

# BEST OF EUROPE 2023

PARIS • FLORENCE • BARI • DUBROVNIK

## THE OFFER

Iconic cities and world-famous landmarks, intriguing cultures and the most magical sunsets you've ever seen; the very best of Europe is yours to discover on this incredible 19 day fly, tour and cruise package. Paris, Venice, Zakynthos, Monaco and beyond... this trip is what dreams are made of.

Four countries, one unforgettable tour. Begin your European odyssey in the dazzling city of Paris, home to icons from the Eiffel Tower to the cathedral of Notre Dame. Journey through the French countryside on a high-speed TGV train to Cannes on the French Riviera; stop in Monte Carlo in Monaco, where the 'glitterati' come out to play and the sound of F1 cars blare through the city streets during the Grand Prix; and then witness the rainbow of hillside villages in Italy's Cinque Terre. Stroll among the historic streets of Florence on a guided tour and day at leisure, visit the foodie's paradise of Bologna, and experience the highlights of Venice on a full day city tour. Then, it's time to embark on a cruise of Italy, the magical Greek Islands and beyond aboard the MSC Lirica.

Simply put, this is a bucket list itinerary you do not want to miss!



Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Have a question about this deal? We're here to help.  
Call our friendly team on 1300 158 912

FREQUENT FLYER

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## 19 DAY FLY, TOUR & CRUISE | BEST OF EUROPE 2023

### THE ITINERARY

#### Itinerary 1

##### 19-Day Standard Package

##### Day 1 - Australia - Paris, France

Today depart from Australia or New Zealand for your flight to Paris, France. Fly with award winning airlines such as Qantas Airways, Emirates, Etihad Airways, Finnair, British Airways or Cathay Pacific to name a few (subject to availability).

*Please note: Some customers may be required to depart on day 2. Affected customers will still arrive on day 2.*

**Meals included: In-Flight**

##### Day 2 - Welcome to Paris, France

Upon arrival into Paris, you will be welcomed and transferred to the hotel.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: None**

##### Day 3 - Paris City Tour

Today enjoy a full day Paris city highlights tour. See the Eiffel Tower, Notre Dame, Seine River bridges, Arc de Triomphe, Champs Elysees, Place de la Concorde and walk the famous Saint Germain neighbourhood. Enjoy the remainder of the day free at leisure in this beautiful city.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: Breakfast**

##### Day 4 - Paris - Cannes (TGV Fast Train approx. 5hrs) - Nice (approx. 30km day)

This morning travel aboard the TGV high-speed train to Cannes on the glittering French Riviera. Best known for its

annual film festival, the coastal city is brimming with luxury hotels, sunny seaside restaurants, and gorgeous stretches of beach. From Cannes, travel along the scenic Riviera to Nice, arriving in the late afternoon.

**Overnight: Ibis Nice Palais des Congres Vieux or similar, Nice**

**Meals included: Breakfast**

##### Day 5 - Nice, France - Monaco - Genoa, Italy (approx. 231km day)

After breakfast enjoy a panoramic tour of Nice and then continue onto Monaco, the city of Prince's. View the classic Monte Carlo Quarter with its famous casino and then enjoy a coach tour along the very same road the famous F1 Grand Prix operates on. Continue to Italy and spend the night in Genoa.

**Overnight: Mercure Genova San Biagio or similar, Genoa**

**Meals included: Breakfast**

##### Day 6 - Genoa - Cinque Terre - Lucca Area, Tuscany (approx. 190km day)

This morning enjoy a scenic drive to the stunning Cinque Terre region. Together with your tour leader board the local train (tickets included) – to visit the famous Cinque Terre villages of Riomaggiore, Manarola and Vernazza. The Cinque Terre or “The Five Lands” are famous for their natural beauty, steep cliffs and mountainous terrain extending inland. As such, the villages and the carefully terraced lands have kept their original charm. Afterwards drive to the Pisa region for the evening to retire in the Lucca area of Tuscany.

**Overnight: Relais San Lorenzo or similar, Lucca Area**

**Meals included: Breakfast**

##### Day 7 - Lucca - Pisa - Florence - Walking Tour (approx.

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### THE ITINERARY

#### 88km day)

Today head to Pisa and marvel at the unique leaning tower. Continue onto Florence. In the afternoon enjoy a walking tour of the historical centre and view Santa Maria Novella, Ponte Vecchio, the Duomo and Piazza della Signoria.

**Overnight: Hotel Ibis Firenze Nord Airport or similar, Florence**

**Meals included: Breakfast**

#### Day 8 - Florence Free Day

Today is free to explore this beautiful city at leisure.

**Overnight: Hotel Ibis Firenze Nord Airport or similar, Florence**

**Meals included: Breakfast**

#### Day 9 - Florence - Bologna - Venice - Walking Tour (approx. 260km day)

After breakfast head north and arrive in Bologna for a lunch stop (not included) and free time to walk around this lively historic city, renowned for its culinary traditions. Bologna has given its name to the well-known Bolognese sauce, which in Italian is called ragù alla bolognese. Afterwards continue onto Venice to enjoy an afternoon walk through Piazza San Marco with the tour leader and perhaps take the opportunity to experience a gondola ride (not included).

**Overnight: Hotel Villa Stucky OR Villa Foscari or similar, Venice Area**

**Meals included: Breakfast**

#### Day 10 - Venice Full Day City Tour

Today enjoy a full day city tour, beginning with a walk along the canals. As you explore, admiring the cobbled laneways,

colourful trattoria cafes and beautiful piazzas, it soon becomes clear why this city is considered among the most romantic in the world. See the Rialto Bridge, Doge's Palace and Torre dell' Orologio. At the end of the tour you can choose to either walk with the tour leader back to the hotel or purchase a vaporetto ticket (not included) to cruise down the Grand Canal.

**Overnight: Hotel Villa Stucky OR Villa Foscari or similar, Venice Area**

**Meals included: Breakfast**

#### Day 11 - Venice - Begin 7 Night Italy & Greek Islands MSC Cruise - Departs 6.00pm

After breakfast be transferred to the cruise terminal to embark on your magical 7-night MSC Greek Islands Cruise aboard the 'MSC Lirica'. The cruise will depart at 6:00pm.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Dinner**

#### Day 12 - At Sea - Overnight: MSC Cruises - 'MSC Lirica' ship

**Meals included: Breakfast;Lunch;Dinner**

#### Day 13 - Dubrovnik, Croatia (7.00am - 7.00pm)

The city of Dubrovnik, a UNESCO World Heritage Site, is located on the southern coast of Croatia, overlooking the Adriatic Sea. This destination boasts a treasure trove of sights including a 16th-century old town and romantic limestone streets. See Gothic-Renaissance Rector's Palace or wander along the city's ancient clifftop walls. Further afield, you'll find a host of natural wonders including some of the most enchanting caves in the world.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

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## 19 DAY FLY, TOUR & CRUISE | BEST OF EUROPE 2023

### THE ITINERARY

#### Day 14 - Kotor, Montenegro (8.00am - 6.00pm)

Kotor is one of the most atmospheric medieval towns on Montenegro's Adriatic coast, set against a backdrop of breathtaking mountains. It's an attractive destination for those with a love of history and architecture. Glimpse ancient churches, an array of rustic palaces, and a maze of streets and squares. Kotor is also a gateway to other extraordinary Montenegro destinations, such as the stunning town of Perast.

**Overnight:** MSC Cruises - 'MSC Lirica' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 15 - Corfù, Greece (9.00am - 7.00pm)

The resort island of Corfu is renowned for its rocky mountains, beautiful beaches, and utterly romantic atmosphere. It's capital city, also named Corfu, is one of the ancient jewels of Greece. Here you'll find a Venetian fortress and a UNESCO World Heritage old town boasting winding lanes, bustling bars, towering houses, and heavenly gardens. Discover ancient remains from eras past, scattered throughout the island.

**Overnight:** MSC Cruises - 'MSC Lirica' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 16 - Zakynthos, Greece (7.00am - 4.00pm)

The spectacular Zakynthos is an island paradise located off the beautiful coast of Greece. Here, white pebbled shorelines meet turquoise-blue waters, and rugged clifftops such as Kambi offer breathtaking views of the sea. Soak up the island's atmosphere of local traditions or explore its ancient culture. Glimpse limestone cliffs, historical monasteries, and the iconic Shipwreck Beach, one of Greece's true wonders.

**Overnight:** MSC Cruises - 'MSC Lirica' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 17 - Bari, Italy (8.00am - 1.00pm)

The Italian port city of Bari lies on the coast of the archaeologically rich Apulia region. This ancient town offers a remarkable mix of old and new, with historical churches, castles and piazzas positioned near modern galleries, shops, and museums. Further afield, discover an abundance of natural wonders including UNESCO World Heritage site caves. With its breathtaking beaches and world-class restaurants, Bari is a memorable seaside destination.

**Overnight:** MSC Cruises - 'MSC Lirica' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 18 - Venice Italy - Arrive at 10.00am - Australia

This morning dock back into Venice and after disembarkation (please allow approx. 2 hours to disembark) you will be transferred to the airport for your return flight back to Australia.

**Meals included:** Breakfast;In-Flight

#### Day 19 - Arrive in Australia

*Please note: some flights may arrive in Australia + 1 day later.*

#### Itinerary 2

#### 21 Day with Paris Free Time Pre-Tour Extension

#### Day 1 - Australia - Paris, France

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**Meals included: In-Flight**

#### Day 2 - Welcome to Paris, France

Upon arrival into Paris, please make your own way to your centrally located hotel.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: None**

#### Day 3 - Paris Free Day

Today is free to explore Paris at leisure.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: Breakfast**

#### Day 4 - Paris Free Day

Enjoy a further day to explore Paris - the city of Lights.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: Breakfast**

#### Day 5 - Paris City Tour

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**Meals included: Breakfast**

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Meals included: Breakfast

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Overnight: Hotel Ibis Firenze Nord Airport or similar, Florence

Meals included: Breakfast

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## 19 DAY FLY, TOUR & CRUISE | BEST OF EUROPE 2023

### THE ITINERARY

host of natural wonders including some of the most enchanting caves in the world.

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**Meals included: Breakfast;Lunch;Dinner**

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**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

**Day 20 - Venice Italy - Arrive at 10.00am - Australia**

This morning dock back into Venice and after disembarkation (please allow approx. 2 hours to disembark) you will be transferred to the airport for your return flight back to Australia.

**Meals included: Breakfast**

**Day 21 - Arrive in Australia**

*Please note: some flights may arrive in Australia +1 day later.*

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## 19 DAY FLY, TOUR & CRUISE | BEST OF EUROPE 2023

### TOUR INCLUSIONS

#### HIGHLIGHTS

Explore France, Monaco, Italy, Croatia, Montenegro and Greece

Visit Paris, Cannes, Nice, Genoa, Cinque Terre Coast, Pisa, Florence, Bologna and Venice

See the Eiffel Tower, Arc de Triomphe and Notre Dame on a Paris city tour

Take the high-speed TGV train from Paris to Cannes

Enjoy a panoramic tour of Nice on the French Riviera

Stop in Monte Carlo, home to the F1 Grand Prix

Spend a night in the historic city of Genoa

Witness the colours of the Cinque Terre coastline

Explore the villages of Riomaggiore, Manarola and Vernazza

Journey through the scenic Tuscan countryside

Take a photo at the Leaning Tower of Pisa

See the Duomo, Ponte Vecchio and more on a walking tour of Florence

Enjoy a day to experience the wonders of Florence at leisure

Visit Bologna, known as a food lover's paradise

See the Rialto Bridge and Doge's Palace on a full-day Venice tour

Cruise among the spectacular Greek Islands & Beyond

Discover Dubrovnik, the jewel of Croatia, a UNESCO World Heritage Site

Dock in Kotor, one of the most atmospheric medieval towns on Montenegro's Adriatic coast

Explore the resort island of Corfu, renowned for its rocky mountains, beautiful beaches and utterly romantic atmosphere

Discover the white pebbled shorelines and turquoise-blue waters of Zakynthos

Dock in the Italian port city of Bari, an ancient town with a remarkable mix of old and new

#### FLIGHTS

Return international flights (economy class) ex SYD/MEL/\*BNE/\*ADL/PER/\*AKL

#### CRUISE

7 night Mediterranean and Greek Islands cruise

Sail aboard the spectacular 'MSC Lirica' Ship

#### ACCOMMODATION

9 nights quality hotel accommodation on tour

#### DINING

Enjoy 29 meals including daily breakfast

#### TOUR ESSENTIALS

English speaking tour leader

Airline and cruise taxes and surcharges

#### TRANSPORT

Transportation by private A/C vehicles

#### TRANSFERS

Transfer airport to hotel (day 2) - 19 day itinerary only

Transfer hotel to cruise port (day 11 or day 13 on the extension package)

#### 21 DAY PRE TOUR EXTENSION PACKAGE:

All of the above plus the following:

Relax with two additional nights in beautiful Paris, France

Explore the Parisian highlights over two full days free at leisure

Enjoy two additional breakfasts

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# IMPORTANT INFORMATION

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead up to and immediately prior to travel, as well as any requirements post-travel upon their return.*

## CANCELLATION POLICY

### Covid-19 Booking Policy

• TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the tour operator you are due to stay with.*

It is strongly advised that you purchase travel insurance with Covid-19 protection after purchase. If you are unable to travel because you have tested positive for Covid-19, the standard cancellation policy will apply.

*Please note: All additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

### Offer essentials

This travel offer is valid for travel on selected dates until the 20th October 2023.

This travel offer is priced per person based on twin share.

### Single Traveller Supplement

For pricing, please refer to the payment cart upon checkout.

### Departure Dates

*Please see TripADeal's website for live dates and availability.*

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Perth, \*Adelaide or \*Auckland

### Departure City Surcharges

Please see TripADeal's website for pricing and availability.

## Flights

### Full-Service Airline(s) Used

Qantas Airways, Emirates, Qatar Airways, Singapore Airlines, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Etihad Airways, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Malindo Airlines and airline partners (subject to availability).

*Please note: One-way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early or Stay Behind

If available, please refer to the payment cart upon checkout.

### Stopover Package

If available, please refer to the payment cart upon checkout.

### Flight Class Upgrades

If available, please refer to the payment cart upon checkout.

### Flight Class Upgrades

Not available.

## Cruises

### MSC Lirica Ship

Provides a distinctive cruise experience centred on elegance, comfort and hospitality in the finest traditions of MSC Cruises' Mediterranean way of life.

An atmosphere of relaxed spaciousness pervades, with magnificent internal vistas from the foyer and unimpeded ocean views from the lounges' floor-to-ceiling picture windows.

But you'll also find an abundance of intimate spaces, like the swish Beverly Hills Bar or traditional English-style Lord Nelson Pub, the perfect haven for a pre-theatre drink. Modernity and tradition mingle on this ecological ship.

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## Accommodation

### Accommodation Used

#### 3 Star (self-rated)

- Paris, France: Median Paris Porte de Versailles or similar
- Nice, France: Ibis Nice Palais des Congres Vieux or similar
- Genoa, Italy: Mercure Genova San Biagio or similar
- Lucca Area, Italy: Relais San Lorenzo or similar
- Florence, Italy: Hotel Ibis Firenze Nord Airport or similar
- Venice Area, Italy: Hotel Villa Stucky, Villa Foscarini or similar

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# IMPORTANT INFORMATION

## 4 Star (self-rated)

- Cruise: MSC Cruises - 'MSC Lirica' ship

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

## Extra Nights

Not available.

## Maximum Room Capacity

2 people.

## Child Policy

Please refer to the TripADeal website.

## Triple Share

Not available.

## Bedding Configuration

Double or Twin (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please inquire upon booking if you require this option.

## General tour information

Minimum group size 20, maximum group size 30 per vehicle.

## Optional Tours / Activities

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability).
- Shore excursions can also be booked whilst onboard (subject to availability).

## Exclusions

- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard the cruise)
- Gratuities/tipping:

Land: Recommended at €5 per person/ day payable to the tour leader on tour.

Cruise: Mandatory at approx. €10 per person/ day payable onboard at the end of the cruise.

- Optional activities/tours (including any 'onshore' excursions as part of the cruise)
- Personal expenses
- Arrival transfer (extension package only)
- Travel insurance (Mandatory)
- City taxes

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## Other important information

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however, they are not required to have specific knowledge of art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

As this deal covers multiple countries,

temperatures will range from low to high 20's. Travel period is over the European high season, so expect dry, warm and sunny days. In April and May - the evenings will be cooler and will require an additional layer of clothing.

### FLIGHTS

#### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

#### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in the cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

### COACH TOUR

#### Meals:

Daily breakfast is included on tour and meals whilst cruising. For all other meals, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/ requirements.

*Please note: We will do our best to meet your requests/requirements, however, we cannot guarantee that we will always be able to.*

#### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

### OTHER

#### Fitness Level Required / Mobility:

Our vehicles are not equipped with

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# IMPORTANT INFORMATION

wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: A general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

## Gratuities / Tipping:

### Land

Gratuities (tips) are not included in the tour price for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day. This covers the guide/leader and the driver and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however, please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at approx €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

## Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

## Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## CRUISE

### Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Strict COVID 19 terms may also apply regarding proof of insurance covering COVID 19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information prior to boarding.

### Cruise Loyalty Discounts:

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## Visas

A Tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

### Important:

Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## Schedule of fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/ or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

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