

ALASKA, THE ROCKIES & CANADA

CALGARY • BANFF • JUNEAU • SKAGWAY • VANCOUVER

THE OFFER

Discover dramatic wilderness, diverse wildlife and alpine lakes in this unique 14-day tour and cruise package.

Start by discovering 'the wild' by experiencing The Rocky Mountains, the largest major mountain range in North America, stretching from British Columbia in Canada to New Mexico in the USA.

Then, in a Royal Caribbean Glacier Cruise, travel to the Alaskan Glaciers, a coastal route for ships and boats along a network of passages which weave through the islands on the Pacific Northwest coast of the North American Fjordland.

Marvel at the beauty of Louise and Moraine lakes, explore the postcard-worthy scenes of Sitka and dock in Alaska's remote capital of Juneau.

Enjoy 4 nights quality hotel accommodation and 7 nights Glacier Experience Cruise with Royal Caribbean International, aboard the incredible 'Enchantment of the Seas' ship, including all meals while cruising.

14 DAY TOUR AND CRUISE PACKAGE

FROM

\$3999

PER PERSON TWIN SHARE

More packages available online

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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**Trip
aDeal**
EST. 2011



14 DAYS TOUR & CRUISE PACKAGE | ALASKA, THE ROCKIES & CANADA

THE ITINERARY

Day 1 - Australia - Calgary, Canada (via Los Angeles/San Francisco/Vancouver or Dallas, USA)

Today depart from Sydney, *Melbourne, *Brisbane or *Adelaide for Calgary, Canada.

Upon arrival, make your own way to the hotel for check-in.

Check-in is from 3pm onwards and luggage storage will be available for any travellers with an early arrival.

Overnight: Country Inn & Suites Calgary Airport or similar, Calgary, Alberta

Meals included: In-Flight

Day 2 - Calgary - Lake Louise - Banff - Canmore (approx. 240Km)

Your adventure begins with an 8am meet & greet at the hotel lobby. Head to Calgary and prepare yourself for one of the highlights of your journey, Canada's "Diamond in the Wilderness", the gorgeous Lake Louise. Spend time relaxing and exploring the surrounds of this iconic and beautiful area. Take a walk around the edge of the lake and gaze at the towering mountains or venture inside the phenomenal Fairmont Chateau Lake Louise Hotel. Return to Banff and enjoy a sightseeing tour including the Bow River, the Hoodoos and Bow Falls.

Overnight: Canmore Inn & Suite, or similar, Canmore, Alberta

Meals included: None

Day 3 - Canmore - Iceland Parkway - Columbia Icefield - Canmore (approx. 300 km)

This morning drive along the famous Icefield Parkway (Highway 93) and Jasper National Parks from Canmore north towards the Columbia Icefield Discovery Centre (approx. 2.5 hours each way).

Considered the most beautiful drive in the world, the jaw-dropping scenery is punctuated by more than 100 ancient

glaciers, waterfalls cascading from dramatic rock spires and turquoise lakes set in sweeping valleys.

Views of Crowfoot Glacier, Bow Summit, Mistaya Canyon are sure to please all who journey to this amazing part of the world.

Upon arrival at the Columbia Icefield Discovery Centre, take an opportunity to ride on the specially designed "Ice Explorer" (not included, bookable on tour) which takes you onto the surface of the stunning Columbia Glacier.

Alternatively, spend time at leisure exploring and admiring the breathtaking landscapes. In the afternoon you will return to Banff.

Overnight: Canmore Inn & Suite, or similar, Canmore, Alberta

Meals included: None

Day 4 - Canmore - National Parks - Chilliwack - Abbotsford, British Columbia, Canada (approx. 700Km)

This morning journey through three of Canada's most breathtaking National Parks: Mount Revelstoke, Glacier and Yoho.

On the way stop at Eagle Pass and visit the "Last Spike" of the transcontinental railway where it connects the east to the west.

Continue onwards to the Abbotsford/Chilliwack area outside of Vancouver where you will check-in to your hotel and enjoy the remainder of the evening at leisure.

Please note: This day will involve approximately 8 hours of travel, including rest stops along the way. Fortunately, you will be blessed with amazing sights, including huge snow-capped mountains and beautiful tree-lined lakes.

Overnight: Hampton Inn or similar, Abbotsford/Chilliwack Area

Meals included: None

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THE ITINERARY

Day 5 - Vancouver - Begin 7 Night Royal Caribbean Alaska Glacier Cruise - Departs at 5pm

Proceed to Vancouver and enjoy a sightseeing tour including Gastown, designated a National Historic Site in 2009.

Then visit the old Chinatown, and admire the famous collection of totem poles at Stanley Park, before transferring to Canada Place to board your 7-night Alaska cruise onboard Royal Caribbean's Enchantment of the Seas.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Dinner

Day 6 - Inside Passage, Canada - Cruising

Get ready for amazing views and wildlife like nowhere else as you sail through the islands of Alaska's Inside Passage.

Home to diverse wildlife - orca, mountain goats, bald eagles, bears, puffins, sea otters and more, the complex labyrinth of fjords and bays are where whales and sea lions find refuge during the summer months.

You'll never forget the sight of 40-ton whales hurling themselves into the air, almost completely escaping the water.

If you're especially lucky, you could see them swimming together to create a bubble net, trapping and eating fish by the giant mouthful.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 7 - Sitka, Alaska 9am - 6pm

Sitka truly offers the best of Alaska. Its small-town appeal stems from a unique blend of Russian, Tlingit and American history. Its snow-capped peaks and volcanic Mount Edgecumbe pose amongst the state's most postcard-worthy scenes. Its rare wildlife astounds, from Saint Lazaria Island's orange-beaked puffins to Alaska Maritime Refuge's 40

million seabirds.

This is off-the-beaten-track Alaska, where you can kayak Sitka Sound alongside swimming sea otters or fly-fish for the world's biggest halibut.

Whether it's hiking along Baranof Island trails or listening to tribal stories passed down for generations, in Sitka the midnight sun never sets on adventure.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 8 - Juneau, Alaska 7am - 9pm

You can't get to Juneau easily without a sprint by air or by sea. But once you arrive you'll find majestic views and rich culture in every corner.

With its snowcapped mountains, misty rainforests, massive glaciers and bounty of wildlife, Alaska's remote state capital is the perfect place to dive into nature.

Framed by Mount Juneau and Mount Roberts, the city's picturesque central area offers centuries-old bars, boutique shops and historical landmarks

For a taste of the local culture, visit the historic district and the Alaska State Museum. And for outdoor thrills, you can take your pick of activities ranging from whale watching in Auke Bay Harbour to tundra trekking over Mendenhall Glacier, and even try your hand at gold panning in Last Chance Basin.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 9 - Skagway, Alaska 7am - 5pm - Haines, Alaska 7pm - 11:30pm

The tiny town of Skagway still looks like it did during the Klondike Gold Rush over 100 years ago - and today it remains

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an outpost for thrilling Alaskan adventure. An old-time tram ride along bustling Broadway Street reveals well-preserved buildings, including the state's oldest hotel.

You can see engraved walrus tusks at the Corrington Museum, or get lost in riveting historical reenactments around town.

If outdoor adventure is more your thing, there are plenty of ways to ramp up the adrenaline, from sledding with Alaskan Huskies on Laughton Glacier to rafting on Lynn Canal, the longest fjord in North America.

If you're looking for an authentic taste of wild, rugged adventure, a cruise to Haines, Alaska is just the ticket.

Located less than 70 miles north of Juneau, along the continent's longest and deepest fjord, Haines offers endless outdoor activities for intrepid explorers.

Hike deep into misty coastal rainforests and ancient spruce woodlands.

Set out on a rafting adventure along the rivers that thread the Chilkat Bald Eagle Preserve. Learn about the gold rush era at Fort William H. Seward. And discover the area's rich cultural heritage in museums dedicated to the Native Tlingit People.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 10 - Tracy Arm Fjord, Alaska (7am - 10am)

Tracy Arm Fjord extends over 30 miles alongside the wilderness of Tongass National Forest. Sailing through this deep and narrow passage delivers some of the most breathtaking scenery you'll find in Alaska.

See active glaciers carved into 7,000-foot-tall mountain peaks and plunging waterfalls burrowed into evergreen-clad cliffs. Glimpse native wildlife and watch deep blue icebergs float past the ship.

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 11 - At Sea

Overnight: Royal Caribbean Cruises 'Brilliance Of The Seas'

Meals included: Breakfast;Lunch;Dinner

Day 12 - Vancouver, Canada 7am - Australia

After breakfast, disembark and make your own way to the airport for your flight home.

Meals included: Breakfast;In-Flight

Day 13 - In Transit

Day 14 - Arrive in Australia

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14 DAYS TOUR & CRUISE PACKAGE | ALASKA, THE ROCKIES & CANADA

TOUR INCLUSIONS

HIGHLIGHTS

Journey into the jaw-dropping Rocky Mountains

Marvel at the beauty of Louise and Moraine lakes (Moraine Lake visit subject to weather)

Travel along the awe-inspiring Icefields Parkway

Witness Crowfoot Glacier, Bow Summit and Mistaya Canyon

Take in the beauty of Banff, Jasper, Yoho, Glacier and Mount Revelstoke National Parks

Visit the 'Last Spike' of the transcontinental railway

Explore Gastown, Stanley Park and more on a Vancouver city tour

Discover Alaska's magical Inside Passage

Explore the postcard-worthy scenes of Sitka

Dock in Alaska's remote capital of Juneau

Admire the wild and rugged landscapes of Haines

Visit The tiny and historical town of Skagway

See the active glaciers of the Tracy Arm Fjord

Spot wildlife including humpback whales and seals

FLIGHTS

Return International flights ex SYD/*MEL/*BNE/*ADL

ACCOMMODATION

4 nights quality hotel accommodation

CRUISE

7 night Glacier Experience Cruise with Royal Caribbean International

Sail aboard the incredible 'Brilliance Of The Seas' ship

Please Note:

For the following travel dates, your cruise itinerary has a slight change:

- May 10, 17
- June 7, 14, 21

- September 06, 13

-Dock in Ketchikan, a gateway to the wild landscapes and seascapes of Misty Fjords National Monument instead of the visit the historical town of Skagway.

For the following travel dates, your cruise itinerary has a slight change:

- August 2, 9, 30

-Dock in Ketchikan, a gateway to the wild landscapes and seascapes of Misty Fjords National Monument instead of the visit the historical town of Skagway.

-See the Hubbard Glacier largest tidewater in North America instead of the Tracy Arm Fjord

For the following travel dates, your cruise itinerary has a slight change:

- 24 May -Cruise through the Icy Strait Point instead of the Tracy Arm Fjord.

DINING

Enjoy all meals while cruising

TOUR ESSENTIALS

National park fees

English-speaking tour leader

Airline and cruise taxes and surcharges

Cruise gratuities

TRANSPORT

Transportation by private A/C coach

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IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

CANCELLATION POLICY

Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to

stay with.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until 13 September 2023.

This travel offer is priced for 1 person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Inside \$1800

Ocean View \$2500

Balcony \$3200

Departure Dates 2023

Please check the TripADeal website for current departure dates and availability.

Surcharges

Please note:

• *dates/months with a * incur a land high season surcharge of \$300 per person.*

• *dates/months with a ^ incur a land peak season surcharge of \$500 per person.*

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide

Departure City Surcharges

Sydney, *Melbourne, *Brisbane or *Adelaide: \$300 per person

FLIGHTS

Full Service Airline(s) Used

United Airlines, Delta Airlines, American Airlines, Air New Zealand, Hawaiian Airlines plus partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Calgary, Canada

\$200 per person, subject to availability

Please note:

• *This fee does not include extra nights accommodation, meals or airport transfers.*

• *No flight booking changes or cancellations permitted after air tickets have been issued.*

Flight changes are subject to availability at the time of booking.

Travel is not allowed before 01 March 2023.

Travel is not allowed between 20 March and 25 April 2023.

Travel is not allowed after between 20 June 2023 and 10 August 2023.

Travel is not allowed between 9 September - 15 October 2023

Stay Behind in Vancouver, Canada

\$200 per person, subject to availability

Please note:

• *This fee does not include extra nights accommodation, meals or airport transfers.*

• *No flight booking changes or cancellations permitted after air tickets have been issued.*

Flight changes are subject to availability at the time of booking.

Travel is not allowed before 01 March 2023.

Travel is not allowed between 20 March and 25 April 2023.

Travel is not allowed after between 20 June 2023 and 10 August 2023.

Travel is not allowed between 9 September - 15 October 2023

Stopover Packages

Not offered

Flight Class Upgrades

• Premium Economy Not Offered

• Business Class (International sectors only): \$8999 per person

Please note:

• *All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).*

On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a

IMPORTANT INFORMATION

Premium or Business cabin; subject to aircraft configuration.

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3 Star (self-rated)

Calgary: Country Inn & Suites Calgary Airport or similar

Canmore: Canmore Inn & Suites

Chilliwack/Abbotsford: Hampton Inn or similar

4.5 Star (self-rated)

Cruise: Royal Caribbean Cruises 'Brilliance Of The Seas' ship

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 28, maximum group size 44 per vehicle.

Optional Tours / Activities

Day 3: Columbia Icefield "Ice Explorer" Ride: \$120 CAD per person.

Please note:

- *Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.*
- *Some tours require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability).*
- *Shore excursions can also be booked whilst onboard (subject to availability).*

EXCLUSIONS

- Visa fees and requirements (A ETA/ESTA visa waiver required if travelling on an Australian passport)
 - Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
 - Gratuities/tipping:
 - Land: \$10 USD per person per day in total for driver and guide.
 - Cruise: Additional gratuities up to 18% are payable on additional items and services such as wines and spa treatments.
 - Optional activities/tours (including any 'onshore' excursions as part of cruise)
 - Personal expenses
 - Return airport transfers
 - Travel insurance (Mandatory)
- Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Calgary, Canada

The climate in Canmore is cold and temperate due to its elevation (1400m). There is significant rainfall throughout the year in Canmore, even the driest month still has a lot of rainfall. Summer temperatures are the warmest month and are pleasant with an average high of 21.6°C and an average low of 7.3°C. Snow has been recorded in all months of the year.

Alaska, USA

Alaska's Inside Passage region has a

IMPORTANT INFORMATION

temperate summer climate. Dry in early summer, with slightly more rain likely from August onward, temperatures average between 4°C and 20°C. The weather is changeable. Expect long days of sunlight.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 USD per person per day. This covers the guide/leader and the driver and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Cruise gratuities (tips) are included in the tour price for the services of the cruise staff throughout the cruise component of this tour. However additional gratuities may apply to on board purchases.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Canada

Australian passport holders must apply for an electronic travel authorisation (eTA) before travelling to Canada by air. If you arrive into Canada by train, bus, or boat, you don't need a visa or eTA, but you do need to bring the right travel documents.

United States

- If travelling on an Australian Passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

Please note: Due to recent changes in the USA Immigration policies, TripADeal recommends all travellers visit US Customs & Border Protection: <https://www.cbp.gov/>

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're

IMPORTANT INFORMATION

entering.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.