

## THE OFFER

A region steeped in myth and legend, of ancient gods and jaw-dropping natural landscapes; Egypt, Jordan and Turkey are three of the world's most evocative destinations. The pyramids of Giza, the rose-coloured city of Petra, and the ruins of civilisations long past in Ephesus and Troy... this 27 day tour is your passport to experience iconic monuments, ancient ruins and so much in between.

Visit Topkapi Palace and the intoxicating Spice Bazaar on a tour of Istanbul; separate fact from fiction as you explore the ancient ruins of Troy, Ephesus and Hierapolis; explore the historic battlefields of Gallipoli; and view incredible rock formations in the Devrent (Imaginary) Valley of Cappadocia. Feel dwarfed by the mighty pyramids and Sphinx of Giza, icons rising from the shifting desert sands; visit the temple complexes of Luxor and Karnak and Abu Simbel; and breathe in stunning scenery as you sail down the Nile aboard a five-star river cruise. Then, unleash the adventurer within as you travel into the vast desert of Wadi Rum. Visit the rock-hewn city of Petra, spend a night in a desert camp, soak in the waters of the Dead Sea, unwind in the Red Sea resort of Aqaba and more!







## THE ITINERARY

#### Day 1 Australia - Istanbul

Today depart from Sydney, Melbourne, Brisbane, Adelaide, Perth or Auckland for Istanbul, Turkey! Fly with airlines such as Emirates, Etihad Airways or Qatar to name a few (subject to availability).

Please note: Due to flight schedules and availability, some customers may be required to depart on Day 2. Other customers may depart on day 0. Affected customers will still arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

#### Day 2 Welcome to Istanbul!

Welcome to Turkey! Upon arrival at Istanbul International Airport, exit at Gate 14, where you will meet your guide who will assist and transfer you to the hotel. Istanbul's original name is Byzantium then it was known as Constantinople. It is a most fascinating city, which actually crosses two continents: Europe and Asia. It is a city of amalgamation of bazaars, minarets, mosques, churches, palaces, and restaurants catering to every taste.

Overnight: Ramada Golden Horn, Pulman Yenibosna Hotel or similar. Istanbul

Meals included: Dinner

#### **Day 3 Istanbul City Tour**

Following breakfast this morning you will be picked up from the hotel for a day tour of old Istanbul. Visit Topkapi Palace, the great palace of Ottoman sultans from the 15th to the 19th centuries, which houses an exquisite collection of crystal, silver and Chinese porcelain. Robes worn by the

sultans and their families, the famous jewels of the Imperial Treasury, miniatures, the Holy Mantle, and enshrining relics of the Prophet Mohammed are also featured.

Next, you will see Sultan Ahmet Imperial Mosque, built in the 16th century by the architect Mehmet. It is perhaps more commonly known as the Blue Mosque, due to its magnificent interior decoration of blue Iznik tiles. Afterwards, you will see the ancient Hippodrome, the scene of chariot races, with the three monuments; the Obelisk of Theodosius, the bronze Serpentine Column and the Column of Constantine. After lunch, you will visit the Spice Bazaar (Egyptian Bazaar). The air here is filled with the enticing aromas of cinnamon, caraway, saffron, mint, thyme and every other conceivable herb and spice.

Please note that Topkapi Palace is closed on Tuesdays and will be replaced with a visit to the Turkish Islamic Art Museum..

Overnight: Ramada Golden Horn, Pulman Yenibosna Hotel or similar, Istanbul

Meals included: Breakfast;Lunch;Dinner

#### Day 4 Gallipoli Tour - Canakkale (approx 315 KM day)

Today you will depart for Gallipoli to visit the battlefields. Along the way, there will be a rest stop in a restaurant area. Arrive in Gallipoli around midday and enjoy lunch before departing for the battlefields. Visit Kabatepe Museum, Ari Burnu Cemetery, Anzac Cove, Beach Cemetery, Shrapnel Valley and Plugge's Plateau. Afterwards, let's head to Canakkale for the night.

 $Overnight: Troia\ Tusan\ Hotel\ or\ similar,\ Canakkale$ 

Meals included: Breakfast;Lunch;Dinner





## THE ITINERARY

# Day 5 Canakkale - Troy Tour - Pergamon Tour - Kusadasi (approx. 400 KM day)

Today you will visit the famous archaeological site of Troy, known for the Trojan Horse and story of Helen of Troy. After the tour, drive to Pergamon. Upon arrival, enjoy lunch before setting off on a tour of the acropolis of Pergamon - its impressive temples and library made it a cultural and political centre at the time. Pergamon is famous for its jewellery, stones and silver, and today you will see this firsthand with a stop at a jewellery centre. Arrive in Kusadasi this evening in time for dinner.

Overnight: Suhan360 Hotel & Spa or similar, Kusadasi Meals included: Breakfast;Lunch;Dinner

#### Day 6 Ephesus Tour & Sirince Vineyards Tour

Today enjoy a guided tour of Ephesus, one of the best preserved ancient sites in the world. Visit the Temple of Artemis, Curetes Street, Roman baths, Celsus Library, Grand Theatre and the House of the Virgin Mary. After lunch, visit a place that continues to perform one of the oldest arts of Turkey; a carpet weaving centre.

Afterwards, enjoy a tour of the Turkish village of Sirince - a pretty village that mostly dates back to the 19th century with original white painted houses. Sirince also has a fantastic reputation for producing some of the best wines in Turkey. Visit a vineyard and learn how to make fruit wine with Turkish winemakers. On the way back to the hotel visit one of the famous leather production centres of the region.

 $Overnight: Suhan 360\,Hotel\,\&\,Spa\,or\,similar,\,Kusadasi$ 

Meals included: Breakfast;Lunch;Dinner

#### Day 7 Kusadasi - Pamukkale Tour (approx. 450 KM day)

Depart for Pamukkale after breakfast this morning. Upon arrival, check into the hotel and enjoy lunch. Afterwards, you will visit the famous calcium terraces of Pamukkale (which means 'cotton castle' in Turkish) and the ruins of Hierapolis. Walk around this natural phenomenon and have the option of laying in the mineral-rich waters of the natural springs.

Overnight: Pam Thermal Hotel or similar, Pamukkale Meals included: Breakfast;Lunch;Dinner

# Day 8 Pamukkale - Konya - Cappadocia (approx. 530 KM day)

After an early breakfast, depart to Konya at approx. 8:00am. After 2.5 hours enjoy a break for coffee and some rest before getting back on the road, aiming to arrive in Konya for lunch around 1:00pm. After lunch, visit the imposing green-tiled Mausoleum of Mevlana, the mystic founder of the Sufi sect (Whirling Dervishes). Afterwards depart for Cappadocia, arriving at around 6:30pm to check into your hotel.

Overnight: Gamirasu Cave Hotel or Similar Meals included: Breakfast; Lunch; Dinner





## THE ITINERARY

#### **Day 9 Cappadocia Tour**

Optional Excursion: Hot Air Ballooning in Cappadocia (book on tour, not included)

Early this morning, why not take the opportunity to join an amazing optional experience? Go hot air ballooning over the spectacular landscape of Cappadocia.

Today you will experience a tour of Cappadocia. Drive to Ozkonak Underground City, one of the area's best preserved underground cities, and then visit Uchisar Castle, the highest point of Cappadocia. Next you will visit Goreme Open Air Museum, famous for its 16th century frescoes, which depict the life of Jesus Christ and monks.

After lunch, visit a pottery workshop and see how pottery is made. Afterwards, visit another workshop to see handwoven carpets and kilims. The next stop is Devrent Valley, also called Imagination Valley, where you can see natural rock formations. Then you will have some time for shopping at a Handicrafts Centre. After the tour transfer back to the hotel.

Overnight: Gamirasu Cave Hotel or Similar Meals included: Breakfast; Lunch; Dinner

#### Day 10 Cappadocia - Istanbul

Today depart for Kayseri Airport for a domestic flight to Istanbul. Enjoy the rest of the day at leisure.

Overnight: Ramada Golden Horn, Pulman Yenibosna Hotel or similar, Istanbul

Meals included: Breakfast

#### Day 11 Istanbul - Cairo - Giza - Egypt

This morning check out of your hotel and be transferred to the airport in time for your international flight to Cairo - the sprawling capital of Egypt.

Upon arrival, be met by your tour guide and transferred to your hotel.

Overnight: Oasis Pyramids Hotel or similar, Giza

Meals included: Breakfast

#### **Day 12 Giza - Pyramids**

Your Egyptian odyssey begins at the amazing Great Pyramids of Giza and the nearby Sphinx. At 500 feet high and 750 feet wide at its base, the Great Pyramid of Khufu (Cheops) is a breathtaking man-made structure, built from enormous stone blocks with a white limestone covering. Together with the smaller pyramids, the sight of these huge structures is unforgettable. Afterwards, visit the ancient capital of Memphis and the famous Step Pyramid of Sakkara.

Overnight: Oasis Pyramids Hotel or similar, Giza

Meals included: Breakfast:Lunch





## THE ITINERARY

#### **Day 13 Cairo Excursion**

Today enjoy a visit to the 12th century Saladin Citadel of Cairo and the Mohammed Ali Mosque. Afterwards discover the 14th century souk, Khan el-Khalili Bazaar, famous for its handmade crafts. In the afternoon, explore the world-famous Egyptian Museum, home to the Tutankhamun exhibit and a staggering number of other ancient Egyptian artifacts.

Please Note: Some Cruise's depart one day later, when this is the case, the Day 18 Cairo Excursion activities will be moved to Day 13

Overnight: Oasis Pyramids Hotel or similar, Giza

Meals included: Breakfast

#### Day 14 Giza - Luxor - 5 Star River Nile Cruise

This morning transfer to the Cairo Airport for your internal flight to Luxor in Upper Egypt. Upon arrival, explore Karnak Temple, dedicated to the Pharaoh Amun, and once linked to the Luxor Temple by the three-kilometre-long Avenue of Sphinxes. In the afternoon you will be transferred to the Luxor cruise port to embark on your four-night Nile River cruise.

Overnight: Royal Ruby, MS Sarah or similar Meals included: Breakfast; Lunch; Dinner

#### Day 15 5 Star Nile Cruise - Valley of the Kings

This morning, the ship will cross to the West Bank of the Nile to explore the Valley of the Kings, known as the "Gateway to the Afterlife"; which provides a window to the past. Many of the tombs within the valley were once filled with an abundance of antiquities. Though many suffered at the hands of grave robbers, others thankfully remained unscathed. Next is a visit to Deir el-Bahari, the mortuary temple of 'Pharaoh Queen' Hatshepsut. Rising out of the desert sands in a series

of terraces, it's an incredible sight to behold. On the way back to the river Nile, the road passes by the famed Colossi of Memnon, two massive stone statues of the Pharaoh Amenhotep III.

Overnight: Royal Ruby, MS Sarah or similar Meals included: Breakfast; Lunch; Dinner

#### Day 16 5 Star Nile Cruise - Edfu - Kom Ombo

This morning visit the magnificent Temple of Horus. The temple was the 'home' and cultural centre of the falcon god Horus of Behdet (the ancient name for Edfu), and remains one of Egypt's best preserved temples. Once back onboard, continue sailing to Kom Ombo, where you will visit the Temple of Kom Ombo. Dedicated to Sobek the crocodile god, and Horus the falcon-headed god, the temple occupies a stunning location overlooking the Nile. In the afternoon, the cruise continues to Aswan. Tonight, experience a galabeya (a traditional Egyptian garment) party on board.

Overnight: Royal Ruby, MS Sarah or similar Meals included: Breakfast; Lunch; Dinner

#### Day 17 5 Star Nile Cruise - Abu Simbel

An early start this morning to cross the desert to visit the incredible Abu Simbel, which was originally carved out of the mountainside during the reign of Pharaoh Ramses II in the 13th century BC, as a monument to himself and his queen, Nefertari. The complex was relocated to higher ground in its entirety in 1968 to make way for the Aswan High Dam reservoir. In the afternoon relax on board a traditional felucca (sailing boat) as you cruise down the Nile towards Aswan.

Overnight: Royal Ruby, MS Sarah or similar Meals included: Breakfast; Lunch; Dinner





## THE ITINERARY

#### Day 18 Disembark 5 Star Nile Cruise - Aswan - Cairo

After breakfast, disembark the cruise ship in Aswan before enjoying a sightseeing tour of the city. See highlights such as the impressive Aswan High Dam, the picturesque Temple of Isis on Philae Island, and the Unfinished Obelisk. Afterwards, transfer to the Aswan airport for your flight to Cairo, where you will enjoy one last group dinner to farewell Egypt.

Please Note: Some Cruise's will depart one day later, when this is the case, this Day 18 Cairo Excursion will take place on Day 13 instead

Overnight: Oasis Pyramids Hotel or similar, Giza

Meals included: Breakfast; Dinner

#### Day 19 Cairo - Aqaba (approx. 500 KM day)

Today you will be transferred to the Cairo Airport for your flight to \*Aqaba, Jordan (via Amman). Upon arrival, you will be transferred to the hotel.

#### Please note:

- Due to flight schedules and availability, travellers may be subject to a longer transit time in Amman before flying onwards to Aqaba.
- \*If there are no suitable connecting flights available from Amman to Aqaba, you will be transferred from Amman to Aqaba by coach (333km, approx. 4 hours).

Overnight: La Costa or similar, Aqaba

Meals included: Breakfast

#### Day 20 Aqaba (Red Sea) - Wadi Rum (approx. 60 KM day)

After breakfast, head to Wadi Rum, a protected desert wilderness in southern Jordan. It features dramatic sandstone mountains like the many-domed Jebel Um Ishrin and natural arches such as Burdah Rock Bridge. Many prehistoric inscriptions and carvings line rocky caverns and steep chasms, such as Khazali Canyon. The natural watering hole of Lawrence's Spring is named after British lieutenant T.E. Lawrence (best known as Lawrence of Arabia), who allegedly washed there. Enjoy an exciting jeep tour through the dunes, and then ride a camel through the uniquely shaped landscape. Tonight enjoy accommodation in a Bedouin-style glamping desert camp under a blanket of stars.

Overnight: Hasan Zawaideh Camp or Similar, Wadi Rum Meals included: Breakfast;Lunch;Dinner

#### Day 21 Wadi Rum - Petra (approx 110 KM day)

After breakfast, depart for Petra, home to the iconic Lost City of Petra. On the way, enjoy a stop at 'Little Petra', which is believed to be a suburb of the Lost City. With a history dating back some 9000 years, it is one of the oldest archaeological sites in the Middle East. Afterwards continue to Petra for the night.

Overnight: Grand View Hotel or similar, Petra

Meals included: Breakfast; Dinner





## THE ITINERARY

#### Day 22 Petra

Today visit the famous Lost City of Petra. Inhabited since prehistoric times, this Nabataean caravan-city, situated between the Red and the Dead Sea, was an important crossroads between Arabia, Egypt and Syria-Phoenicia. Petra is half-built, half-carved into rock, and is surrounded by mountains riddled with passages and gorges. It's one of the world's most famous archaeological sites, where ancient Eastern traditions blend with Hellenistic architecture. Travel along the Siq, the main entrance which is a natural passage between two mountains, leading to the Treasury, the most elaborate temple in Petra.

Overnight: Grand View Hotel or similar, Petra

Meals included: Breakfast:Dinner

#### Day 23 Petra - Dead Sea (approx. 200 KM)

This morning, continue north and visit Shobak Castle and the Crusader fortress of Kerak. Afterwards travel to the Dead Sea, the lowest point on Earth. The Dead Sea is a salt lake with banks more than 400m below sea level, the lowest point on dry land. Its famously hypersaline water makes floating easy, and its mineral-rich black mud is used for therapeutic and cosmetic treatments.

Overnight: Ramada Resort Dead Sea or similar, Dead Sea

Meals included: Breakfast; Dinner

#### **Day 24 Jerash Excursion**

Today visit the beautifully preserved cities of Jerash; a Roman city with cardo arches, theatres and Roman churches. Also visit Umm Qais, a Roman city with stunning views of Mount Tabor. Afterwards visit the impressive Ajloun Castle, before departing to Amman for the night.

Overnight: Geneva Hotel Amman or similar, Amman

Meals included: Breakfast; Lunch; Dinner

#### **Day 25 Madaba Excursion**

Today travel to Madaba to see a beautiful mosaic map of the Holy Land in the Greek Orthodox church of St George. Then continue to the biblical site of Mt Nebo, which overlooks the Jordan Valley and the Dead Sea. Mount Nebo is where Moses was granted a view of the Promised Land. In the evening, enjoy the opportunity to join an optional cooking class with your fellow travellers and enjoy each other's creations for one last group farewell dinner.

Overnight: Geneva Hotel Amman or similar, Amman

Meals included: Breakfast; Lunch; Dinner

#### Day 26 Amman, Jordan - Australia

Today transfer to the airport for your return flight home after this trip of a lifetime!

Meals included: Breakfast; In-Flight

#### Day 27 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive on Day 28.





## **TOUR INCLUSIONS**

#### **HIGHLIGHTS**

Discover the wonders of Turkey, Egypt and Jordan

Visit Topkapi Palace and more on a city tour of Istanbul

Experience the sights, sounds and smell of the Spice Bazaar

See Sultan Ahmet Imperial Mosque and explore the Hippodrome

Travel to Gallipoli and explore the historic battlefields

Separate fact from fiction at the archaeological site of Troy

See amazing 10th century frescoes at Goreme Open Air Museum

Visit a Cappadocian handwoven carpets and kilims worksop

Marvel at the iconic Pyramids and Sphinx of Giza

Shop for wares at Khan-el-Khalili Bazaar, a 14th century souk

Visit the Cairo Citadel and Mohammad Ali Mosque on a guided walk of Cairo

Explore the Museum of Egyptian Antiquities, home to the fantastic Tutankhamun exhibit

Enjoy a 4 night 5 star cruise along the iconic Nile River

Visit the Valley of Kings; one of the most important archaeological sites in the world

Admire the Temple of Horus, one of the best preserved temples in Egypt

Relax in the picturesque resort town of Aqaba on the Red Sea

Travel to the amazing wilderness for a Wadi Rum Desert Camp glamping experience

Discover the rose-coloured city of Petra on tour

Float your worries away day at the hypersaline Dead Sea

#### **FLIGHTS**

Return international full-service flights (economy class)

Five additional flights from Cappadocia to Istanbul, Istanbul to Cairo, Cairo to Luxor, Aswan to Cairo and Cairo to Agaba

#### **CRUISE**

4 night 5-star cruise along the majestic Nile River

#### **ACCOMMODATION**

19 nights 4-5 star hotel accommodation

1 night desert camp glamping experience with ensuite

#### **DINING**

Enjoy 58 meals including a welcome dinner

#### **TOUR ESSENTIALS**

English-speaking tour leader

Airport taxes and surcharges

#### **TRANSPORT**

Transportation by private air-conditioned vehicles

#### **TRANSFERS**

Return airport and cruise transfers



\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

#### **Booking information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

#### **CANCELLATION POLICY**

#### **Covid-19 Booking Policy**

TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to

stav with.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

#### Offer essentials

This travel offer is valid for travel on selected dates until the 08th November 2023

This travel offer is priced per person based on a twin share.

#### **Single Traveller Supplement**

For pricing, please refer to the payment cart upon checkout.

#### **Departure Dates**

See checkout for live dates and availability.

#### Surcharges

For pricing, please refer to the payment cart upon checkout.

#### **Flights**

#### Full Service Airline(s) Used

Etihad Airways, Emirates, Oman Air, Qatar Airways, Singapore Airlines, Turkish Airlines, Royal Jordanian, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Cathay Pacific, Air France, KLM, Virgin Australia, Thai Airways, Malaysia Airlines, Royal Brunei, Air New Zealand, Egypt Air and airline partners (subject to availability)

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

#### **Depature Cities**

Sydney, Melbourne, Brisbane, Adelaide, Perth or Auckland

#### **Depature City Surcharges**

For pricing, please refer to the payment cart upon checkout.

#### **Preferred Airline Surcharge**

For pricing, please refer to the payment cart upon checkout.

#### Please note:

• Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.

- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

#### **Arrive Early or Stay Behind**

If available, please refer to the payment cart upon checkout.

#### Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations are permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

#### Stopover Packages

Not available.

#### Flight Class Upgrades

If available, please refer to the payment cart upon checkout.

#### Please note:

- Flight upgrades are subject to availability. If we are unable to fulfill your request, the upgrade cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

#### **Accommodation**

#### **Accommodation Used**

Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

#### **Extra Nights**

Not available at check-out.

Please note: If you are interested in booking



additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

#### **Maximum Room Capacity**

2 people

#### **Child Policy**

Please refer to the TripADeal website.

#### **Triple Share**

Not available.

#### **Bedding Configuration**

Double or Twin (subject to availability).

#### **Adjoining / Interconnecting Rooms**

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

#### **General tour information**

Minimum group size 20, maximum group size 32 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

#### **Optional Tours/Activities**

If available, please refer to the payment cart upon checkout.

#### **Exclusions**

- Visa fees and requirements (A tourist visa is a strict requirement if travelling to Turkey, Egypt or Jordan on an Australian passport.
  See visa section below for more information.)
- Meals/beverages not stated in the itinerary
- Gratuities/tipping \$5 USD per person, per day.
- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)
- City Tax

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

#### **Other important information**

TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

#### **CLIMATE & AVERAGE TEMPERATURES**

#### Egypt

There is never a shortage of sunshine in Egypt, with averages of 11 hours a day during the summer and 8 hours a day in winter. From April to October the average temperature ranges from 21-28C while between November and March this drops to 13-20C. This does vary along the Mediterranean coast which, while still warm, is more prone to periods of cloud and rain in winter. Generally, winters in Egypt are warm enough to allow pleasant and comfortable travelling all year long, though travellers should be prepared for

cold nights.

#### **Jordan**

For ideal sightseeing conditions, the best time to visit Jordan is during the spring (March - May) and autumn (September to November) months. At these times of the year the temperatures are cool enough to spend your days exploring Jordan's iconic sites.

#### **Turkey**

#### Istanbul

Temperatures in May/June and September/ October are between 22 and 30°C. January/ December has an average temperature of around 15°C.

#### Cappadocia

Cappadocia has a continental climate characterised by dry summers and sometimes snowy winters. Rainfall is sparse and the region is largely semi-arid to arid. There is a sharp difference in the temperature between day and night and it is not uncommon to have cold nights interspersed with hot days.

#### Kusadasi

There are two main seasons in Kusadasi: the cold season and hot season, which basically correlate with winter and summer in other parts of Europe. The shoulder seasons, autumn and spring, experience weather patterns that are a mix of both the cold and warm seasons.

#### **FLIGHTS**

#### Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

#### **Passport Validity**

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance,



customers will be responsible for any costs and fees incurred.

#### **COACH TOUR**

#### Meals

58 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note; we will do our best to meet your requests/requirements, however, cannot guarantee that we will always be able to.

#### Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

#### **OTHER**

#### Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

#### **Gratuities / Tipping**

#### <u>Land</u>

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour.

#### **Turkey**

The recommended tip is \$5 USD per person per day, which will be collected whilst on tour. This covers the tour leader/guide and driver.

#### Egypt

The recommended tip is \$5 USD per person per day, which will be collected whilst on tour. This covers the tour leader/guide and driver.

Please note: tipping in Egypt is expected by the Tour Guides/Drivers, and it is customary that this is requested at the beginning of the tour.

#### Jordan

The recommended tip is \$5 USD per person per day, to be collected while on tour to cover the tour leader/guide and driver.

Please note: tipping in Jordan is expected by the Tour Guides/Drivers, and it is customary that this is requested at the beginning of the tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

#### **Sightseeing**

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

#### **Shopping (International)**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

#### Visas

#### Turkey

A tourist visa is a strict requirement if travelling on an Australian Passport. You will be able to start your eVisa application process once you receive your final travel documentation 6 weeks prior to departure.

#### <u>Jordan</u>

A tourist visa for Jordan is a strict requirement if travelling on an Australian passport.

The tourist visa is available for purchase upon arrival.

#### Egypt

A tourist visa is a strict requirement when travelling to Egypt on an Australian passport. The tourist visas' are available for purchase upon arrival.

#### Important:

- Please start arranging your visa at least 6 weeks prior to departure to account for any delays due to consulate operating hours.
- Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

#### **Travel insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travel-insurance">https://www.tripadeal.com.au/travel-insurance</a>

#### **Schedule of fees**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

• Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### Name Changes Due To Passenger Error

• If the incorrect name has been advised to



TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

#### **Supplier Fees**

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

