

# BALTICS & FJORDS

NORWAY • RUSSIA • DENMARK • ESTONIA • FINLAND

## THE OFFER

It's true a picture paints a thousand words, but no picture could ever compare to that moment you first witness Norway's jaw-dropping fjords in person. Your eyes go wide and your heart skips a beat, and the wild beauty before you is imprinted in your mind forever. That moment (and many more) are yours for the taking on this 17 day tour and cruise visiting Norway, Finland, Russia and beyond.

Delve into the cultural highlights of Oslo on tour, from medieval Akershus Fortress to Royal Palace and the beautiful Frogner Park. Swap city streets for the serenity of Sognefjord - the deepest fjord in Norway, and enjoy a mini cruise to UNESCO listed Naeroyfjord and magnificent Aurlandsfjord. Lose yourself in the charms of beautiful Bergen, and then continue on to Copenhagen - Denmark's historic and spectacular capital city. Witness local icons such as Amalienborg Palace and the Little Mermaid statue, and soak up the buzzing atmosphere of Nyhavn. Then, it's time to embark on a remarkable seven night Baltics cruise onboard the MSC Grandiosa - an impressive ship with 12 restaurants, 20 bars, and a breathtaking indoor promenade. Cruise to Estonia's medieval capital of Tallinn, stroll amid the grand streets of Saint Petersburg in Russia, and visit the Finnish capital of Helsinki!

Package includes seven nights quality hotel accommodation, a seven night MSC cruise, return port transfers and English speaking tour leader and guides. All that's missing from this picture is you.

17 DAY FLY, TOUR & CRUISE

FROM

**\$5699**

PER PERSON TWIN SHARE

INSIDE CABIN

**\$5699**

OCEAN VIEW CABIN

**\$6299**

BALCONY CABIN

**\$6699**



## 17 DAY FLY, TOUR & CRUISE | BALTICS & FJORDS

### THE ITINERARY

#### Day 1 Australia - Oslo, Norway

Today depart from either Sydney, Melbourne, \*Brisbane or \*Adelaide for Oslo! Fly with airlines such as Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways or Thai Airways to name a handful (subject to availability).

*Please note: Due to flight scheduling and availability, some departures may occur on day 2 and arrive on day 2. Flight times will be indicated on your final documentation approx. 4-6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to Oslo

Upon arrival, make your own way to the hotel.

**Overnight: Scandic Solli, Oslo or similar**

**Meals included: None**

#### Day 3 Oslo City Tour

This morning, meet your local guide and enjoy a 3-hour city tour. See the main highlights of Oslo, such as the medieval Akershus Fortress, the Royal Palace, the City Hall and Karl Johans Gate, the lively main street of the city. Afterwards, see the famous Frogner Park. In the afternoon transfer to Hemsedal, a town known for ski resorts and beautiful mountain trails.

**Overnight: Skogstad Hotel Hemsedal or similar**

**Meals included: Breakfast**

#### Day 4 Hemsedal - Flam - South Sognefjord - Bergen

After breakfast transfer to Gudvangen. Upon arrival, embark

on a ferry to Flam, where you will enjoy a fjord cruise on the scenic Sognefjord, the deepest fjord in Norway.

During the cruise, you will visit the stunning UNESCO listed Naeroyfjord and the magnificent Aurlandsfjord. Take a moment to behold the awe-inspiring surrounding mountains, which are some of the most majestic in Norway. The fjord cruise ends in the small village of Flam, nestled at the innermost part of the Aurlandsfjord, where you will disembark the ship before continuing to the railway station to hop aboard the famous Flam Railway.

The Flam Railway offers spectacular panoramic views into the Norwegian fjord landscape, making it one of Europe's most popular railway journeys. The trains first call is Myrdal, where you will switch to the historical mountain train, Flamsbana. It's a magical 1 hour train journey that takes you through some of the most impressive scenery in the world, including up close views of beautiful waterfalls and more. Afterwards, you will arrive in Voss, where you will be transferred to the picturesque city of Bergen.

**Overnight: Zender K Hotel, Bergen or similar**

**Meals included: Breakfast**

#### Day 5 Bergen City Tour

This morning meet your local guide at the hotel and enjoy a half day tour (approx. 4 hours) of Bergen, Norway's second largest city. Enjoy a guided walk along the famous UNESCO listed colourful Bryggen Wharf, once a centre of the Hanseatic League's trading empire. Next visit the picturesque Fish Market in Bergen, one of Norway's most visited outdoor markets. The afternoon is free at leisure to explore this beautiful city on your own.

**Overnight: Zender K Hotel, Bergen or similar**



## 17 DAY FLY, TOUR & CRUISE | BALTICS & FJORDS

### THE ITINERARY

**Meals included: Breakfast**

#### Day 6 Bergen - Copenhagen, Denmark

Today enjoy a morning at leisure in Bergen before being transferred to the airport for your flight to Copenhagen. Upon your arrival, you will be met and transferred to your hotel. Spend the rest of the day at leisure in the Danish capital city.

**Overnight: Comfort Vesterbro Hotel Copenhagen, or similar**

**Meals included: Breakfast**

#### Day 7 Copenhagen City Tour

Today join a local guide to see the main sights of the Danish capital on a 4 hour city tour.

Drive down Hans Christian Andersen Boulevard, which runs past the Tivoli Gardens, a world-famous amusement park. Cross the picturesque canal and drive past the Christiansborg Palace, the seat of the Danish Parliament. Pass the beautiful old Stock Exchange and see Kongens Nytorv with its Royal Theatre. Continue to Nyhavn, a street well-known for its varied nightlife, before stopping at the Amalienborg Palace, the Danish Royal Family's winter residence.

The tour continues to one of the most famous sights in Copenhagen and one of the symbols of the city, the Little Mermaid statue, and the Gefion Fountain, a large fountain on the harbour front in Copenhagen. It features a large-scale group of animal figures being driven by the Norse goddess Gefjon.

Spend the rest of the day at leisure in the cosmopolitan city of Copenhagen.

**Overnight: Comfort Vesterbro Hotel Copenhagen, or similar**

**Meals included: Breakfast**

#### Day 8 Copenhagen - Kiel, Germany approx. 400km – Begin 7 Night MSC Baltic Cruise Departs 7pm

Today continue your journey to Kiel - a medieval port city on Germany's Baltic Sea coast. Head to the cruise terminal to board your MSC Cruise. The cruise departs at 7:00pm.

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Dinner**

#### Day 9 Copenhagen, Denmark – 8am - 6pm

Cruise to Copenhagen - a buzzing capital which overlooks Øresund Strait. The city boasts Michelin-star cuisine, a vibrant arts culture, and a wealth of remarkable architecture.

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 10 At Sea

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 11 Helsinki, Finland – 12am - 6pm

Helsinki, the capital of Finland, is enchanting. This charismatic capital is celebrated for its elegant Neoclassical facades, historical museums, and leafy tree-lined boulevards.

Helsinki, affectionately called the 'White City of the North', is known for its elegant architecture, crafted from aesthetically pleasing pale granite. You'll venture to the old town centre, home of Senate Square and the Lutheran Helsinki Cathedral. Neoclassical in style and shaped like a Greek cross, its rooftop boasts statues of the Twelve Apostles.

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**



## 17 DAY FLY, TOUR & CRUISE | BALTICS & FJORDS

### THE ITINERARY

#### Day 12 St Petersburg, Russia – 7am - 9pm

Today visit Saint Petersburg, Russia's second largest city. Located at the mouth of the Neva River, the city is synonymous with culture, architecture, and streets that look straight out of a fairytale. In the centre of the city you'll find The State Hermitage Museum, one of the most extensive museums in the world. Consisting of six superb 18th and 19th-century buildings, the complex houses approximately three million notable works by Italian, Dutch and French artists. On an MSC Cruises excursion, you'll view the collection acquired by Empress Catherine the Great around 1764. Marvell at a vast array of paintings, textiles, furniture, and priceless jewellery.

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 13 Tallinn, Estonia – 9am - 6pm

Tallinn is Estonia's capital and cultural epicentre. It boasts medieval walls, Gothic squares and churches, and charming cobbled streets. Toompea Castle, standing on a limestone hill over Tallinn's old town, is a tremendous 9th-century fortress housing today's Parliament of Estonia. Renovated several times over the centuries, the castle still retains its 13th and 14th century shape, as well as its iconic 46-metre-high Pikk Hermann Tower.

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 14 At Sea

**Overnight: MSC Cruises - 'MSC Grandiosa'**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 15 Arrive at 7am – Kiel, Germany - Copenhagen, Denmark approx. 400km

After breakfast onboard disembark the cruise and be transferred back to Copenhagen. At your arrival check in to your Hotel and relax for the rest of the day.

From immersive, local-led canal tours to lush urban gardens, and even floating hot tubs that sail the city's famed canals, there's no shortage of entertainment. Whether you want to spend all day outside, or cozy up indoors, read on for our picks for what to do the next time you're in Copenhagen.

**Overnight: Comfort Vesterbro Hotel Copenhagen, or similar**

**Meals included: Breakfast**

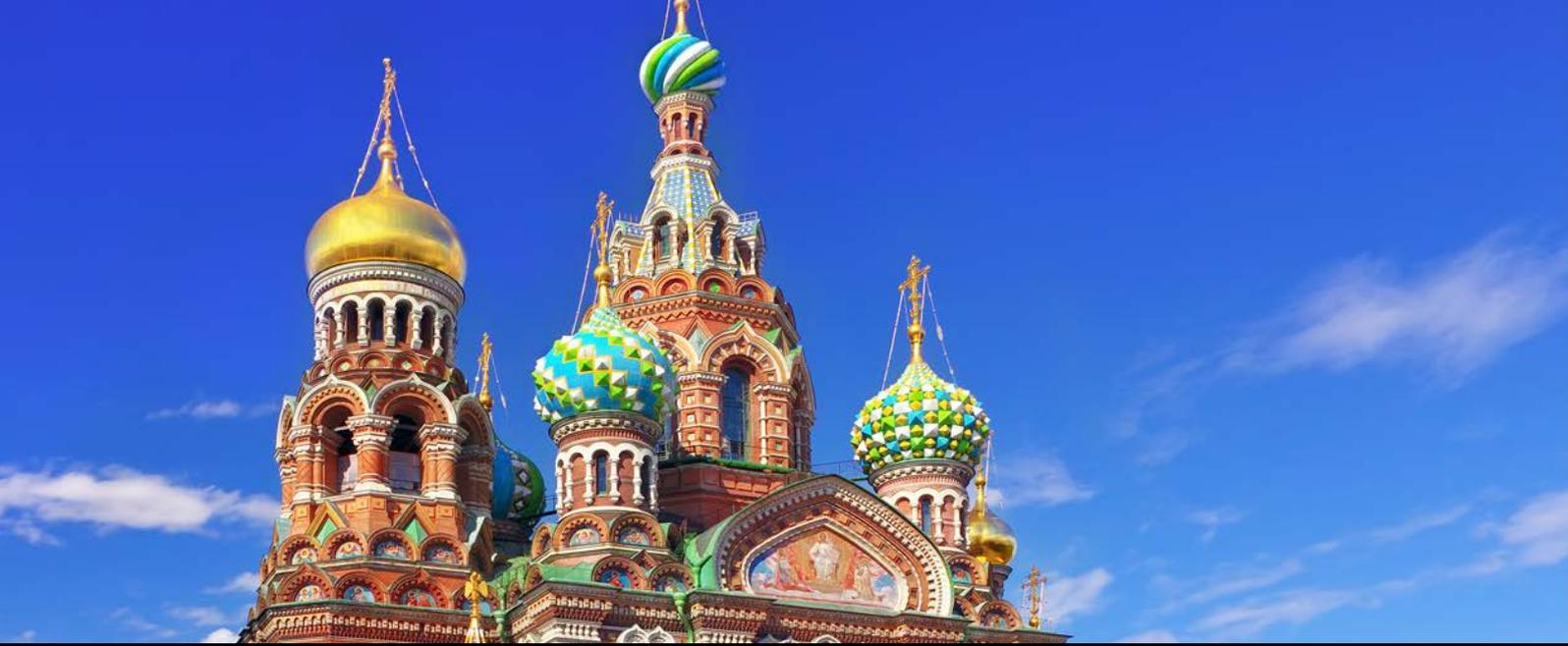
#### Day 16 Copenhagen, Denmark - Australia

After breakfast accordingly with your flight and make your own way to the airport for your return flight to Australia (transfer not included).

**Meals included: Breakfast;In-Flight**

#### Day 17 Arrive in Australia

*Please note: some flights may arrive in Australia +1 or +2 days later.*



## 17 DAY FLY, TOUR & CRUISE | BALTICS & FJORDS

### TOUR INCLUSIONS

#### HIGHLIGHTS

Discover the highlights of Norway, Denmark, Germany, Finland, Estonia & Russia

Explore Oslo on a guided city tour

See the medieval Akershus Fortress, Royal Palace and Karl Johans Gate

Spend a night in Hemsedal, a popular ski resort

Explore the majestic Norwegian Fjords

Ride the famous 'Flåm Railway'

Admire the breathtaking landscape on a train from Flam to Myrdal

Journey on the historical mountain train Flamsbana from Myrdal to Voss

Enjoy a 2 hour cruise on Sognefjord, one of the longest and deepest fjords in the world

Experience a locally guided tour of UNESCO listed Bergen

Walk along the iconic Bryggen Wharf

Enjoy a guided tour of Copenhagen, Denmark's cosmopolitan capital

See the 'Little Mermaid', Christiansborg Palace, the Gefion Fountain and more

Cruise the Baltic Sea from Denmark to Germany, Finland, Estonia and Russia

Explore the medieval port city of Kiel, Germany

Journey inside the medieval city of Tallinn

Dock overnight in St. Petersburg

Visit Helsinki, the 'White City of the North'

Explore Copenhagen at leisure

#### FLIGHTS

Return international flights (economy class) ex SYD/MEL/\*BNE/\*ADL

1-way domestic flight: Bergen to Copenhagen

#### CRUISE

7 night Baltic Sea Cruise with MSC

Sail aboard the magnificent 'MSC Grandiosa' ship

#### ACCOMMODATION

7 nights quality hotel accommodation on tour

#### DINING

Enjoy 27 meals including daily breakfast

#### TOUR ESSENTIALS

Parking, checkpoint fees, airport and port taxes

English speaking tour leader and guides

#### TRANSPORT

Transportation by A/C private vehicles

#### TRANSFERS

Return port transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

## CANCELLATION POLICY

### Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 27th August 2022.

This travel offer is priced for one person

based on twin share.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

- Inside Cabin: \$2090
- Oceanview Cabin: \$2350
- Balcony Cabin: \$2700

### Departure Dates

Please see the TripADeal website for current departure dates.

### Surcharges

*Please note:*

- Dates with a \* incur a flight high season surcharge of \$400 per person.
- Dates with a ^ incur a land high season surcharge of \$150 per person.

### Departure Cities

Sydney, Melbourne, \*Brisbane or \*Adelaide

### Departure City Surcharges

\*Brisbane or \*Adelaide: \$100 per person.

## FLIGHTS

### Full Service Airline(s) Used

Qatar Airways, Etihad Airways, Emirates, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines and airline partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early in Oslo, Norway

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

- Arrive Early Not permitted during and including the following dates:

-- 16 June 2022 - 31 July 2022

-- 21 August 2022 - 3 September 2022

### Stay Behind in Copenhagen, Denmark

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Stay Behind Not permitted during and including the following dates:

-- 16 June 2022 - 31 July 2022

-- 21 August 2022 - 3 September 2022

-- 15 September 2022 - 15 October 2022

-- 6 December - 30 January 2023

### Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

\* Doha

Includes:

- 2 nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however, the stopover location must be the same each way, due to the airline used.

- Stopover packages are subject to availability.

- Doha is Not permitted on and including the following dates 18 Nov 2022 - 18 Dec 2022 inclusive due to FIFA World Cup

- Stopovers is Not permitted during and including the following dates:

-- 30 March 2022 - 28 April 2022

-- 16 June 2022 - 31 July 2022

-- 21 August 2022 - 3 September 2022

-- 15 September 2022 - 15 October 2022

### Flight Class Upgrades

- Premium Economy: Not offered

- Business Class (International Sectors Only):

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Buy Now: \$6999 per person

## Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

## Domestic Flights

Baggage allowance per person:

- 1 x 23 kg of checked baggage
- 1 under seat bag | 30x20x38 cm
- 1 overhead bag | 55x40x23 cm
- Combined carry-on weight | max 7kg

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

#### 3-4 Star (self-rated)

- Oslo: Scandic Solli, or similar
- Hemsedal: Skogstad, or similar
- Bergen: Zeder K Hotel or similar
- Copenhagen: Comfort Vesterbro or similar

#### 4 Star (self-rated)

- Cruise: MSC 'Grandiosa'

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available at check-out.

*Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end*

*of your tour.*

### Maximum Room Capacity

2 people.

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 2 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available.

### Bedding Configuration

Twin or Double bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 29 per vehicle.

### Optional Tours / Activities

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (A visa is not required if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:
  - Land: Recommended at €5 per person, per day, payable on tour.
  - Cruise: approx. €10 per person/day payable onboard at the end of the cruise.
- Optional activities/tours (including any

'onshore' excursions as part of cruise)

- Personal expenses
- Transfers:
  - Day 2: Oslo airport/Hotel
  - Day 16: Airport transfer in Copenhagen
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

## CLIMATE & AVERAGE TEMPERATURES

### Scandinavia and Baltic States

- In spring, the days get longer, and the

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temperature rises slowly; the first warm days, more likely in the second half of the April. By mid-May, the maximum temperatures hover around 20/22 °C.

- Summer in the Baltics is very pleasant, with the maximum temperatures hovering around 21/22 °C. This is perfect for outdoor activities. Nights are cool, with minimum temperatures around 11/12 °C.

- August is one of the hottest months of the year in Oslo. Temperatures average 18°C with highs of 21°C.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the*

*cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.
- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

## Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

## **Sightseeing**

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).*

## **Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## **VISAS**

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the

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destination you're entering.

## SCHEDULE OF FEES

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### **Name Changes Due To Passenger Error**

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### **Supplier Fees**

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.