

# BEST OF MEXICO



CHICHEN ITZA • MEXICO CITY • PALENQUE • CANCUN

## THE OFFER

You ask and Mexico delivers: Ancient ruins from mysterious cultures in the middle of the jungle? Check. Tasty food we all love? Check. White sands and tropical turquoise blue waters? Check. Bubbly locals waiting to share their culture? Check!

It's time to say Viva Mexico!

This 15-day package will take you from the buzzing metropolis that is Mexico City to colonial towns full of tradition and heritage: San Cristobal de las Casas, Merida and Oaxaca contrast with incredible archaeological sites at Chichen Itza, Palenque, Uxmal and Mote Alban.

Travel through tropical nature at Sumidero Canyon and Agua Azul Waterfalls, and end this unforgettable experience in Cancun, enjoying the Caribbean Sea.

This once-in-a-lifetime package includes international return airfares, 12 nights quality hotel accommodation, daily breakfast, all entrance fees as mentioned in the itinerary, plus more.

Feeling indulgent? A 17-day package with extra days in wonderful Cancun is also available.

15 DAY HIGHLIGHTS TOUR

FROM

**\$4299**

PER PERSON TWIN SHARE

15 DAY STANDARD PACKAGE 2022

**\$4299**

17 DAY CANCUN EXTENSION PACKAGE 2022

**\$4649**

15 DAY STANDARD PACKAGE 2023

**\$4699**

17 DAY CANCUN EXTENSION PACKAGE 2023

**\$5099**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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**Trip  
aDeal**  
EST. 2011



## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

### THE ITINERARY

#### 15 Day Standard Itinerary

##### Day 1 Australia - Mexico City, Mexico

Today depart from Sydney, Melbourne, \*Brisbane, \*Adelaide or \*Perth for your flight to Mexico City, Mexico (via the USA). Fly with either American Airlines, Delta Airlines, or United Airlines to name a few (subject to availability). Upon arrival into Mexico City you will be transferred to the hotel.

*Please note: Due to flight times and scheduling some customers may be required to depart day 0. Flight times will be confirmed on your final documentation which you will receive at least 4-6 weeks prior to departure.*

**Overnight: Best Western Hotel Majestic or similar, Mexico City**

**Meals included: In-Flight**

##### Day 2 Mexico Full Day City Tour

This morning you will be picked up from the hotel and enjoy a full day city tour. In the morning you will visit Mexico City's colonial centre, including the Zocalo, the main square of Mexico City. Here, you will see some important landmarks, such as the National Palace, with its impressive murals of the famous artist Diego Rivera. You will also visit the Templo Mayor, which contains the ruins of the ceremonial centre of the former Aztec capital Tenochtitlan and also see the Metropolitan Cathedral, the biggest Cathedral in Mexico. An architectural masterpiece with both baroque and neo-classical elements, impressive woodcarvings and gold plated alters.

Afterwards head to Alameda Park, here you will find the most important cultural building in Mexico City, the Palacio de Bellas Artes (Palace of Fine Arts) where you can view some of the beautiful murals within the palace. From there walk via the beautiful avenue La Reforma to Parque Chapultepec. Here you

can find several interesting museums, among them the famous Museum of Anthropology, the largest museum in Mexico. You will be able to enter the Museum of Anthropology (Museo de Antropología) and view the impressive collection of pre-hispanic artifacts. A must for those who would like to know more about the different cultures of Mexico. This afternoon arrive back at the hotel for an evening at leisure.

**Overnight: Best Western Hotel Majestic or similar, Mexico City**

**Meals included: Breakfast**

##### Day 3 Teotihuacan - Cholula Walking Tour - Puebla (approx 200km day)

Today you will travel to Puebla with some stops along the way. The first stop being the famous ruins of Teotihuacan, the main highlight for many who visit Mexico City. Teotihuacan is a vast Mexican archaeological complex northeast of Mexico City which rivals the great pyramids of Egypt. Running down the middle of the site, which was once a flourishing pre-Columbian city, is the Avenue of the Dead. It links the Temple of Quetzalcoatl (Temple of the Feathered Serpent), the Pyramid of the Moon and the Pyramid of the Sun, the latter two with panoramic views from their summits. Artefacts in the Museum of Teotihuacan Culture, on-site, include pottery and bone.

Afterwards continue to Cholula, a wonderful town that combines history, magic, religion and archaeology. It stands out for having the largest archaeological site of a pyramid (temple) in the New World, as well as the largest pyramid base known to exist in the world today. Here, you will enjoy another short walking tour and visit the amazing pyramid. Afterwards continue onwards to the beautiful colonial city of Puebla and check into the hotel for an evening at leisure.

**Overnight: Hotel Colonial de Puebla or similar, Puebla**

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## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

### THE ITINERARY

**Meals included: Breakfast**

#### Day 4 Puebla Walking Tour - Oaxaca City (approx. 340km day)

Puebla, also known as the City of Angels, was founded in 1531 by the Spaniards and to this day remains a very pleasant town with a rich history. Today it's a modern and thriving city, but it preserves its colonial charm nevertheless. Its streets are swarming with architectural jewels, many of them covered with the regional Talavera tiles. Churches and convents are witnesses of the past, as Puebla was once an important religious centre. This morning, enjoy a walking tour through the city centre and see the main plaza and cathedral. Afterwards travel onwards to Oaxaca City in the state of Oaxaca in Mexico's South-West. Upon arrival, check-in and enjoy an evening at leisure.

**Overnight: Oaxaca Real Hotel or similar, Oaxaca City**

**Meals included: Breakfast**

#### Day 5 Oaxaca City Walking Tour - Monte Alban Tour

Today enjoy a walking tour of Oaxaca's beautiful city centre. Learn about the history of the city, its architecture and local customs. See Santo Domingo Church, the best example of Mexican baroque architecture, then stroll along some of the picturesque streets of the historical centre as you see more of Oaxaca's landmarks. See the Benito Juarez and 20 de Noviembre markets, and stop at a chocolate factory to see the process of grinding cocoa beans to make Oaxacan chocolate.

In the afternoon, visit the ruins of the former Zapotec stronghold Monte Alban in the outskirts of the city and enjoy a guided tour of the area. Transportation and the guided tour is complimentary, you will only have to pay your own entrance fee to the site (approx. \$5AUD). Monte Albán, site of ruins of an

ancient centre of Zapotec and Mixtec culture, located in what is now Oaxaca state, Mexico. The initial construction at the site has been placed at circa 8th century BC. It contains great plazas, truncated pyramids, a court for playing the ball game tlachtli, underground passageways and about 170 tombs, the most elaborate uncovered in the Americas to date. The site is located on high ground, probably chosen for its defensibility. The great plaza atop the highest hill is flanked by four platforms; two temples stand on the platform to the south. After this visit, return to Oaxaca City for an evening at leisure.

**Overnight: Oaxaca Real Hotel or similar, Oaxaca City**

**Meals included: Breakfast**

#### Day 6 Oaxaca City - Mitla - Tehuantepec - Mezcal Brewery Tour (approx. 250km day)

This morning visit the archaeological site of Mitla and enjoy a short guided tour. Mitla is the second most important archaeological site in the state of Oaxaca and the most important of the Zapotec culture. The name Mitla is derived from the Nahuatl name Mictlan, which was the place of the dead or underworld. Its Zapotec name is Lyobaa, which means "place of rest." Afterwards travel onwards to Tehuantepec with a quick stop at the gigantic tree of 'El Tule' on the way. Upon arrival into Tehuantepec visit a traditional mezcal brewery where you will see how this popular drink is prepared and also enjoy a tasting. Make sure you have some cash on you in case you want to buy this delicious artisan drink to take back home with you. This afternoon/evening, check into the hotel and enjoy an evening at leisure.

**Overnight: Hotel Calli or similar, Tehuantepec**

**Meals included: Breakfast**

#### Day 7 Tehuantepec - Sumidero Canyon - San Cristobal de

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## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

### THE ITINERARY

#### Las Casas (approx. 360km day)

After an early start, begin the journey to the city of San Cristobal, in the state of Chiapas in the very south of Mexico. Along the way enjoy a stop at the gateway to the magnificent Sumidero Canyon. Sumidero Canyon is a narrow and deep canyon surrounded by a national park and located just north of the city of Tuxtla Gutierrez.

Enjoy a 2-hour boat ride up the canyon to take in its natural beauty and spot local wildlife.

*Please note: If you are traveling between November 2022 and March 2023 the Sumidero Canyon boat ride is not included in the deal. If you wish to add this experience to your trip, please advise the operator (approx. \$15 USD per person)*

Afterwards continue onwards to San Cristobal de las Casas, one of the most beautiful cities in all of Mexico. Cobblestone streets, low tiled roofs, colonial architecture and bright painted walls all add to San Cristobal's special charm. However, it's not just another colonial town; as this village is located in the Mayan heartland the many indigenous people give it a very special atmosphere. Indigenous culture is everywhere: you can find it in the handicrafts market, in the dresses worn by the people on the streets, or you can live it yourself while visiting one of the Tzotzil Maya communities nearby (not included). Upon arrival check into the hotel for an evening at leisure.

**Overnight: Arrecife de Coral or similar, San Cristobal de las Casas**

**Meals included: Breakfast**

#### Day 8 San Cristobal Free Day

Today is free at leisure to explore this beautiful city.

**Overnight: Arrecife de Coral or similar, San Cristobal de las**

#### Casas

**Meals included: Breakfast**

#### Day 9 San Cristobal - Agua Azul Waterfall - Palenque (approx. 220km day)

This morning travel to the beautiful Agua Azul Waterfall (approx. 4 hours). It has been called by many - the most beautiful natural attraction in Mexico. The Agua Azul Waterfall is in the Blue Water Biosphere of southern Chiapas, just nearby Mexico's famous archaeological park at Palenque. The crystalline blue waters are coloured, in simple terms, by the large amount of limestone deposits on the rocky river bed, a surreal environment in the heart of the dense green rainforest country of southern Mexico. After a visit to the falls, and perhaps a quick dip in the beautiful water (don't forget your swimwear), travel onwards to the archaeological park of Palenque. Upon arrival in Palenque, check into the hotel for an evening at leisure.

**Overnight: Hotel Nututun Palenque or similar, Palenque**

**Meals included: Breakfast**

#### Day 10 Palenque Guided Tour - Campeche (approx. 370km day)

This morning after breakfast your guide will pick you up from the hotel and take you on an early morning excursion to the Palenque Archaeological zone where you will enjoy a guided tour of this amazing site. Swathed in morning jungle mists and echoing to a dawn chorus of howler monkeys and parrots, the mighty Maya temples of Palenque are deservedly one of the top destinations of Chiapas and one of the best examples of Mayan architecture in all of Mexico. After the visit, travel onwards to the city of Campeche, Mexico's only walled city, which is on the UNESCO cultural heritage list. Upon arrival

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## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

### THE ITINERARY

check-in and enjoy an evening at leisure.

**Overnight: Hotel Mission or similar, Campeche**

**Meals included: Breakfast**

#### Day 11 Campeche Walking City Tour – Uxmal Guided Tour - Merida (approx. 200km day)

This morning enjoy a short walking tour of the colourful city of Campeche, with a visit to the central plaza and ocean boulevard. Afterwards, travel onwards to the archaeological site of Uxmal, an ancient Mayan city declared part of UNESCO heritage in 1996. Uxmal (pronounced oosh-mahl) is an impressive set of ruins, easily ranking among the top Mayan archaeological sites in the world. It's a large site with some fascinating structures in good condition and bearing a riot of ornamentation. Enjoy a guided tour of the area, then continue onwards to the city of Merida (dubbed the white city), one of the liveliest cities in the Yucatan Peninsula. As the centre of henequen production (a plant native to Yucatan), Merida gathered great wealth during the last century. This former wealth is still reflected in many of the cities impressive buildings. Upon arrival check-in and enjoy the rest of the day at leisure.

**Overnight: Hotel Colonial or similar, Merida**

**Meals included: Breakfast**

#### Day 12 Merida - Chichen Itza Guided Tour - Cancún (approx. 300km day)

Today travel onwards to Chichen Itza, Mexico's most famous archaeological site. This sacred site was one of the greatest Mayan centres of the Yucatan Peninsula. Throughout its nearly 1,000-year history, different peoples have left their mark on the city. The fusion of Mayan construction techniques with new elements from central Mexico make Chichen Itza

one of the most important examples of the Mayan-Toltec civilization in Yucatan. Several buildings have survived, such as the Warriors' Temple, El Castillo and the circular observatory known as El Caracol. Here enjoy a guided tour of the site, climb El Castillo, check the acoustics of the Ball Court, and wonder about the sacrificed virgins while looking into the Sacred Well. After visiting Chichen Itza, continue to Cancún, where you can enjoy the evening at leisure.

**Overnight: Ambiance Suites Cancun or similar, Cancun**

**Meals included: Breakfast**

#### Day 13 Cancún, Mexico - Australia

Today transfer to Cancún Airport for your return flight back to Australia.

**Meals included: Breakfast; In-Flight**

#### Day 14 In Transit

#### Day 15 Arrive in Australia

*Please note: some flights may arrive +1 days*

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## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

# THE ITINERARY

### 17 Day Itinerary With Cancún Extension

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[Days 1 to 12- same as Standard Itinerary]

#### Day 13 Cancún Free Day

Today enjoy the day exploring or relaxing on the stunning beaches of Cancún.

**Overnight:** Beachscape Kin Ha Villas & Suites Cancún or similar, Cancun

**Meals included:** Breakfast

#### Day 14 Cancún Free Day

Enjoy another day either exploring or relaxing. Alternatively take an optional boat trip to Sumidero Canyon USD \$15 per person to pay directly on spot.

**Overnight:** Beachscape Kin Ha Villas & Suites Cancún or similar, Cancun

**Meals included:** Breakfast

#### Day 15 Cancún, Mexico - Australia

Today transfer to Cancún Airport for your return flight back to Australia.

**Meals included:** Breakfast;In-Flight

#### Day 16 In Transit

#### Day 17 Arrive in Australia

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## 15 DAY HIGHLIGHTS TOUR | BEST OF MEXICO

### TOUR INCLUSIONS

#### HIGHLIGHTS

- Discover the highlights of Mexico on tour
- Enjoy a full day guided tour of Mexico City
- See the National Palace & Metropolitan Cathedral
- Explore the National Museum of Anthropology, the largest in Mexico
- Tour Teotihuacan, the former Aztec capital
- Visit the Great Pyramid of Cholula, the world's largest pyramid base
- Stroll Puebla's main plaza & city centre on tour
- See the baroque architecture of Santo Domingo Church in Oaxaca City
- Visit the ruins of a former stronghold at Monte Alban
- Explore the Zapotec archaeological site of Mitla
- Stop for a photo stop at the impressive 'El Tule' tree
- Visit a traditional Mezcal brewery and enjoy a tasting
- Enjoy a day at leisure in the colonial city of San Cristobal de las Casas
- Experience a 2-hour boat ride on the Sumidero Canyon
- Swim in the waters of the Agua Azul Waterfall
- Witness amazing examples of Mayan architecture in Palenque
- Enjoy a walking tour of colourful Campeche
- Explore the ancient Mayan ruins of Uxmal, a UNESCO world heritage site
- Stay the night in the beautiful European-style city of Merida
- Visit the 'new world wonder' pyramids and complex of Chichen Itza
- Spend the night in vibrant Cancun

#### FLIGHTS

Return international flights (economy class) departing SYD/  
MEL/\*BNE/\*ADL/\*PER

#### ACCOMMODATION

12 nights quality hotel accommodation

#### DINING

Enjoy daily breakfast

#### TOUR ESSENTIALS

- English speaking tour leader and guides
- All sightseeing and entrance fees as mentioned in the itinerary
- Airline taxes and surcharges

#### TRANSPORT

Transportation by private A/C Vehicles

#### TRANSFERS

Return airport transfers

#### 17 DAY PACKAGE

- All of the above plus the following:
- 2 nights additional hotel accommodation
- Upgraded Beachfront hotel in Cancun for all 3 nights
- Enjoy 2 additional meals
- Discover vibrant Cancun with 2 days at leisure

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# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.*

## CANCELLATION POLICY

### Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable*

*direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 14th March 2023.

This travel offer is priced for one person based on twin share.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

15 Day Package: \$500

17 Day Package: \$950

### Departure Dates

Please visit the TripADeal website for live dates and availability.

### Surcharges

*Please note:*

- *Dates/months with a \* incur a high season surcharge of \$250 per person.*
- *Dates/months with a ^ incur a high season surcharge of \$100 per person for the extended itinerary 2 only.*

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth

### Departure City Surcharges

\*Brisbane or \*Adelaide: \$200 per person

\*Perth: \$400 per person

## FLIGHTS

### Full Service Airline(s) Used

United Airlines, American Airlines, Delta Air Lines plus any codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Mexico City, Mexico

\$200 per person, subject to availability

*Please note:*

- *This fee does not include extra nights accommodation, meals or airport transfers.*

- *No flight booking changes or cancellations permitted after air tickets have been issued.*
- *Flight changes are subject to availability at the time of booking.*

- Blackout dates:

\*15th July 2022 - 1st August 2022

\*20th September 2022 - 15th October 2022

\*20th November 2022 - 10 March 2023

\*20th March 2023 - 30th April 2023

\*10th June 2023 - 10th August 2023

\*10th September 2023 - 15th October 2023

\*10th November 2023 - 31st December 2023

### Stay behind in Cancun, Mexico

\$200 per person, subject to availability

*Please note:*

- *This fee does not include extra nights accommodation, meals or airport transfers.*
- *No flight booking changes or cancellations permitted after air tickets have been issued.*
- *Flight changes are subject to availability at the time of booking.*

- Blackout dates:

\*15th July 2022 - 1st August 2022

\*20th September 2022 - 15th October 2022

\*20th November 2022 - 10 March 2023

\*20th March 2023 - 30th April 2023

\*10th June 2023 - 10th August 2023

\*10th September 2023 - 15th October 2023

\*10th November 2023 - 31st December 2023

### Stopover Packages

Not Available

### Flight Class Upgrades

- Premium Economy Not Offered

- Business Class (International sectors only): Buy now for \$8999 per person

*Please note:*

- *All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).*
- *On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft*

# IMPORTANT INFORMATION

configuration.

## ACCOMMODATION

### Accommodation Used

#### 15 Day Standard Itinerary

##### 3 Star (self-rated):

- Mexico City: Best Western Hotel Majestic or similar
- Puebla: Hotel Colonial de Puebla or similar
- Oaxaca City: Oaxaca Real Hotel or similar
- Tehuantepec: Hotel Calli or similar
- San Cristóbal de las Casas: Hotel d'omonica or similar
- Palenque: Hotel Nututun Palenque or similar
- Campeche: Mission Campeche or similar
- Merida: Hotel Colonial or similar
- Cancún: Ambiance Suites Cancún or similar

#### 17 Day Itinerary With Cancun Extension

##### 3 Star (self-rated):

- Cancún: Beachscape Kin Ha Villas & Suites Cancún o similar

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available at check-out

*Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.*

### Maximum Room Capacity

2 people (subject to availability).

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available

### Bedding Configuration

Twin or double bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 29 per vehicle.

## EXCLUSIONS

- Visa fees and requirements (A tourist visa is not required for Mexico but is a strict requirement for the USA if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: \$3 USD per person per day payable on tour.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised. Please ensure your policy adequately covers Covid-19.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Mexico City

Mexico City has a subtropical highland climate, due to its tropical location but high elevation. The average annual temperature varies from 12°C to 16°C, depending on the altitude of the borough.

### Oaxaca City

Oaxaca has a tropical savannah climate, closely bordering on a humid subtropical climate, due to its high altitude. During the dry season, temperatures during the day remain warm with an average high of 27°C in the coolest month, December, and an average high of 33°C (in April, just before the beginning of the wet season.) Although daytime temperatures are warm, night time temperatures are cool with an average low of 9°C in January. Due to its altitude of 1,555m the climate of Oaxaca is cooler than lowland areas at the same latitude.

### Merida

Mérida features a tropical wet and dry climate. The city lies in the trade wind belt close to the Tropic of Cancer, with the prevailing wind from the east. Mérida's climate is hot and its humidity is moderate to high, depending on the time of year. The average annual high temperature is 33°C, ranging from 28°C in January to 36°C in May,

# IMPORTANT INFORMATION

but temperatures often rise above 38°C in the afternoon during this time. Low temperatures range between 18°C in January to 23°C in May and June. It is most often a few degrees hotter in Mérida than in coastal areas due to its inland location and low elevation.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with

wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$3 USD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

### MEXICO

For stays in Mexico for 180 days or less on an Australian Passport, you won't need a visa. But you'll need to complete a Multiple Immigration Form (FMM) and make sure your passport is stamped by Mexican immigration officials on arrival. If you fail to complete this

form or to have your passport stamped upon entry into Mexico, you could be detained and deported. If you enter Mexico by air, you can either complete the FMM in advance online or on arrival. Present your completed FMM for inspection at immigration. Visa and other entry and exit conditions (such as customs and quarantine regulations) can change at short notice. Contact an Embassy or Consulate of Mexico for up-to-date information.

### USA

- An ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

### Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

# IMPORTANT INFORMATION

## Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.