

QUEENSTOWN & THE SOUNDS

QUEENSTOWN • TE ANAU • MILFORD SOUND • DOUBTFUL SOUND

THE OFFER

There's a reason Queenstown remains the South Island's most popular destination. It's not the skiing, it's not the natural beauty either. It's the vibe - that feeling you get the moment you step off the plane, when all your cares are gone and the possibilities of what to see, do, taste and discover are endless. It doesn't hurt that Queenstown is brimming with mild to wild adventures at almost every turn too!

Want to experience the Queenstown vibe for yourself? This six day discovery package makes that easy, with 4-star hotel accommodation in Queenstown and Te Anau, day cruises on iconic Milford and Doubtful Sounds, a visit to the underground wonderland of Te Anau glow worm cave and more.

6 DAY DISCOVERY PACKAGE

\$1499

PER PERSON TWIN SHARE



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THE ITINERARY

Day 1 Arrive Queenstown - Lake Wakatipu Cruise & BBQ Dinner

Upon arrival into Queenstown, make your own way to your centrally located hotel. This afternoon experience stunning views as you cruise across Lake Wakatipu on the iconic TSS Earnslaw and discover one of Queenstown's most popular dining destinations - Walter Peak High Country Farm.

Cruise aboard the historic TSS Earnslaw across to Walter Peak High Country Farm. Once at the lakeside Colonel's Homestead Restaurant, savour the delicious aromas as the chef uses the best of local produce for a barbecue dinner. Overlooking Lake Wakatipu and Queenstown's alpine scenery, the Colonel's Homestead is the perfect place to spend a few hours with an entertaining farm demonstration also included or you can explore the beautiful lakeside gardens.

Please note: the TSS Earnslaw cruise departs at approx. 6:00pm and it is advisable to arrive in Queenstown no later than 3:00pm.

Overnight: Scenic Suites Queenstown, Copthorne Lakefront Queenstown, Millennium Hotel Queenstown or similar

Meals included: Dinner

Day 2 Milford Sound

This morning, travel by coach from Queenstown along the Milford Road, which is one of the finest alpine drives in the world. The scenery is exceptional, ranging from broad grassy flats, dense rainforest, and towering mountains to glacial lakes and alpine herb fields. Get up close and personal with Milford Sound on a leisurely cruise of this spectacular fiord. From thundering waterfalls to sky-high mountains to lush rainforests, Milford has it all. Experience the spray of a waterfall as you cruise close to sheer rock faces. Informative, participative and relaxed, this is the perfect way to experience

Milford Sound to the fullest.

After the cruise, transfer by coach to the charming town of Te Anau.

Overnight: Distinction Luxmore Hotel or similar

Meals included: Lunch

Day 3 Te Anau Glowworm Caves

Experience a mysterious underground world with a guided cave tour past the rushing water of an underground stream before drifting in silent darkness beneath the luminous shimmer of hundreds of glowworms. Your trip to the Te Anau Glowworm Caves begins with a cruise to the western shores of Lake Te Anau on one of the purpose-built scenic cruise vessels. Deep inside the caves, beyond the roar of the water, you will be taken by small boat into a silent hidden grotto inhabited by hundreds of glowworms, unique to New Zealand. In the subterranean darkness, they produce a glittering display that is nothing short of extraordinary.

Overnight: Distinction Luxmore Hotel or similar

Meals included: Breakfast

Day 4 Doubtful Sound

Doubtful Sound is a beautiful fiord; three times longer than Milford Sound, it has a surface area ten times larger with twisting arms. With its rugged peaks, verdant rainforest and twisting, hidden inlets, Doubtful Sound will take your breath away. There's no direct road access, so the only way you can get to Doubtful Sound is a cruise across the picturesque Lake Manapouri, followed by a bus trip over Wilmot Pass - New Zealand's most expensive (and majestic) road.

Pause along the way to experience the dense Fiordland rainforest and view Doubtful Sound glistening below. This



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isolation makes this fiord a very special place, only those in the know get to see. Once you arrive, you will board the Patea Explorer for a 3 hour (approximately) cruise on Doubtful Sound - a spectacular pristine fiord. During the cruise the knowledgeable and friendly nature guides will share with you their passion for the region. They're always ready to answer questions, point out landmarks and provide all the information about the varied wildlife you may see, including dolphins, fur seals and the rare Fiordland crested penguin.

Overnight: Distinction Luxmore Hotel or similar

Meals included: Breakfast;Lunch

Day 5 Te Anau to Queenstown

After check-out this morning, you will transfer by coach back to Queenstown. Enjoy this afternoon and evening at your leisure to explore the vibrant town of Queenstown.

Overnight: Scenic Suites Queenstown, Copthorne Lakefront Queenstown, Millennium Hotel Queenstown or similar

Meals included: Breakfast

Day 6 Depart Queenstown

After check-out this morning, please make your own onwards travel arrangements.

Meals included: None



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TOUR INCLUSIONS

HIGHLIGHTS

- Tick off the best of the Fiordland National Park ex Queenstown
- Soak up the relaxed vibe of Queenstown at leisure
- Cruise through the awe-inspiring Milford and Doubtful Sounds
- Spot wildlife and waterfalls as you explore the sapphire waters
- Relax on an afternoon cruise of Lake Wakatipu onboard TSS Earnslaw
- Enjoy a BBQ dinner at the renowned Walter Peak High Country Farm
- Explore the famous Glowworm Caves of Te Anau

ACCOMMODATION

- 2 nights 4-star accommodation in Queenstown
- 3 nights 4-star accommodation in Te Anau

DINING

- 6 meals including daily breakfast in Te Anau

TRANSFERS

- Transfer from Te Anau to Queenstown hotel

IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

CANCELLATION POLICY

Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 24th of April 2022.

This travel offer is priced for one person

based on twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$650 applies.

Departure Dates

Please see the TripADeal website for current departure dates.

Surcharges

*Please note: dates/months with a * incur a land high season surcharge of \$100 per person.*

ACCOMMODATION

Accommodation Used

4 Star (self-rated)

- Queenstown: Scenic Suites Queenstown, Copthorne Lakefront Queenstown, Millennium Hotel Queenstown or similar

- Te Anau: Distinction Luxmore Hotel or similar

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not available

Bedding Configuration

2 people (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

EXCLUSIONS

- International / Domestic flights
- Arrival & departure transfers
- Meals/beverages not stated in the itinerary
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance (Strongly recommended)

OTHER IMPORTANT INFORMATION

CLIMATE & AVERAGE TEMPERATURES

November

Spring can be a bit unpredictable in Queenstown. One day can be bright and sunny, and the next can be rainy or cloudy. Temperatures are also erratic, ranging from 6 degrees to 18 degrees.

December - February

The best time to visit Queenstown is the summer when the long, sunny days make outdoor excursions enjoyable. Temperature ranges from 8 degrees to 21 degrees.

OTHER

Meals

6 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back

IMPORTANT INFORMATION

to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. Tipping is optional and at the customers discretion.

Sightseeing

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

· Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

· If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers

and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.