



# LUXURY SOUTH AFRICA

CAPE TOWN • PILANESBERG GAME RESERVE • JOHANNESBURG

## THE OFFER

Wild elephants roaming the savannah, lions stalking their prey, warthogs scurrying along dusty tracks to the busy waterhole... these are just a few of the incredible sights you'll find in South Africa. From the vibrant streets of Cape Town to the untamed majesty of Pilanesberg National Park, this 10 day luxury tour is a chance to experience this bucket list destination in serious style.

Enjoy a half day city tour of Cape Town, taking in all the must-see attractions, followed by two days at leisure to delve into the city's rich culture and natural beauty. Then, switch things up with a journey into the biodiverse Pilanesberg Game Reserve, where you'll experience up to six safari game drives in search of elephants, rhinos, lions, leopards and so much more. In Johannesburg, delve into the history of the country with a visit to the Apartheid Museum.

This once-in-a-lifetime tour includes return international flights, an additional internal flight, four nights at 4-star The Cape Milner Hotel in Cape Town, followed by three nights at the 5-star Ivory Tree Game Lodge in Pilanesberg, plus English-speaking tour guides, safari rangers and more!

Want to see another side of South Africa? Choose the 12 day package with Stellenbosch guest house extension to experience a taste of this internationally renowned wine region at leisure.



## 10 DAY WILDLIFE TOUR | LUXURY SOUTH AFRICA

### THE ITINERARY

#### [10 Day Luxury South Africa

##### Day 1 Australia - Cape Town, South Africa

Today depart from either Sydney, Melbourne, Brisbane or Adelaide for Cape Town, South Africa. Upon arrival into Cape Town, you will be met and transferred to the hotel.

An eclectic mix of contemporary style and old-world charm, The Cape Milner Hotel is situated in the centre of Cape Town, at the base of Signal Hill in the trendy Tamboerskloof neighbourhood. The 4-star hotel is a great base to explore the city, with the restaurants, pubs and nightclubs of Kloof and Long Streets only a five-minute walk away.

Each room enjoys gorgeous views of the Cape Mountains, including the renowned Table Mountain, and features en-suite bathrooms, air conditioning, wireless internet, complimentary tea/coffee making facilities, remote control television, hairdryer and mini safe, as well as MNet and DSTV viewed on LCD flat screens in the bedrooms and plasma screen in the suites and luxury rooms.

*Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers will be required to be at the airport the day before.*

**Overnight: Cape Milner Hotel, Cape Town**

**Meals included: In-Flight**

##### Day 2 Cape Town, Half Day City Tour (approx. 5 hours)

After breakfast, enjoy a half day city tour of Cape Town. The tour commences with a visit to Table Mountain (weather permitting; cable car fee not included - return ticket is approx. \$30 AUD per person.). Enjoy panoramic views over the Mother City and Robben Island in the distance lying sleepily in Table Bay Harbour. In the heart of the city enjoy a short walk through the Company Gardens. From squirrels to a variety of

plant life, it's just a happy place to soak up some 'Cape Town vibes' and enjoy the aviaries and fishponds.

On the Wale Street end of the garden you will find a monument which was created to commemorate the life and work of Desmond Tutu – lovingly referred to by South Africans as “The Arch” and a tribute to the values of the South African Constitution. Arch for Arch was installed beside historic St. George’s Cathedral aka “People’s Cathedral” for its role in the resistance against apartheid. Step inside the Slave Lodge which explores the history of these unwilling immigrants and how they have contributed to the richness and diversity of South African history. As you drive through the city you shall get a feel for the cultural melting pot that it is.

End the tour with a stop at Truth Café, a ‘steampunk inspired’ artisan coffee shop serving all hand-roasted coffees in a vintage cast-iron drum (any meals/drinks at own expense). Return to the hotel upon completion of the tour and enjoy the remainder of the day at leisure.

**Overnight: Cape Milner Hotel, Cape Town**

**Meals included: Breakfast**

##### Day 3 Cape Town Free Day

Today is free at leisure to further explore the beautiful city of Cape Town. Alternatively, you can take the opportunity to join an optional activity (not included).

Optional Activity: Full Day Peninsula Tour - \$150 per person

This awe-inspiring tour to the headland known as Cape Point encompasses magnificent beaches, breathtaking views, and picturesque coastal villages. The Cape Peninsula is one of the world’s most scenic areas and stretches from the city centre all the way to Cape Point. In Simon’s Town you will stop for



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the chance to see the resident penguins and also to have lunch (not included). On the way back you will also visit the beautiful Kirstenbosch National Botanical Garden. Note: The drive via Chapman's Peak is subject to the road being open. Ou Kaapse Weg (mountain pass in Cape Town) will be used as an alternative route when necessary.

**Overnight: Cape Milner Hotel, Cape Town**

**Meals included: Breakfast**

#### Day 4 Cape Town Free Day

Enjoy another day at leisure in this vibrant city. Alternatively, you can take the opportunity to join an optional activity (not included).

Optional Activity: Cape Winelands Full Day Tour - \$130 per person

This delightful drive winds its way to the heart of the Cape Winelands, through scenic mountain ranges, vineyards and Cape Dutch homesteads. Head off to the wine country via the N2 to Stellenbosch, the heart of South Africa's wine industry. Walk down the canal-lined avenues, in the shade of giant oak trees and beautifully preserved historic buildings. With the vastness of wine estates on offer, visitors are truly spoilt for choice for first wine tasting of the day at the Waterford Estate or similar. Travel over the Helshoogte Pass to the town of Franschhoek, historically dating back to the 17th century when the French Huguenots arrived.

Billed as the Gourmet Capital of South Africa, this charming town retains a French Huguenot style. Enjoy a wine tasting before taking time to experience the fabled culinary skills of the Franschhoek chefs at one of the many award winning restaurants (lunch not included). Continue onward to Paarl, one of the Cape's first farming districts. The town is set at the

foot of a cluster of remarkable granite domes from which it takes its name. The last stop for the day is at a wine estate on the Paarl Wine Route. Return to the bustle of city life after a captivating day in the countryside, arriving back at the hotel early evening.

**Overnight: Cape Milner Hotel, Cape Town**

**Meals included: Breakfast**

#### Day 5 Cape Town - Johannesburg - Ivory Tree Lodge

This morning you will be picked up and transferred to Cape Town Airport for your flight onwards to Johannesburg. Please note: some flights may depart Cape Town as early as 6:00am and involve an early wake up to ensure you make your afternoon game drive. On arrival, you will be met and transferred to the 5 star Ivory Tree Game Lodge in the Pilanesberg National Park (approx. 2.5-3 hours) where you will arrive in time for your first afternoon game drive.

Pilanesberg Game Reserve is set in the crater of a long extinct volcano, and ranks among the largest of the parks in South Africa. It's situated within the transition zone between the dry Kalahari and the wetter Lowveld vegetation, commonly referred to as Bushveld. Unique overlaps of mammals, birds and vegetation occur due to this transition zone. The fascinating combination of geology, landscape and rainfall gives rise to different patterns of vegetation - wide open grasslands, steep hill slopes, rocky outcrops, wooded valleys, thickets and thickly wooded gorges.

Pilanesberg accommodates virtually every mammal of southern Africa and is also home to healthy populations of lion, leopard, black and white rhino, elephant and buffalo. A wide variety of rare and common species exist here such as the nocturnal brown hyaena, the fleet-footed cheetah and the majestic sable. Bird watching is excellent with over 300



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species recorded.

Ivory Tree Game Lodge is a five-star game lodge located inside the Pilanesberg Game Reserve. Elegantly furnished with African themes, each of the lodge's thatched rooms feature a patio, air-conditioning and en-suite bathroom with bath and shower. The main area consists of two lounges, a cocktail bar, dining room, outdoor pool and a fire pit. The safari lodge experience includes guided game drives through the magnificent game reserve in a 10-seater safari vehicle. Other activities offered in the surrounding area include archery, quad biking and bird watching (not included - available at extra cost).

**Overnight: Ivory Tree Game Lodge, Pilanesberg Game Reserve**

**Meals included: Breakfast;Dinner**

#### Day 6 Ivory Tree Game Lodge, Pilanesberg National Park

Begin the day with an early morning game drive through the reserve. Game drives are conducted in comfortable, open 4X4 Land Rovers accompanied by professional English speaking field rangers and trackers, ensuring an informative and detailed safari experience. Keep your cameras ready for some incredible photo opportunities. Return to the lodge mid-morning for breakfast and a little R&R before heading out again to spot more wildlife on an evening safari. Afterwards, wind down your evening with a few sundowners before dinner.

**Overnight: Ivory Tree Game Lodge, Pilanesberg Game Reserve**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 7 Ivory Tree Game Lodge, Pilanesberg National Park

Discover new and exciting areas of Pilanesberg Game Reserve and its diverse wildlife with another early morning and evening game drive.

**Overnight: Ivory Tree Game Lodge, Pilanesberg Game Reserve**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 8 Ivory Tree Game Lodge - Johannesburg

After your morning safari and breakfast, it's time to check out. You will be picked up and transferred to Johannesburg. En route, you will enjoy a stop at the Apartheid Museum or The Hector Pietersen Museum (subject to seasonality). The Apartheid Museum opened in 2001 and is acknowledged as the pre-eminent museum in the world dealing with 20th century South Africa, at the heart of which is the apartheid story.

The Hector Pieterse Museum tells the tale of the events on the 16 June 1976 and the ensuing Soweto Uprising. You will be taken on a journey through the youth rebellion and the event of the fateful day and the aftermath.

Afterwards, you will transfer onwards to O.R Tambo airport in Johannesburg where you will check into your airport hotel accommodation for the night.

**Overnight: Protea O.R Tambo Airport, Johannesburg**

**Meals included: Breakfast**

#### Day 9 Johannesburg - Australia

Today check out and take a complimentary hotel shuttle to the nearby airport for your flight home to Australia.

**Meals included: In-Flight**

#### Day 10 Arrive in Australia



## 10 DAY WILDLIFE TOUR | LUXURY SOUTH AFRICA

### THE ITINERARY

*Please note: some flights may arrive + 1 days later.*

#### 12 Day Luxury South Africa

##### Day 1 Australia - Cape Town, South Africa

Today depart from either Sydney, Melbourne, Brisbane or Adelaide for Cape Town, South Africa. Upon arrival into Cape Town, you will be met and transferred to the nearby town of Stellenbosch where you will spend the next two nights in your boutique 4-star guesthouse accommodation. Check in will be available from 2pm onwards and luggage storage will be available until check in. The remainder of the day is free at leisure.

Stellenbosch is a university town in South Africa's Western Cape province. It's surrounded by the vineyards of the Cape Winelands and the mountainous nature reserves of Jonkershoek and Simonsberg. The town's oak-shaded streets are lined with cafes, boutiques and art galleries. Cape Dutch architecture gives a sense of South Africa's Dutch colonial history, as do the Village Museum's period houses and gardens.

If there's one thing that Stellenbosch is renowned for, it's wine. There are hundreds of estates scattered around the outskirts of the town, many of which produce world-class wines.

*Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers will be required to be at the airport the day before.*

**Overnight: Hunneyball House or Roosenwijn Guest House,**

**Stellenbosch**

**Meals included: In-Flight**

##### Day 2 Stellenbosch Free Day

Today is free at leisure or alternatively take part in an optional wine tour offered by your hosts (not included).

**Overnight: Hunneyball House or Roosenwijn Guest House, Stellenbosch**

**Meals included: Breakfast**

##### Day 3 Stellenbosch to Cape Town (Day 1 of 10 Day Package)

Today transfer from Stellenbosch to Cape Town where you will check into the hotel.

Check in will be available from 2pm onwards and luggage storage will be available until check in. The remainder of the day is free at leisure.

An eclectic mix of contemporary style and old-world charm, The Cape Milner Hotel is situated in the city centre of Cape Town, at the base of Signal Hill in the trendy Tamboerskloof neighbourhood. The 4-star hotel is a great base to explore the city, with the restaurants, pubs and nightclubs of Kloof and Long Streets only a five-minute walk away.

Each room enjoys gorgeous views of the Cape Mountains, including the renowned Table Mountain, and features en-suite bathrooms, air conditioning, wireless internet, complimentary tea/coffee making facilities, remote control television, hairdryer and mini safe, as well as MNet and DSTV viewed on LCD flat screens in the bedrooms and plasma screen in the suites and luxury rooms.

**Overnight: Cape Milner Hotel, Cape Town**



## 10 DAY WILDLIFE TOUR | LUXURY SOUTH AFRICA

### TOUR INCLUSIONS

#### HIGHLIGHTS

- Experience the highlights of South Africa
- Visit Cape Town, Johannesburg and Pilanesberg Game Reserve
- Get your bearings for Cape Town on a half day city tour
- Enjoy 2 days at leisure in beautiful Cape Town
- Stay at 4-star Cape Milner Hotel by the foot of Table Mountain
- Stay at 5-star Ivory Tree Game Lodge, home to an abundance of wildlife and birds
- Go on safari within the magnificent Pilanesberg Game Reserve
- Experience up to 6 safari game drives with a qualified ranger
- Search for elephants, rhinos, lions, buffalo, leopards and more
- Visit the Apartheid Museum or the Hector Pieterse Museum

#### FLIGHTS

- Return international flights (economy class) ex SYD/MEL/BNE/ADL
- 1 x internal flight (economy class): Cape Town to Johannesburg

#### ACCOMMODATION

- 4 nights hotel accommodation at 4-star Cape Milner Hotel, Cape Town
- 3 nights accommodation at 5-star Ivory Tree Game Lodge, Pilanesberg Game Reserve
- 1 night 4 star Protea O.R Tambo Hotel in Johannesburg

#### DINING

- Enjoy 12 meals including daily breakfast

#### TOUR ESSENTIALS

- English-speaking tour guides
- Qualified safari field rangers and trackers
- Airline taxes and surcharges

#### TRANSPORT

- Transportation by A/C vehicles and open air 4x4 vehicles

#### TRANSFERS

- Return airport transfers

#### 12 DAY PACKAGE

- All of the above, plus the following:
- 2 nights at a 4-star boutique guesthouse in Stellenbosch
- Enjoy 2 additional meals
- Discover Stellenbosch on a day free at leisure
- Return transfers from Cape Town to Stellenbosch

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

## CANCELLATION POLICY

### Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 15th of November 2022.

This travel offer is priced for one person

based on twin share.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

10 Day Package: \$750

12 Day Package: \$1050

### Departure Dates

Please see the TripADeal website for current departure dates.

### Surcharges

*Please note: Dates/months with a \* incur a land high season surcharge of \$200 per person.*

### Departure Cities

Sydney, Melbourne, Brisbane or Adelaide

## FLIGHTS

### Full Service Airline(s) Used

Singapore Airlines, Qantas Airways, British Airways, Qatar Airways, Emirates, Etihad Airways, South African Airways, Ethiopian Airways and airline partners

### Domestic Airlines Used: Cape Town to Johannesburg

South African Airways, British Airways, Mango, FlySafair, Kulula plus any codeshare partners (subject to availability).

Johannesburg OR Tambo Airport Baggage Restrictions -

- Only regular-shaped bags may be checked in. This means that the bags must have at least one flat surface to be accepted.

- Round or irregular-shaped bags will not be allowed.

- Bags with long straps will not be allowed.

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Cape Town

\$250 per person, subject to availability

*Please note:*

*- This fee does not include extra nights accommodation, meals or airport transfers.*

*- No flight booking changes or cancellations*

*permitted after air tickets have been issued.*

*- Flight changes are subject to availability at the time of booking.*

*- Blackout dates:*

*\* 28 November 2021 - 30 January 2022*

*\* 30 March 2022 - 28 April 2022*

*\* 23 June 2022 - 23 July 2022*

*\* 15 September 2022 - 15 October 2022*

*\* 23 October 2022 - 27 October 2022*

*\* 8 December 2022 - 29 January 2022*

### Stay behind in Johannesburg

\$250 per person, subject to availability

*Please note:*

*- This fee does not include extra nights accommodation, meals or airport transfers.*

*- No flight booking changes or cancellations permitted after air tickets have been issued.*

*- Flight changes are subject to availability at the time of booking.*

*- Blackout dates:*

*\* 28 November 2021 - 30 January 2022*

*\* 30 March 2022 - 28 April 2022*

*\* 23 June 2022 - 23 July 2022*

*\* 15 September 2022 - 15 October 2022*

*\* 23 October 2022 - 27 October 2022*

*\* 8 December 2022 - 29 January 2022*

### Stopover Packages

Not available.

### Stopover Packages

Not available.

### Flight Class Upgrades

Not available.

## ACCOMMODATION

### Accommodation Used

10 Day Package

4 Star (self-rated)

- Johannesburg: Protea OR Tambo Airport Hotel

- Cape Town: Cape Milner Hotel

5 Star (self-rated)

- Pilanesberg National Park: Ivory Tree Game Lodge

12 Day Package

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4 Star (self-rated)

- Stellenbosch: Hunneyball House or  
Roosenwijn Guest House

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

## Extra Nights

Not available at check-out.

*Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.*

## Maximum Room Capacity

2 people.

## Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 6 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

Not available

## Bedding Configuration

2 x Single or 1 x King/Queen (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 6, maximum group size 12 per vehicle.

## Optional Tours / Activities

- Cape Peninsula Tour - \$150 per person
- Cape Winelands Tour - \$130 per person

*Please note:*

*- Prices are based on per person, are subject to availability, time permitting and weather conditions.*

*- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)*

*- Some tours require minimum numbers to operate.*

## EXCLUSIONS

- Visa fees and requirements (A tourist visa for South Africa is not required if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary

- Optional gratuities/tipping

- Optional activities/tours

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are

not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Cape Town, South Africa

Cape Town has a Mediterranean-style climate: wet and cool winters, dry and warm summers. The annual average temperature in Cape Town is a delightful 17°C.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals

12 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.

### Luggage

You will be responsible for all your personal

# IMPORTANT INFORMATION

belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a basic level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. Tipping is optional and at the customers discretion.

- Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Sightseeing

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).*

### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in

regards to shopping for further information.

## VISAS

### South Africa

A tourist visa is not required for South Africa when travelling on an Australian passport.

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

• Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

• If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these

costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.