

22 DAY MEXICO, USA & CANADA

LOS ANGELES • ENSENADA • CALGARY • BANFF • JUNEAU

THE OFFER

Discover North American countries with this epic expedition incorporating 2 cruises, a rail journey, land tour and more.

Begin in glamorous Los Angeles, USA, before boarding the refurbished RCI 'Navigator of the Seas' for a 5 night cruise to Mexico. Stop at Cabo San Lucas, a playground for the rich and famous and then continue to the culinary hub of Ensenada before returning to LA for a guided tour.

Then, board the Coast Starlight to embark on one of North America's most scenic rail trips, featuring outstanding views of Southern California. Disembark in San Francisco before flying to Calgary, Canada. Start your Canadian adventure with a trip to stunning Lake Louise before undertaking a sightseeing tour of popular resort town Banff. Travel along the famous Icefield Parkway, considered the most beautiful drive in the world, before visiting 3 breathtaking National Parks: Mount Revelstoke, Glacier and Yoho.

Afterwards, tour Vancouver before boarding the RCI 'Enchantment of the Seas' for a 7 night glacier cruise to Alaska. Sail through the incredible Inside Passage and discover the picturesque towns of Sitka, Juneau and Skagway before passing elevated glaciers in Tracy Arm Fjord.

With return international as well as an internal flight, all meals while cruising and more, this is the ultimate way to explore some of the world's most rugged and spectacular destinations.

22 DAY HIGHLIGHTS PACKAGE
FROM
\$5999
PER PERSON TWIN SHARE

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THE ITINERARY

Day 1 Australia - Los Angeles, USA

Today depart from Sydney, *Melbourne, *Brisbane, *Adelaide or *Perth for Los Angeles, USA on United Airlines, Air New Zealand, Air Canada, American Airlines or Delta Airlines and partners.

Welcome to the sunny land of southern California. Upon arrival please make your own way to the tour hotel and check in.

Overnight: Best Western Worldport or similar, Los Angeles, USA

Meals included: In-Flight

Day 2 Los Angeles - Begin 5 Night Royal Caribbean Mexico Cruise - Departs at 4pm

Today spend the day at leisure in the cosmopolitan Los Angeles.

In the afternoon make your own way to the nearby Los Angeles Cruise Terminal and check-in for your 5 Night Mexico cruise on board Royal Caribbean's 'Navigator of the Seas'.

Overnight: Royal Caribbean Cruises 'Navigator of the Seas'

Meals included: Dinner

Day 3 At Sea

Overnight: Royal Caribbean Cruises 'Navigator of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 4 Cabo San Lucas, Mexico 12:30 pm - 8pm

As Baja California's most electrifying destination and a playground for the rich and famous, Cabo San Lucas delivers a dreamy set of tropical wonders.

Unspoiled shores like Lover's Beach paint the town in brushes

of turquoise and white. Fertile ocean waters supply the seafood for fish tacos with adobo sauce.

Cruise to Cabo San Lucas and head to Desert Park Natural Reserve to behold expansive cream-coloured desert scenery. See soaring natural rock formations plunge into the Sea of Cortez at Land's End, only reachable by boat – the spot is also known for throwing the best beachside parties.

Stride along a happy crowd while sipping on a margarita, taking in the impressive views and doing a little dancing while you're at it.

Overnight: Royal Caribbean Cruises 'Navigator of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 5 At Sea

Overnight: Royal Caribbean Cruises 'Navigator of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 6 Ensenada, Mexico 9am - 6pm

As you prepare for your trip to Ensenada, Mexico, you may wonder what awaits you in addition to the golden, palm fringed shores of Estero and Mona Lisa beaches.

Ensenada offers a bevy of activities and experiences, whether you hike to the towering waterfall of El Salto canyon, or take to the sea on a whale-watching boat. Ensenada is also one of the premier culinary hubs of Baja California, whether you crave tacos made with freshly caught local fish, or pan-Mexican favourites, such as torta sandwiches.

Overnight: Royal Caribbean Cruises 'Navigator of the Seas'

Meals included: Breakfast;Lunch;Dinner



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Day 7 Los Angeles, USA - Arrive 7am - City Tour

Los Angeles, also called LA, or the City of Angels, is situated in southern California. As the home base of Hollywood, it is the entertainment capital of the world.

After disembarkation, your tour director will meet you for a Los Angeles sightseeing tour and show you the all-out glitz and glamour of L.A.

Join your fellow travellers and visit the wealthy streets of Beverly Hills, the iconic Sunset Boulevard, the Hollywood Walk of Fame as well as Dolby Theatre, home of the Academy Awards.

Overnight: Glendale Express Hotel or similar, Los Angeles, USA

Meals included: None

Day 8 Los Angeles - Coast Starlight Train Experience - San Francisco, USA

This morning you'll be transferred to Los Angeles Union Train Station. Climb aboard and soak up every moment on one of the most scenic train trips in North America – Coast Starlight.

It's true, the views are outstanding, particularly in Southern California. The train hugs the coastline for some 350 miles, and you will see plenty of sand, surf and cliffs. Once travelling inland, the views change to agricultural communities and wine regions, like Paso Robles.

Upon arrival at San Jose Train Station this evening, you will disembark and be transferred to the hotel near San Francisco International Airport.

Overnight: Comfort Inn & Suites SFO North or similar San Francisco, USA

Meals included: None

Day 9 San Francisco, USA – Calgary, Canada

Today make your own way to San Francisco International Airport for your flight to Calgary, Canada.

Upon arrival make your own way to the hotel and check-in.

Overnight: Country Inn & Suites Calgary Airport or similar, Calgary, Alberta

Meals included: None

Day 10 Calgary - Lake Louise - Banff, Canada

Your adventure begins with an 8am meet & greet at the hotel lobby. Then make your way out of Calgary and prepare yourself for one of the highlights of your journey, Canada's 'Diamond in the Wilderness', the gorgeous Lake Louise.

Spend time relaxing and exploring the surrounds of this iconic and beautiful area. Take a walk around the edge of the lake and gaze at the towering mountains or venture inside the phenomenal Fairmont Chateau Lake Louise Hotel.

Return to Banff and enjoy a sightseeing tour including the Bow River, the Hoodoos and Bow Falls.

Overnight: Banff Inn, High Country Inn, Banff Aspen Lodge or similar Banff, Alberta

Meals included: None

Day 11 Icefield Parkway - Icefield Snowcoach

This morning drive along the famous Icefields Parkway (Highway 93) and Jasper National Parks from Canmore north towards the Columbia Icefield Discovery Centre (approx. 2.5 hours each way).

Considered the most beautiful drive in the world, the jaw-dropping scenery is punctuated by more than 100 ancient glaciers, waterfalls cascading from dramatic rock spires and



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turquoise lakes set in sweeping valleys. Views of Crowfoot Glacier, Bow Summit, Mistaya Canyon are sure to please all who journey to this amazing part of the world.

Upon arrival at the Columbia Icefield Discovery Centre take an opportunity to ride on the specially designed 'Ice Explorer' (optional payable on tour) which takes you onto the surface of the stunning Columbia Glacier.

Overnight: Banff Inn, High Country Inn, Banff Aspen Lodge or similar Banff, Alberta

Meals included: None

Day 12 National Parks - Chilliwack/Abbotsford

Journey through three of Canada's most breathtaking National Parks: Mount Revelstoke, Glacier and Yoho.

On the way stop at the Eagle Pass and visit the 'Last Spike' of the transcontinental railway where it connects the east and the west. You'll then finish your journey in Chilliwack/Abbotsford.

Overnight: Hampton Inn or similar, Abbotsford/Chilliwack area

Meals included: None

Day 13 Vancouver - Begin 7 night Royal Caribbean Alaska Glacier Cruise - Departs at 5pm

Proceed to Vancouver and enjoy a sightseeing tour including Gastown, designated a National Historic Site in 2009.

Then visit the old Chinatown, and admire the famous collection of totem poles at Stanley Park, before transferring to Canada Place to board your 7-night Alaska cruise onboard Royal Caribbean's Enchantment of the Seas.

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Dinner

Day 14 Inside Passage, Canada - Cruising

Get ready for amazing views and wildlife like nowhere else as you sail through the islands of Alaska's Inside Passage.

Home to diverse wildlife: orcas, mountain goats, bald eagles, bears, puffins, sea otters and more, the complex labyrinth of fjords and bays is where whales and sea lions find refuge during the summer months.

You'll never forget the sight of 40-ton whales hurling themselves into the air, almost completely escaping the water. If you're lucky, you might even see them swimming together to create a bubble net, trapping and eating fish by the giant mouthful.

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 15 Sitka, Alaska 9am - 6pm

Sitka truly offers the best of Alaska. Its small-town appeal stems from a unique blend of Russian, Tlingit and American history. Its snow-capped peaks and volcanic Mount Edgecumbe pose amongst the state's most postcard-worthy scenes.

Its rare wildlife astounds, from Saint Lazaria Island's orange-beaked puffins to Alaska Maritime Refuge's 40 million seabirds. This is off-the-beaten-track Alaska, where you can kayak Sitka Sound alongside swimming sea otters or fly-fish for the world's biggest halibut.

Whether it's hiking along Baranof Island trails or listening to tribal stories passed down for generations, in Sitka the midnight sun never sets on adventure.



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Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 16 Juneau, Alaska 7am - 9m

You can't get to Juneau easily without a sprint by air or by sea. But once you arrive you'll find majestic views and rich culture in every corner.

With its snowcapped mountains, misty rainforests, massive glaciers and bounty of wildlife, Alaska's remote state capital is the perfect place to dive into nature.

Framed by Mount Juneau and Mount Roberts, the city's picturesque central area offers centuries-old bars, boutique shops and historical landmarks.

For a taste of the local culture, visit the historic district and the Alaska State Museum. And for outdoor thrills, you can take your pick of activities ranging from whale watching in Auke Bay Harbour to tundra trekking over Mendenhall Glacier, and even try your hand at gold panning in Last Chance Basin.

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 17 Skagway, Alaska 7am - 5pm - Haines, Alaska 7pm-11.30pm

The tiny town of Skagway still looks like it did during the Klondike Gold Rush over 100 years ago – and today it remains an outpost for a thrilling Alaskan adventure. An old-time tram ride along bustling Broadway Street reveals well-preserved buildings, including the state's oldest hotel.

You can see engraved walrus tusks at the Corrington Museum,

or get lost in riveting historical reenactments around town.

If outdoor adventure is more your thing, there are plenty of ways to ramp up the adrenaline, from sledding with Alaskan Huskies on Laughton Glacier to rafting on Lynn Canal, the longest fjord in North America.

If you're looking for an authentic taste of wild, rugged adventure, a cruise to Haines, Alaska is just the ticket.

Located less than 70 miles north of Juneau, along the continent's longest and deepest fjord, Haines offers endless outdoor activities for intrepid explorers.

Hike deep into misty coastal rainforests and ancient spruce woodlands. Set out on a rafting adventure along the rivers that thread the Chilkat Bald Eagle Preserve. Learn about the gold rush era at Fort William H. Seward and discover the area's rich cultural heritage in museums dedicated to the Native Tlingit People.

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 18 Tracy Arm Fjord, Alaska 7am - 10am

Tracy Arm Fjord extends over 30 miles alongside the wilderness of Tongass National Forest. Sailing through this deep and narrow passage delivers some of the most breathtaking scenery you'll find in Alaska.

See active glaciers carved into 7,000-foot-tall mountain peaks and plunging waterfalls burrowed into evergreen-clad cliffs. Glimpse native wildlife and watch deep blue icebergs float past the ship.

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'



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THE ITINERARY

Meals included: Breakfast;Lunch;Dinner

Day 19 At Sea

Overnight: Royal Caribbean Cruises 'Enchantment of the Seas'

Meals included: Breakfast;Lunch;Dinner

Day 20 Vancouver, Canada 7am - Australia

After breakfast, disembark and make your own way to the airport for your flight home.

Meals included: Breakfast;In-Flight

Day 21 In Transit

Day 22 Arrive in Australia

Please note: Some flights may arrive on day 23.

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TOUR INCLUSIONS

HIGHLIGHTS

- Explore the best of Mexico, USA, Canada and Alaska
- Enjoy a city tour of the iconic Los Angeles
- Marvel at Beverly Hills and the Hollywood Walk of Fame
- Cruise through the amazing Baja California, Mexico
- Dock in Cabo San Lucas, a dreamy set of tropical wonders
- Enjoy the golden, palm fringed shores of Ensenada
- Experience a train journey aboard the scenic Coast Starlight train
- See the stunning landscape of South California
- Stay in the cultural city of San Francisco
- Journey into the jaw-dropping Rocky Mountains
- Discover the beauty of Lake Louise, Canada's 'Diamond in the Wilderness'
- Travel along the awe-inspiring Icefields Parkway
- Witness Crowfoot Glacier, Bow Summit and Mistaya Canyon
- Take in the beauty of Banff, Jasper, Yoho, Glacier and Mount Revelstoke National Parks
- Visit the 'Last Spike' of the transcontinental railway
- Stay 2 nights in the beautiful resort town of Banff
- Explore Gastown, Stanley Park and more on a Vancouver city tour
- Discover Alaska's magical Inside Passage
- Explore the postcard-worthy scenes of Sitka
- Dock in Alaska's remote capital of Juneau
- Admire the wild and rugged landscapes of Haines
- Visit the tiny and historical town of Skagway
- See the active glaciers of the Tracy Arm Fjord
- Spot wildlife including humpback whales and seals

FLIGHTS

- Return international flights ex SYD/*MEL/*BNE/*ADL/*PER

- One way international flight from San Francisco, USA to Calgary, Canada

CRUISE

- 5 night Mexico Cruise with Royal Caribbean International
- Sail aboard the lively 'Navigator of the Seas' ship
- 7 night Glacier Experience Cruise with Royal Caribbean International
- Sail aboard the incredible 'Enchantment of the Seas' ship

ACCOMMODATION

- 7 nights quality hotel accommodation

DINING

- Enjoy all meals while cruising

TOUR ESSENTIALS

- National park fees
- English-speaking tour leader
- Airline and cruise taxes and surcharges
- Cruise gratuities

TRANSPORT

- Transportation by private A/C coach
- One-way Coast Starlight Train (economy class)

TRANSFERS

- Return train transfers

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IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.

CANCELLATION POLICY

Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the tour operator you are due to stay with.

Please note: All additional charges are payable

direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 18th April 2023.

This travel offer is priced for 1 person based on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

- Inside Cabin - \$3000
- Ocean View Cabin - \$3600

Departure Dates

Please see the TripADeal website for live dates and availability.

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide or *Perth

Departure City Surcharges

*Melbourne or *Brisbane \$220 per person

*Adelaide: \$330 per person

* Perth: \$440 per person

FLIGHTS

Full Service Airline(s) Used

United Airlines, Air New Zealand, Air Canada, American Airlines or Delta Airlines plus partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Missed Flights

If you fail to arrive for your outbound flight on Day 1, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator respectively. Additional fees may apply to reinstate these services. If you are going to miss your flight for whatever reason, please contact TripADeal as soon as possible to make arrangements.

Arrive early

Not available

Stay behind in Vancouver, Canada

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations are permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Travel is not allowed between 15 June 2023 to 31 July 2023.

Stopover Packages

Not available

Flight Class Upgrades

- Premium Economy Not available
- Business Class (International sectors only): \$8999 per person

Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3 Star (self-rated)

- Los Angeles: Best Western Worldport, Glendale Express Hotel or similar
- San Francisco: Comfort Inn & Suites SFO North or similar
- Calgary: Country Inn & Suites Calgary Airport or similar
- Banff: Banff Inn, High Country Inn, Banff Aspen Lodge or similar
- Chilliwack/Abbotsford: Hampton Inn or similar

4.5 Star (self-rated)

Cruise:

IMPORTANT INFORMATION

- Royal Caribbean Cruises 'Navigator of the Seas' ship
- Royal Caribbean Cruises 'Enchantment of the Seas' ship

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights accommodation pre or post tour, please wait until you receive your travel documentation approximately 6 weeks prior to departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining/Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 28, maximum group size 44 per vehicle.

Optional Tours/Activities

Day 11: Columbia Icefield 'Ice Explorer' Ride: \$120 CAD per person.

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A ETA/ESTA visa waiver required if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard the cruise)
- Gratuities/tipping:

Land

\$10 USD per person per day in total for driver and guide

Cruise

Additional gratuities up to 18% are payable on additional items and services such as wines and spa treatments.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Return airport transfers
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Los Angeles and Baja California, Mexico

The weather in Los Angeles during April is ideal for visiting this great city, with an average of 20 degrees.

In Baja California the average temperatures are between 20 and 25 degrees. As it almost never rains during April in Baja California Sur the weather is perfect for hanging out outside and exploring all that Baja California Sur has to offer.

Calgary and Banff, Canada

The climate in Canmore is cold and temperate due to its elevation (1400m). There is significant rainfall throughout the year in Canmore, even the driest month still has a lot of rainfall. Summer temperatures are the warmest month and are pleasant with an average high of 21.6°C and an average low of 7.3°C. Snow has been recorded in all months of the year.

Alaska, USA

Alaska's Inside Passage region has a temperate summer climate. Dry in early summer, with slightly more rain likely from August onward, temperatures average between 4°C and 20°C. The weather is changeable. Expect long days of sunlight.

FLIGHTS

IMPORTANT INFORMATION

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

CRUISE

Embarkation/Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

33 meals in total are included for the package - for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements, however, cannot

guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required/Mobility:

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

Please note: A general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping:

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 USD per person per day. This covers the guide/leader and the driver and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Pre-paid gratuities onboard the cruise are included in the package price. Any optional extras purchased onboard the cruise will have up to an 18% gratuity added.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are

involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Canada

Australian passport holders must apply for an electronic travel authorisation (eTA) before travelling to Canada by air. If you arrive into Canada by train, bus, or boat, you don't need a visa or eTA, but you do need to bring the right travel documents.

United States

If travelling on an Australian Passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

Please note: Due to recent changes in the USA Immigration policies, TripADeal recommends all travellers visit US Customs & Border Protection: <https://www.cbp.gov/>

Mexico

A tourist visa is not required for Australians travelling to Mexico.

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours. Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions

IMPORTANT INFORMATION

in applying for Visas. This may in turn affect the type of application required.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfill the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.