

MAGNIFICENT MEKONG



VIETNAM • CAMBODIA • MEKONG

THE OFFER

The Mekong requires little introduction. One of the world's great rivers, it brings life to bustling cities and remote villages as it flows through six countries from the hills to the sea. On this 12 day tour and cruise package of Vietnam and Cambodia, the wonders that exist along this legendary waterway are yours to uncover.

Enjoy a free day in the bustling tourist hub of Siem Reap, gateway to Angkor Wat, followed by a 'pinch me' experience viewing the sun rise over this majestic monument. Then, embark on an eight-night cruise aboard either the 4-star Indochine or Lan Diep river ships - depending on your departure date. Discover Kampong Chhnang, one of the largest fishing ports on the Tonle Sap lake; visit the Vihara of the Wat Kampong Tralach Leu Pagoda, set among beautiful rice fields; and enjoy free time and a guided tour of Phnom Penh, Cambodia's impressive capital. Travel by small boat among the orchards of Cai Bei, enjoy a guided tour of Ho Chi Minh City and more! Package includes return international flights, a relaxing eight-night Mekong cruise, English-speaking guides and more.

12 NIGHT HIGHLIGHTS PACKAGE

FROM

\$3299

PER PERSON TWIN SHARE

12 DAY MAGNIFICENT MEKONG

\$3299

More packages available online

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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**Trip
aDeal**
EST. 2011



12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

THE ITINERARY

Day 1 Australia - Siem Reap, Cambodia

Today depart from either Sydney, Melbourne or *Brisbane for your flight to Siem Reap, Cambodia. Fly with either Vietnam Airlines, Cathay Pacific or Singapore Airlines to name a few (subject to availability). On arrival be picked up by a tour representative and transferred to the hotel.

Please note:

- Due to flight scheduling and availability, some departures may occur on day 0. Flight times will be indicated on your final documentation which you will receive at least 4 - 6 weeks prior to departure.
- Some Brisbane customers may experience a long layover of up to 7 hours.

Overnight: Regency Angkor Hotel or similar, Siem Reap

Meals included: In-Flight

Day 2 Siem Reap Free Day

Enjoy today free at leisure to enjoy the magnificent city of Siem Reap.

Overnight: Regency Angkor Hotel or similar, Siem Reap

Meals included: Breakfast

Day 3 Sunrise and Morning Angkor Wat Tour - Koh Chen - Begin 8 Night Mekong River Cruise

This morning wake-up before sunrise and transfer to Angkor Wat (it's recommended to bring a torch). Watch the sunrise from behind Angkor Wat's famous five towers and soak up the early morning atmosphere. Afterwards, return to the hotel for breakfast.

After breakfast, checkout and drive back to the Angkor

complex to visit the most famous of all the temples on the plain of Angkor: Angkor Wat. The temple complex covers 81 hectares and is comparable in size to the Imperial Palace in Beijing. Its distinctive five towers are emblazoned on the Cambodian flag and the 12th century masterpiece is considered by art historians to be the prime example of classical Khmer art and architecture.

Afterwards transfer onwards to the town of Koh Chen by air conditioned bus (approx. 5 hours) and upon arrival embark the 4 star 'Lan Diep' or 'Indochine' ship, home for the next 8 nights. Once on the ship, enjoy a welcome cocktail and an introduction to the crew. This evening enjoy dinner as the ship drops anchor.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Dinner

Day 4 Koh Chen - Kampong Chhnang - Kampong Tralach

Today enjoy breakfast and lunch onboard. Early this afternoon the ship will cruise into Kampong Chhnang.

Located some 90km from Phnom Penh, the town of Kampong Chhnang is one of the largest fishing ports on the Tonle Sap. The region is best known for its fine traditional pottery which is a major source of revenue for the entire country, and the region's very name Kampong Chhnang means "the port of the pottery" in Khmer. Taste some palm sugar from the Thnot sugar palm (a real national symbol) before enjoying a little cruise around the village on small local boats.

Afterwards return to the ship and continue cruising to Kampong Tralach and enjoy dinner onboard. Drop anchor and moor for the night near Kampong Tralach.

Overnight: Fluviale du Mekong - Lan Diep' ship

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Meals included: Breakfast;Lunch;Dinner

Day 5 Kampong Tralach - Koh Chen - Phnom Penh

Have breakfast on board this morning before visiting the beautiful Vihara of the Wat Kampong Tralach Leu pagoda. Cross through the village of Kampong Tralach to reach the pagoda on a small path running perpendicular to the river amidst a magnificent landscape of rice fields. The Vihara dates back to the beginning of last century and has many magnificent wall paintings which are starting to suffer from the effects of time. Completely isolated in the middle of the rice fields, the pagoda is quite unassuming and does not receive many visitors, so its isolation makes it a truly magnificent spot. Return on board for lunch and cast off. Arrive into Koh Chen during the afternoon and visit this small village where the inhabitants are experts in silverwork and copper work. Here they make the ornaments and decorations used during traditional ceremonies in the pagoda or for weddings. Return to the ship and cruise to Phnom Penh, arriving late in the afternoon. Enjoy some free time in the capital before enjoying an Apsara dance show and dinner on board. Moor for the night in the port of Phnom Penh.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Lunch;Dinner

Day 6 Phnom Penh City Tour

Founded in 1434, the capital of Cambodia retains much of its French colonial charm, thanks to the rehabilitation of part of its architectural heritage. Visit the Silver pagoda, paved with over 5000 silver tiles. Next visit the National museum, the Fine Arts museum and the beautiful lapidary museum, where the sublime statue of Javayrman VII sits with the head slightly tilted in a meditative posture.

Enjoy lunch in a local restaurant and in the afternoon have some free time in the "Central Market" - crammed full with all types of businesses.

Enjoy dinner on board this evening.

Optional Tour: Tuol Sleng Genocide Museum

Formerly the Tuol Svay Pray High School, the school was converted into a centre of detention, torture and execution used by the Khmer Rouge during the 1970's. The Museum is the memorial site of the S-21 interrogation and detention centre of the Khmer Rouge regime. Located in the heart of Phnom Penh, it preserves evidence of a tragic period in Cambodian history with the aim of encouraging visitors to be messengers of peace.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Phnom Penh, Cambodia - Chau Doc, Vietnam

Have breakfast on board and spend the morning afloat. Cross into Vietnam and complete customs formalities at the border. Lunch is served on-board, arriving in the early afternoon in Chau Doc, a town at the border between Cambodia and Vietnam which became part of Vietnamese territory some 300 years ago. Situated in the heart of a gigantic grid of rice fields, the city of Chau Doc embraces both banks of the Mekong and the floating farms spill over into the water. Chau Doc is a very prosperous town which grew and developed around fishing and farming. In the town, a few colonial buildings with their old fashioned charm still remain. The market which surrounds them is the vibrant heart of the city. Enjoy a guided tour in Chau Doc taking in the Temple of Lady Chua Xu, Tay An Pagoda and more. Enjoy a small boat ride to visit Cham, a village of silk weavers and fish farms.

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Return to the ship for dinner.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Lunch;Dinner

Day 8 Vinh Long - Cai Bei

Enjoy breakfast and lunch on board whilst navigating to Vinh Long, located in the middle of the delta region between two arms of the Mekong. Life here revolves around the water. Hundreds of boats criss-cross in all directions between houses built on stilts.

Set off in small boats and journey through the orchards that lead to Cai Be. Discover pottery and chinaware, and also the local traditional production of rice popcorn, rice wafers (used to make spring rolls), rice alcohol and coconut sweets.

Return to the ship for dinner and continue the cruise.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Lunch;Dinner

Day 9 My Tho - Ho Chi Minh City (Saigon)

Enjoy an early morning breakfast on board before visiting the islands of My Tho in small local boats. Renowned for its many vegetable gardens and fruit orchards, the climate here is hot and pleasant all year long. The surrounding countryside includes one of the most luxuriant gardens in Vietnam with coconut, banana, mango and logan trees. Along the network of small canals, pretty country villages appear and you can see the local craftsmen at work. On the largest of the islands, (Thoi Son) visit a beekeeping farm and taste honey tea and exotic fruits. Return to the ship for lunch and continue the magnificent cruise, taking the Chao Gao canal and heading for Ho Chi Minh City. Enjoy dinner on board and dock overnight

in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Ho Chi Minh City & Cu Chi Tunnels Tour

Have breakfast this morning before visiting Ho Chi Minh City, originally named Saigon and built by the French in 1850 it is the principal port of Vietnam. Take a tour of the city taking in Reunification palace, Notre Dame Cathedral, Central Post office and the National History museum. Have lunch on board and in the afternoon, depart by coach for the Cu Chi tunnels. A former hiding spot for Viet Cong soldiers, it serves today as a reminder of everyday life during the Vietnam War for both soldiers and civilians. Return to the ship for the farewell cocktail and gala dinner. Moor for the night in the port of Ho Chi Minh City.

Overnight: Fluviale du Mekong - 'Lan Diep' ship

Meals included: Breakfast;

Day 11 Ho Chi Minh City, Vietnam - Australia

After breakfast disembark and transfer to the airport for your return flight back to Australia.

Please note:

- Some flights will be departing in the late afternoon/evening, and a complimentary tour of the Cholon district with lunch included, along with day use of the common areas of a nearby hotel (pool, bar, restaurant, luggage storage facilities etc) will be provided so you may wait in comfort prior to being transferred to the airport.

Day 12 Arrive in Australia

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12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

THE ITINERARY

Please note: Some flights may arrive in Australia +1 days later.

Meals included: Breakfast; In-Flight

ITINERARY 2 - Hoi An, Hanoi, Halong Bay Extension

Day 11 Ho Chi Minh City - Da Nang - Hoi An

After breakfast disembark and be transferred to the airport for the flight to Da Nang (approx. 1.5 hour flight). Upon arrival be transferred to the hotel in Hoi An. Graceful, historic Hoi An is Vietnam's most atmospheric and delightful town. Once a major port, it boasts the grand architecture and beguiling riverside setting that befits its heritage, and the 21st-century curses of traffic and pollution are almost entirely absent.

Please note: if flights depart in the afternoon or evening, a visit to the area of Cholon will be provided prior to your transfer to the airport. Cholon is the major centre of Chinese trade in the capital city and located not too far from Ho Chi Minh City Airport.

Overnight: Silk Luxury Hotel or similar, Hoi An

Meals included: Breakfast

Day 12 Hoi An Free Day

Today, enjoy a day at leisure to discover Hoi An or take the opportunity to join an optional activity (not included).

Optional Activity: My Son Holy Land Tour - \$88 per person

Depart early this morning and travel to My Son (approx. 1 hour), a UNESCO World Heritage site located 40km southwest of Hoi An. My Son was once the capital and religious centre of the Cham people, and is believed to be the longest inhabited archaeological site in Indochina. The ruins of My Son were built between the 7th to 13th century BC

and are located in a valley surrounded by mountains, the sides of which are covered in thick jungle. Hon Quap (Cat's Tooth Mountain) overlooks the site, its crooked peak mimicked by the architecture of some temples' roofs. These mountains are the source of the Thu Bon River, a holy river which flows through the site. Lunch will be included at a local restaurant and after the day's tour, be transferred back to the hotel in Hoi An. Inclusions: Transfers to and from the hotel to My Son Holy Land, English speaking tour guide.

Overnight: Silk Luxury Hotel or similar, Hoi An

Meals included: Breakfast

Day 13 Hoi An Free Day

Today enjoy another day at leisure in historic Hoi An or take the opportunity to join an optional activity (not included).

Optional Activity: Ba Na Hills, Golden Bridge & Da Nang Full Day Tour - \$175 per person

Early this morning you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Da Nang. Here you will take a cable car to Ba Na Hills where you will enjoy amazing views. While here visit an old French cellar (Debay Ancient Wine Cellar), a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a wax statue museum and the iconic Golden Bridge. Afterwards enjoy free time to explore this resort park then travel onwards to Da Nang where lunch will be provided. In the afternoon, return to Hoi An where you may enjoy the remainder of the day at leisure. Inclusions: Transportation, English speaking guide, lunch, entrance fees, cable car ticket, and drinking water.

Overnight: Silk Luxury Hotel or similar, Hoi An

Meals included: Breakfast

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12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

THE ITINERARY

Day 14 Hoi An - Hanoi

After breakfast be transferred back to Da Nang airport for an onward flight to Hanoi, the capital city of Vietnam in the northern part of the country (approx. 1.5 hour flight). Upon arrival you will be transferred to the hotel. Enjoy the remainder of the day at leisure.

Overnight: Flower Garden Hotel or similar, Hanoi

Meals included: Breakfast

Day 15 Hanoi - Halong Bay Cruise (approx. 180km day)

This morning after breakfast, drive through beautiful green rice paddy fields on the way to the coast (approx. 4 hours) where you will board a Junk boat for an overnight cruise through the thousands of towering limestone islands and emerald waters of Halong Bay. Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or take a ride on a rowing boat into a secluded bay. Cruise further into the bay to visit a Pearl Farm.

Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Overnight: Traditional Junk Boat, Majestic Cruise, Halong Bay

Meals included: Breakfast;Lunch;Dinner

Day 16 Halong Bay - Hanoi (approx. 180km day)

Early risers can take part in an optional Tai Chi class on deck this morning. After breakfast, climb aboard the tender for a visit to Sung Sot (Surprise) Cave, a colourful grotto of giant stalactites and stalagmites. Return to the boat and enjoy a short cooking class where you will learn to prepare local

delicacies such as spring rolls. Enjoy lunch on board, followed by a relaxing trip back into port, where you will disembark and return to Hanoi by bus (approx. 4 hours). Upon arrival back into Hanoi check into the hotel for an evening at leisure. Alternatively, you can take part in an optional evening activity (not included).

Optional Tour: Traditional Vietnamese Dinner with Water Puppet show - \$40 USD per person

This evening you will be picked up from the hotel and transferred to one of the best restaurants in Hanoi's famous Old Quarter - Duong's Restaurant. Enjoy many Vietnamese traditional dishes such as Goi Cuon tom thit (fresh roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ pork in "nuoc mam" dressing eaten with noodles), Goi Ga hoa chuo (banana blossom salad with chicken) and Che nep dua (sticky rice in coconut cream). After dinner transfer to a water puppet theatre for a spectacular water puppet show. Vietnamese water puppetry is a traditional and unique art of Vietnam. Each show lasts 45 minutes and includes lively illustrative Vietnamese pastoral scenes, rural daily life as well as fairy legends. (The itinerary may be adjusted if the water puppet show at 8:00pm is not available, in which case the water puppet show will be arranged at 6:30pm and the dinner at the restaurant after the show).

Please Note: This optional tour is only available for purchase whilst on tour. Please speak to the tour leader to arrange.

Overnight: Flower Garden Hotel or similar, Hanoi

Meals included: Breakfast;Lunch

Day 17 Hanoi, Vietnam - Australia

Today transfer from the hotel to the airport for your return flight back to Australia.

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12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

THE ITINERARY

Meals included: Breakfast;In-Flight

Day 18 Arrive in Australia

Please note: Some flights may arrive in Australia +1 days later.

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12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

TOUR INCLUSIONS

HIGHLIGHTS

Discover the centuries-old culture of Cambodia and Vietnam via the Mekong

Enjoy a free day at leisure in the magnificent city of Siem Reap

Witness the sunrise at Angkor complex

Discover the ancient Angkor Wat, one of the largest religious monuments in the world

Explore Kampong Chhnang, one of the largest fishing ports on the Tonle Sap

Visit the Vihara of the Wat Kampong Tralach Leu Pagoda, set among the rice fields

See Koh Chen, where the inhabitants are experts in silver and copper work

Enjoy free time and a guided tour in Phnom Penh, Cambodia's capital

Take in the Silver Pagoda, the Central Market and more

Visit the border town of Chau Doc, along the banks of the Hau Giang River

Explore a local Cham village of silk weavers and fish farms

Witness the vast Mekong Delta from the top of Sam Hill

Marvel at the stilted houses of Vinh Long

Travel by small boats through beautiful orchards to the town of Cai Be

Learn about local rice production, rice paper, rice alcohol and coconut sweets on the Mekong

See the fruit trees nursery on the island of Binh Hoa Phuoc

Explore the My Tho area, renowned for its pretty villages and fruit orchards

Visit a beekeeping farm where you may taste local honey and enjoy exotic fruits

Enjoy a city tour of Ho Chi Minh City

Visit the Reunification Palace, Notre Dame Cathedral, National History

Museum and more

Learn about the Viet Cong at the Cú Chi Tunnels

FLIGHTS

Return international flights (economy class) ex SYD/MEL/*BNE

CRUISE

8 night Fluviale du Mekong 'Mekong River Cruise'

Sail aboard the 4-star boutique 'Lan Diep'

All cabins will enjoy large panoramic windows and in-room air-conditioning

Complimentary tea, coffee and drinking water onboard

Enjoy all day snacks at the bar onboard

Enjoy all shore excursions with a guide

Enjoy an Apsara Dance Show onboard

Delight in a farewell Gala dinner onboard

Enjoy 1 local beer or 1 glass of house wine at each lunch and dinner while cruising

Onboard cultural performances, educational talks and cooking classes

ACCOMMODATION

2 nights 4 star pre-cruise hotel accommodation in Siem Reap

DINING

Enjoy 25 meals including all meals whilst cruising

TOUR ESSENTIALS

English speaking local tour guides

Airline and cruise taxes and surcharges

TRANSFERS

Return airport and port transfers

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12 NIGHT HIGHLIGHTS PACKAGE | MAGNIFICENT MEKONG

TOUR INCLUSIONS

18 DAY WITH VIETNAM EXTENSION

All of the above, plus the following:

2 x internal flights (economy class): Ho Chi Minh City to Da Nang, Da Nang to Hanoi

5 nights 4 star post-cruise hotel accommodation in Vietnam

1 night cruising Halong Bay aboard a traditional Vietnamese junk boat

Enjoy 9 additional meals

Enjoy free time in the historic river city of Hoi An

Discover Vietnam's ancient capital of Hanoi

Sail among the limestone islands of Halong Bay

Visit the incredible Sung Sot (Surprise) Cave in Halong Bay

Enjoy a traditional Vietnamese cooking class onboard cruise

Visit a floating pearl farm village

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IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

CANCELLATION POLICY

Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 19th October 2023.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Standard Itinerary

Main Cabin: \$1500

Upper Cabin: \$1600

Extension Itinerary

Main Cabin: \$1700

Upper Cabin: \$1800

Departure Dates

Please note: See website for live dates and availability.

Surcharges

Please note:

- dates/months with a * incur a high season surcharge of \$700 per person

Departure Cities

Sydney, Melbourne, *Brisbane

Departure City Surcharges

*Brisbane: \$125 per person

FLIGHTS

Full Service Airline(s) Used

Malaysian Airlines, Vietnam Airlines, Thai Airways, Singapore Airlines, Cathay Pacific, Air China, China Southern Airlines (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive Early in Siem Reap, Cambodia

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Arrive Early not available on and during the following dates:
 - * Before 1 May 2023
 - * 10 June - 10 August 2023
 - * 15 September - 15 October 2023
 - * After 15 November 2023

Stay Behind in Ho Chi Minh City (itinerary 1) or Hanoi (itinerary 2), Vietnam

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Stay Behind not available on and during the following dates:
 - * Before 1 May 2023
 - * 10 June - 10 August 2023
 - * 15 September - 15 October 2023
 - * After 15 November 2023

Stopover Packages

Not Available

Flight Class Upgrades

- Premium Economy: Not Available
- Business Class (International Sectors Only): Buy Now \$4999 per person

Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

CRUISES

Lan Diep River Ship

The Lan Diep is a 22 cabin river vessel,

IMPORTANT INFORMATION

inspired by the Mekong's ancient tradition of riverboat building. The vessel is spacious, elegant and luxurious. Lan Diep's strong metallic hull is gently embedded in an exquisite wood, period-style finishing.

Cabins Onboard

The spacious cabins (16m²) are exquisitely fitted-out with Cambodian tropical hardwoods and palm wood for a decorative finish and an authentic feel and a large panoramic window will give you a clear view of the river and over the beautiful Cambodian & Vietnam countryside. All cabins include en suites furnished with brass fittings and exotic natural wood, in-room air conditioning, quality linens, duvets & premium mattresses, complimentary tea, coffee & drinking water along with a turndown service in the evening.

Shore Excursions & Meals Onboard

During your cruise all shore excursions mentioned in the itinerary are included and will be led by English speaking guides. All meals are also included and a local executive chef heads an experienced culinary team will provide high quality meals with buffet breakfasts and lunches and a set menu for dinner.

Please note: during the high water season (approximately September to December), if water levels permit, you may be able to board the cruise in Siem Reap, and cross the Tonle Sap Lake the following day instead of boarding in Koh Chen.

Currency Onboard

The currency aboard the ships is the US dollar (preferably in small denominations). During embarkation, you can leave your credit card imprint so as to account for and pay all your onboard expenses at the end of the cruise. You will be able to pay by US Dollars or credit card (Visa or MasterCard).

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

12 Day Package

4 Star (self-rated)

- Siem Reap: Regency Angkor Hotel or similar
- Mekong River Cruise: Fluviale du Mekong 'Lan Diep Ship (Departure date dependent)

18 Day Package

4 Star (self-rated)

- Hoi An: Rosemary Hotel, Silk Luxury Hotel, Le Pavillon Luxury Resort, Phu Thinh Resort or similar

- Hanoi: Flower Garden Hotel, Chalcedony Hotel, Thien Thai Hotel or similar

No Star Rating

- Halong Bay: Majestic Cruise

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not Available.

Bedding Configuration

Twin or double bedding.

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 44 per vehicle.

Please note: this tour requires a minimum of 20 passengers to operate and departures are not guaranteed until this minimum number is met. Please refrain from booking travel arrangements such as flights prior to receiving a confirmation email that your departure date has hit minimum numbers and is now guaranteed.

This confirmation email will be sent at least 120 days prior to the departure date, and if minimum numbers are not met a date change or refund will be offered.

Optional Tours / Activities

Optional Tours / Activities - Available for purchase upon checkout

18 Day Package only:

- Day 12: My Son Holy Land Tour: \$88 per person
- Day 13: Ba Na Hills, Golden Bridge & Da Nang Full Day Tour - \$175 per person

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions.
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

Optional Tours / Activities - Available for purchase on tour

18 Day Package only:

- Day 16: Traditional Vietnamese Dinner with Water Puppet Show: \$40 USD per person

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.
- Some tours require minimum numbers to operate.

EXCLUSIONS

- Visa fees and requirements (A visa for Vietnam & Cambodia are strict requirements if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: \$10 USD per traveller per day, which will be collected whilst on tour for cruise component. \$7 USD per traveller per day, which will be collected on tour for post tour extension land services.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

IMPORTANT INFORMATION

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Vietnam & Cambodia:

The dry season lasts from December to April, but the atmosphere remains humid (25°C to 30°C). During the rainy season which runs from May to October, there are frequent violent but short rain storms which usually occur towards the end of the afternoon but regardless river cruising on the Mekong is a year round operation with great experiences to be had any month of the year.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:

25 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a basic level of fitness will be

required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$7 USD per person per day for all the cruise staff onboard the ship, and an additional \$3 USD per person per day for tour services (e.g guides & drivers) throughout the tour. For customers purchasing the post-tour extension, the recommended tip is \$7 USD per person per day when services are provided and this covers the guides/drivers.

Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

Shopping: (International)

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being

IMPORTANT INFORMATION

charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Vietnam

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration - <https://www.xuatnhapcanh.gov.vn/>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

Please note: the land/port border in which you will enter Vietnam from Cambodia is Sông Tiền.

Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Please note: Passengers who are not Australian citizens must check with the respective consulate or a visa agency to determine what their visa requirements are and what personal identification is required.

Cambodia

Australian passport holders travelling for tourism can apply for an e-visa online through the Cambodian Ministry of Foreign Affairs and International Cooperation. E-visas are only valid for entry through the Phnom Penh, Siem Reap and Sihanoukville International Airports, and Cham Yeam (Koh Kong), Poipet (Banteay Meanchey), Bavet (Svay Rieng) and

Tropaeng Kreal (Stung Treng).

Alternatively a tourist visa can be completely arranged on arrival at the border for \$35 USD per person. - Visas must be arranged in USD currency at the border with 2 passport size photos.

Tourist visas are valid for thirty days. For longer stays, or if you're travelling to Cambodia for a purpose other than tourism, you must arrange a visa in advance through the nearest Embassy or Consulate of Cambodia. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) can change at short notice. Contact the nearest Embassy or Consulate of Cambodia for up-to-date information.

Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.