

# CRUISE CROATIA & SLOVENIA

KOTOR • DUBROVNIK • PLITVICE LAKES • ZAGREB

## THE OFFER

Step foot into a fairytale where mountains, forests and emerald waters meet UNESCO listed sites and centuries old architecture on this 15 day fly, tour and cruise package of Croatia, Slovenia and Montenegro. Be immersed in the rich history and exceptional natural beauty as you make your way from city to city, port to port, and discover just what makes this region so unforgettable.

Depart Australia and begin your European sojourn in Zagreb, the Croatian capital. From there, visit the picturesque town of Bled in the Julian Alps, the stunning Plitvice Lakes, and the ancient city of Split. Embark on a spectacular seven night luxury island cruise through Croatia. Set sail towards the sunny island of Hvar, famous for its endless fields of lavender and rosemary, and swim in the turquoise waters of the Adriatic, surrounded by pine trees. Visit Omis, a town known for its historic pirates, and the medieval city of Dubrovnik. Simply put, this is a magical and must-do itinerary you do not want to miss!

This amazing package includes return international flights, five nights hotel accommodation, a seven night small ship Adriatic Islands cruise through Croatia, selected transfers and more. Have more time? Choose the arrive early, stay longer, or enjoy a stop over in Abu Dhabi to explore these iconic cities at leisure.

15 DAY TOUR & CRUISE PACKAGE

FROM

\$4999

PER PERSON TWIN SHARE

MAIN DECK

\$5299

LOWER DECK

\$4999



## 15 DAY TOUR & CRUISE PACKAGE | CROATIA & SLOVENIA

### THE ITINERARY

#### Day 1 Australia - Zagreb, Croatia

Today depart from Sydney, Melbourne, Brisbane, Adelaide or Perth for Zagreb. Fly with award winning airlines such as Lufthansa, Swiss Airways, Singapore Airlines, Cathay Pacific or Finnair to name a few (subject to availability).

*Please note: Some customers may be required to depart on Day 2. Affected customers will still arrive in Zagreb on Day 2.*

**Meals included: In-Flight**

#### Day 2 Welcome to Zagreb

Upon arrival into Zagreb a transfer will be arranged to the hotel for check-in. Enjoy the remainder of the day at leisure, followed by a welcome dinner in the evening.

**Overnight: Best Western Premier Hotel Astoria or similar, Zagreb**

**Meals included: Dinner**

#### Day 3 Zagreb City Tour - Bled, Slovenia

Enjoy the morning with some sightseeing of the city of Zagreb - the Croatian capital. See the fortified Upper Town, the city's historical centre, St Mark's church with its multi-coloured roof, the Cathedral, Croatian National Theatre and the University. Through the carved facades of buildings and baroque churches, see many green spaces and terraces of cafes where the locals like to gather. In the early afternoon, depart for the small town of Bled in the Julian Alps of Slovenia. Like a setting for a classic fairytale, it features immense natural beauty with mountains and forest surrounding an emerald glacial lake; an island in the middle of the lake with a church steeple and its wishing bell; and a cliff top castle with picturesque views. Bled, together with its surroundings, ranks among the most beautiful alpine resorts and is renowned also for its mild, healing climate and thermal lake water. Enjoy dinner and the

night in the Bled area.

**Overnight: Hotel Kompas or similar, Bled**  
**Meals included: Breakfast;Dinner**

#### Day 4 Ljubljana City Tour - Plitvice Lakes National Park, Croatia

After breakfast depart to Ljubljana, the Slovenian capital, to take a guided tour of the most significant sights of its old centre: the picturesque central open-air market and the Three Bridges, the Baroque Town Hall and Robba's Fountain. After Ljubljana continue to Plitvice Lakes, a UNESCO World Heritage Site. Enjoy the natural beauty of the 16 crystal blue lakes cascading into 92 spectacular waterfalls. Walk on the wooden promenades where every turn leads to breathtaking scenery and yet another waterfall. Surrounded by dense woods, Plitvice Lakes are a natural phenomenon of rare and unique beauty. Enjoy dinner and the night in the Plitvice area.

**Overnight: Hotel Jezero or similar, Plitvice**  
**Meals included: Breakfast;Dinner**

#### Day 5 Plitvice - Zadar City Tour - Split - Begin 7 Night Adriatic Islands Cruise

Today travel towards Zadar, where upon arrival you will take a guided walking tour through the Roman Forum from the 2nd century BC, passing by the 9th century pre-Romanesque church of St. Donatus as well as St. Anastasia church. This afternoon the guide will uncover the secrets of the UNESCO protected Diocletian's Palace and its cellars. This Roman emperor spared no expense for the construction of a sumptuous residence, importing the best quality marble, sphinx and columns. The original palace was modified by its new inhabitants during the middle ages, but making it even more beautiful than what it is today: the city's living heart. Its narrow streets hide passageways and courtyards, some



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deserted and eerie, others lively and animated by the music from bars and cafes, or by the everyday life of its residents. Afterwards depart for Split to embark on your spectacular seven night luxury island cruise through Croatia.

**Overnight: Luxury Class Cruise Ship M/S Providencia, M/S Adriatic Princess or similar (Split)**  
**Meals included: Breakfast;Dinner**

#### Day 6 Split - Hvar (Island of Hvar) City Tour - Vela Luka (Island of Korčula)

Late in the morning set sail towards Hvar, known as the sunniest island in Croatia, famous for its endless fields of lavender and rosemary, its beautiful coast and historical towns. Your destination is the town of Hvar, a town of immense beauty that buzzes with vibrant energy in the summer sun. Upon arrival enjoy some time at leisure exploring this amazing island. Alternatively, join an optional walking tour (not included) with an expert local guide who will show you around the ancient streets of Hvar.

After exploring Hvar, set sail towards Korcula Island. Along the way stop for a swim near the beautiful islands, Pakleni Otoci, renowned for their beautifully warm surrounding waters. After your swim, Dalmatian fried fish will be served for a snack. Arrive in Vela Luka (Korcula Island) in the late afternoon ready for the Captain's Dinner.

**Overnight: Luxury Class Cruise Ship M/S Providencia, M/S Adriatic Princess or similar (Korcula)**  
**Meals included: Breakfast;Dinner**

#### Day 7 Vela Luka (Island Of Korcula) - Pomena (Island Of Mljet) - Slano

In the morning leave the stunning beauty of Vela Luka. The Captain will hand-pick a bay to drop the anchor. Hop into

your swimsuit and have a swim in the crystal-blue Adriatic, surrounded by pine trees and the sound of crickets. After your swim, continue sailing to Pomena on the island of Mljet. The Island of Mljet on its western side houses the National Park Mljet, known for its immense beauty and its two turquoise salty lakes surrounded by thick forest. Upon arrival take the option to enjoy the time free at leisure onboard. If you wish to explore the park an entrance fee will be required (not included). You could also take part in a 2.5-hour optional tour with a guided exploration of Mljet and its national park (not included) to visit a tiny island on one of the lakes. Here you'll discover a monastery and a church of St. Mary's built in the 12th century and enjoy a cup of coffee with the view. Once on land in Mljet you may rent bikes (not included) and enjoy some cycling or jogging on the numerous paths around the lakes or in the forests. In the late afternoon depart towards the village of Slano.

**Overnight: Luxury Class Cruise Ship M/S Providencia, M/S Adriatic Princess or similar**  
**Meals included: Breakfast;Dinner**

#### Day 8 Slano - Lopud Island - Dubrovnik

After breakfast take the opportunity to enjoy an optional guided tour of the "Taste of Dalmatia" (not included). The tour will visit Ston, a small town famous for its 5km long city walls (the longest in Europe) and visit a local winery to taste some of the finest Dalmatian wines. Later, set sail towards Lopud island for a short swim, before continuing towards Dubrovnik, beneath Dubrovnik City Walls and then into port Gruz.

**Overnight: Luxury Class Cruise Ship M/S Providencia, M/S Adriatic Princess or similar (Dubrovnik)**  
**Meals included: Breakfast;Lunch**



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#### Day 9 Dubrovnik - Montenegro Excursion

Today after breakfast enjoy a unique excursion by land to the small country of Montenegro. Located less than an hour's drive from Dubrovnik, Montenegro offers an unforgettable experience; exceptional natural beauty in combination with a rich history and culture. Mild beaches, clear waters and gorgeous mountains that plunge into the sea will greet you upon your arrival to the Gulf of Kotor. Encircled by mountains, the innermost bays of the Gulf, Risan and Kotor, are the earliest inhabited areas with evidence of civilization dating from Illyrian, Roman and early Christian periods. This is a land where the mountains descend almost directly into the sea creating a surreal atmosphere. Return back to your cruise boat for the night.

**Overnight: Luxury Class Cruise Ship M/S Providenca, M/S Adriatic Princess or similar (Dubrovnik)**  
**Meals included: Breakfast;Dinner**

#### Day 10 Dubrovnik - Elaphite Islands - Optional Korčula Walking Tour

Enjoy a morning departure from Dubrovnik to Korcula. On the way enjoy a short stop for a swim and some relaxation on one of the beautiful Elaphite Islands. Lunch will be served onboard before the late afternoon arrival to Korcula. Upon arrival enjoy time at leisure, or join an optional walking tour with a local guide (not included), where you will hear of its long history; ingenious building strategies; peculiar building layouts; and the legend of a great merchant traveller Marco Polo who was born and spent his childhood in the streets of Korcula.

**Overnight: Luxury Class Cruise Ship M/S Providenca, M/S Adriatic Princess or similar (Korčula)**  
**Meals included: Breakfast;Lunch**

#### Day 11 Korcula - Brac Stonemasonry School - Omis

Today sail towards the island of Brac. The captain will anchor on the way for a refreshing swim in a secluded bay, and afterwards continue the journey towards the small town of Pucisca on the island. After docking, you can join a short visit to a stonemasonry school (not included) nearby where you will learn of the Brac limestone and their centuries-old tradition of stonemasonry and the unconventional tools they use. Next continue the journey to Omis (a town known for two things: the stunning beauty of its river, Cetina canyon, as well as its historic pirates). Upon arrival take the opportunity to enjoy a Cetina river trip (not included).

**Overnight: Luxury Class Cruise Ship M/S Providenca, M/S Adriatic Princess or similar (Omish)**  
**Meals included: Breakfast;Lunch**

#### Day 12 Omis - Split

Today take a morning departure from Omis towards Split. Disembarkation will be after breakfast where you will be transferred to the hotel. Enjoy the remainder of the day at leisure to enjoy this beautiful city.

**Overnight: Art Hotel or similar, Split**  
**Meals included: Breakfast**

#### Day 13 Split Free Day

Enjoy your last day in paradise free at leisure.

**Overnight: Art Hotel or similar, Split**  
**Meals included: Breakfast**



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### THE ITINERARY

#### Day 14 Split, Croatia - Australia

At the appropriate time transfer to the airport for your return flight to Australia.

*Please note: Some customers may be required to depart very early in the morning.*

**Meals included: In-Flight**

#### Day 15 Arrive in Australia

*Please note: some flights may arrive in Australia +1 day later.*



## 15 DAY TOUR & CRUISE PACKAGE | CROATIA & SLOVENIA

### TOUR INCLUSIONS

#### HIGHLIGHTS

- Discover the magic of Croatia, Slovenia and Montenegro
- See colourful St Mark's Church in Zagreb
- Visit the fairytale town of Bled in the Julian Alps
- See the baroque town hall on a tour of Ljubljana
- Explore the stunning Plitvice Lakes National Park
- Visit the 2nd century Roman Forum and more in Zadar
- Explore the centuries old streets of Split
- Experience the glamorous tourist mecca of Hvar
- Spend a night docked at stunning Korcula Island
- Swim in crystal clear waters throughout the Dalmatian Coast
- Explore the beautiful Island of Mljet
- Spend a night docked at Slano
- Wander through the medieval city of Dubrovnik
- Unravel the beauty of Montenegro on a full day tour with a local guide
- Relax among the beautiful Elaphite Islands
- Explore the amazing architecture on Korcula Island, home to Marco Polo
- Dock in the historic pirate town of Omis
- Explore Split with a day free at leisure
- Discover UNESCO World Heritage Sites

#### FLIGHTS

Return international flights (economy class) departing SYD/  
MEL/\*BNE/ADL

#### ACCOMMODATION

5 nights quality hotel accommodation

#### CRUISE

- 7 night Adriatic Islands cruise through Croatia
- Sail aboard 'Luxury' class ship
- Welcome drink and snack
- Complimentary coffee and tea all day
- Complimentary fresh fruit all day
- Complimentary Wi-Fi onboard
- Complimentary daily afternoon snack

#### DINING

Enjoy 21 meals including a Captain's dinner

#### TOUR ESSENTIALS

English-speaking tour leader on days 2 to 5  
Airline taxes and surcharges

#### TRANSPORT

Transportation by A/C vehicles

#### TRANSFERS

Return airport and cruise port transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 4th of October 2022.

This travel offer is priced for one person based on twin share.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

- Lower Deck: \$1850
- Upper Deck: \$1950

### Departure Dates (2022)

Please see the TripADeal website for current departure dates.

### Surcharges

*Please note:*

- Dates/months with a \* incur a cruise high season surcharge of \$200 per person.
- Dates/months with a \*\* incur a cruise high season surcharge of \$300 per person.
- Dates/months with a ^ incur a flight high season surcharge of \$200 per person.

### Departure Cities

Sydney, Melbourne, \*Brisbane, or Adelaide

### Departure City Surcharges

\*Brisbane: \$100 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, All Nippon Airways, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Malindo Airlines and airline partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Zagreb, Croatia

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

- Blackout dates:

- \* 30 March 2022 - 28 April 2022
- \* 16 June 2022 - 31 July 2022
- \* 21 August 2022 - 3 September 2022
- \* 15 September 2022 - 15 October 2022
- \* 6 December 2022 - 30 January 2023

### Stay behind in Split, Croatia

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

- Blackout dates:

- \* 30 March 2022 - 28 April 2022
- \* 16 June 2022 - 31 July 2022
- \* 21 August 2022 - 3 September 2022
- \* 15 September 2022 - 15 October 2022
- \* 6 December 2022 - 30 January 2023

### Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

\* Abu Dhabi

Includes:

- 2 nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

*Please note:*

*- A pre and post-tour stopover may be chosen; however, the stopover location must be the same each way, due to the airline used.*

*- Abu Dhabi stopovers are not available for Perth.*

*- Stopover packages are subject to availability.*

- Blackout dates:

\* Abu Dhabi Grand Prix 2022 (dates yet to be released)

\* 30 March 2022 - 28 April 2022

\* 16 June 2022 - 31 July 2022

\* 21 August 2022 - 3 September 2022

\* 15 September 2022 - 15 October 2022

\* 6 December 2022 - 30 January 2023

### Flight Class Upgrades

Not available

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

4 Star (self-rated):

- Zagreb (Croatia): Best Western Premier Hotel Astoria or similar

- Bled (Slovenia): Hotel Park or similar

- Split (Croatia): Art Hotel or similar

3 Star (self-rated):

- Plitvice (Croatia): Hotel Jezero or similar

### Cruise

- Cruise: Luxury Class Cruise Ship M/S

Providencia, M/S Adriatic Princess or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available

### Maximum Room Capacity

2 people.

### Child Policy

- No child discounts. Full price applies for all

# IMPORTANT INFORMATION

children travelling with their parents.

- Valid for Children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

Not available

## Bedding Configuration

Twin or Double bedding (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 4, maximum group size 38 per vehicle.

### Optional Tours / Activities

- Beach towel hire - approx. €3 per person for the week

- Walking Tour Package: approx. €70 per person

\* Includes: Dubrovnik, Korcula, Split, Hvar, Pucisca Stomemasonry School

- Day 7: Entrance Fee to Mljet National Park - approx. approx. €18 per person

- Day 7: Guided Tour Through Mljet National Park (includes entrance fee)- approx. €30 per person

- Day 8: Taste of Dalmatia Excursion including the village of Ston and wine tasting - approx. €30 per person

- Day 11: Cetina River Excursion - approx. €30 per person

### *Please note:*

*- prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified*

*- Some tours require minimum numbers to operate.*

*- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)*

*- Shore excursions can also be booked whilst onboard (subject to availability).*

## EXCLUSIONS

- Visa fees and requirements (A visa is not required if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping:

\* Land: €5 (approx. \$8 AUD) per person, per day during the land tour

\* Cruise: see tipping section below

- City & Cruise docking taxes & fees: approx. €45 per person payable on tour in cash.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time.

They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

#### May

May in Croatia is when temperatures really begin to climb and the summer season truly begins. The town and ports are filling up with tourists, restaurants and bars are alive,

museums open and extend their hours, and the weather triumphs it all by warming up considerably.

Average temperatures reach a very pleasant high of around 21°C and reach a low of a very manageable 11°C.

#### June

The weather in Croatia in June is one of the warmest you'll experience. Daily average temperatures in June are about 22°C, highs reaching up to 27°C and lows plummeting to about 16°C. Over the course of the month, the hours of sunshine remain pretty constant, with an average of about 15 hours per day.

#### July

July in Croatia is hot and dry, and typically the hottest month of the year with average daily temperatures reaching around 28°C and only go as low as 16°C.

#### August

August in Croatia is hot and dry, and typically the hottest month of the year with average daily temperatures reaching around 28°C and only go as low as 16°C.

#### September

September is still very warm, with the average daily temperature in September ranging from 16-19°C, the highest still a lovely 24°C, and the lowest temperature is only around 13°C.

#### October

Croatia is still fairly warm during October, but the temperature is noticeably lower than summertime. October's average daily temperature is about 18°C over the course of the month, with highs decreasing from 22°C to 18°C and lows from 15°C to 12°C. Of course with temperature being lower at night, it would be wise to pack a few items such as a light jacket just in case.

### FLIGHTS

#### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.



# IMPORTANT INFORMATION

## Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

## COACH TOUR

### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

#### Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day.

This covers the guide/leader and the driver and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

#### Cruise

- Cruise Manager (may or may not act as a guide): €4 - 6 daily; for example at the end of a 8-day cruiser amounts to €35
- Crew (all boat services and assistance with luggage): €2 - 3 daily
- Local guide (offers in-depth information at specific locations; there may be many guides along a tour program): €1 - 2 per half day of sightseeing

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A Tourist visa for Europe is not required for stays up to 90 days if travelling on an Australian Passport.

### Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

*Please note: Passengers who are not Australian citizens must check with the respective*

*consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances.

# IMPORTANT INFORMATION

If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.