIONS

- Visa fees and requirements (A tourist visa for Morocco is not required for stays up to 90 days if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: \$5 USD per person per day
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Morocco

Morocco's climate is very diverse, varying with the season and region. The country is mostly dry with high temperatures in summer (June - August) and a cooler climate in the mountains. In spring and Autumn (September - November and March - May), the cities are warm to hot (maximum daytime temperatures around 25 - 30°C) with pleasantly cool nights. In the desert, the sun is strong and the nights can be cold. In the mountains, the air is cool and nights are cold. In winter January and February the temperature goes from 20°C in the daytime to 9°C at night.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required/Mobility

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: A general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

IMPORTANT INFORMATION

Gratuities/Tipping

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5 USD per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa for Morocco is not required for stays up to 90 days if travelling on an Australian passport.

Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as

journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket, date/accommodation changes or a Purchase Confirmation reissue.

• Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

Name Changes Due To Passenger Error

• If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms

available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.