Grand Japan

TOKYO • KYOTO • OSAKA • NAGANO

The Offer

Japan is a feast for the senses: neon cities and avant-garde pop culture mixed with delicate beauty in architecture, art and cuisine. You can now discover them in detail.

This 15-day cultural adventure visiting Tokyo, Osaka, Kyoto, Nagano, Okayama and Hiroshima is your chance to experience Japan’s magic. Enjoy tours in Tokyo, Kyoto and Hiroshima, plus leisure time in Tokyo, Osaka and Okayama. Take in the sights from Mt Fuji’s 5th Station, and then look back at the majestic mountain from serene Lake Kawaguchiko. In UNESCO-world-heritage-site Shirakawa-go, visit the traditional gassho-zukuri farmhouses, some of which are more than 250 years old.

In Kyoto, see the iconic Temple of the Golden Pavilion and Ninenzaka, an ancient street lined with historic Japanese-style buildings. Then visit Tokyo Tower in the Japanese capital, where you can view the city from the observation deck, 332.9 metres high.

This package offers a number of once-in-a-lifetime experiences. In Tamakatsu, step into Ritsurin Garden, the largest cultural property garden in all of Japan, a place that has been maintained for nearly 400 years. In Kanazawa, attend a Gold Leaf Craft workshop and decorate your own souvenirs. In this town, eating gold-covered ice cream is traditional! These are the sides of Japan you won’t forget.

Have a question about this deal? We’re here to help.
Call our friendly team on 1300 158 912

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433
The Itinerary

**Day 1 Australia or New Zealand – Tokyo, Japan**
Today fly from Australia or New Zealand to one of the most captivating cities in the world - Tokyo, Japan. Upon arrival transfer to your hotel in Tokyo.

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive 4 - 6 weeks prior to departure.*

**Overnight: Hotel Villa Fontaine Ueno, Tokyo or similar**
**Meals included: None**

**Day 2 Tokyo Sightseeing Tour**
Today head out on a sightseeing tour of this amazing city. Your Tokyo sightseeing tour starts with a visit to Meiji Shrine, a magnificent 20th-century Shinto monument set in a man-made forest. Soak in the peaceful surroundings here and make a wish on a traditional ema. Afterwards continue onwards to Asakusa for a glimpse of Old Tokyo and a visit to the craft shops along Nakamise Street. Asakusa (浅浅) is the centre of Tokyo’s shitamachi (literally “low city”), one of Tokyo’s districts, where an atmosphere of the Tokyo of past decades survives. Lastly, visit Tokyo Tower where you can view the city from the tower’s observation deck. At 332.9 metres, it is the second-tallest structure in Japan.

Finish the day back at your hotel accommodation where you may enjoy the remainder of the day at leisure.

**Overnight: Hotel Villa Fontaine Ueno, Tokyo or similar**
**Meals included: Breakfast**

**Day 3 Tokyo Free Day**
Today enjoy a free day to explore the vibrant metropolis of Tokyo at leisure.

**Overnight: Hotel Villa Fontaine Ueno, Tokyo or similar**
**Meals included: Breakfast**

**Day 4 Tokyo – Mt Fuji – Nagano Region**
After breakfast, embark on a journey of approximately 300 kilometres, starting with a drive to Mt Fuji’s 5th Station. Located 2300m above sea level, Mt Fuji’s 5th Station offers a commanding view of the Fuji Five Lakes area below, making it a popular spot even for those who do not intend on climbing the mountain, and it features shrines, torii gates and souvenir shops. Afterwards continue onwards to Lake Kawaguchiko, to admire the scenery as you enjoy a short cruise across the lake. The waters are overlooked by surrounding mountains, including Mt Fuji and Mt Komagatake. Arrive in Nagano Region this afternoon, check into the hotel and enjoy the evening at leisure.

**Overnight: Tabino Hotel Lit Matsumoto or similar, Nagano Region**
**Meals included: Breakfast**

**Day 5 Nagano Region – Takayama – Shirakawa – Kanazawa**
Today is a fun day to visit the countryside of Japan in a trip of approximately 380 kilometres to see how local people live. First visit Shirakawa-go - declared a UNESCO world heritage site in 1995, it’s famous for their traditional gassho-zukuri farmhouses, some of which are more than 250 years old. Afterwards, visit Takayama Old Town and walk along Sannomachi Street, which survives in a particularly pretty
The Itinerary

state with many old homes, shops, and restaurants. Takayama was once a bustling hub drawing expert artisans, farmers and merchants from throughout the surrounding area, and Sanmachi as well as Oshinmachi preserve the traditional aesthetic of this time. Enter this district, and you step into the closest thing to the Edo period outside of a historical drama. Finish the day in Kanazawa where you will check into your hotel and enjoy an evening at leisure.

Kanazawa remains an important city in its region and serves as the capital of Ishikawa Prefecture. The city boasts many historical attractions such as restored residences and districts, as well as modern museums. But Kanazawa’s unchallenged main attraction is Kenrokuen, one of Japan’s “three best landscape gardens” and by many considered the most beautiful of them all.

Overnight: Kanazawa Kosusai Hotel or similar
Meals included: Breakfast

Day 6 Kanazawa – Kyoto

This morning start a 260 kilometre trip to Kyoto, but first, visit Kenrokuen, justifiably classified as one of Japan’s “most beautiful landscape gardens”. Opened to the public in 1871, Kenrokuen features a variety of flowering trees which provide the garden with a different look for each season. Kanazawa is home to 99% of all gold leaf made in Japan and today you will enjoy a once-in-a-lifetime experience attending a Gold Leaf Craft workshop and will see the gold leaf process and decorate your own items. Afterwards, proceed to Kyoto and enjoy the remainder of the day at your own pace.

Kyoto served as Japan’s capital and the emperor’s residence from 794 until 1868. Over the centuries, Kyoto was destroyed by many wars and fires, but due to its exceptional historic value, the city was dropped from the list of target cities for the atomic bomb and escaped destruction during World War II. Countless temples, shrines and other historically priceless structures survive in the city today.

Overnight: Comfort Hotel Kyoto Goji Horikawa or similar
Meals included: Breakfast

Day 7 Kyoto Sightseeing Tour

Today enjoy a half day sightseeing tour of the ancient capital of Kyoto. First up visit Kiyomizu-dera, one of the most celebrated temples of Japan. It was founded in 780 and was added to the list of UNESCO world heritage sites in 1994. Kiyomizu-dera is best known for its wooden stage that juts out from its main hall, 13 metres above the hillside which offers amazing views across the city. Afterwards, you will visit the iconic Temple of the Golden Pavilion, which is perhaps the most breathtaking in Kyoto. Also known as “Kinkaku-ji,” the temple’s top two floors are coated in gold leaf, creating a dazzling mirror image in the pond on which it’s built. Lastly, enjoy a walk at Ninenzaka, Kyoto’s best old street lined with historic Japanese-style buildings that typify Kyoto.

Enjoy the afternoon at your leisure or join one of the amazing optional activities including Maiko Dinner show (not included, 35,000 JPY) or Geisha Dress-up experience (not included, 30,000 JPY).

Overnight: Comfort Hotel Kyoto Goji Horikawa or similar
Meals included: Breakfast
Day 8 Kyoto – Okayama
After breakfast depart Kyoto on a 230 kilometre trip and visit Nijo Castle, one of the more complete examples of a castle complex in Japan. It earns its place as a world heritage property for these many cultural assets. Then drive to Himeji and visit the famous Himeji Castle. Also known as White Heron Castle (Shirasagijo) due to its elegant, white appearance, Himeji Castle is widely considered Japan’s most spectacular castle for its imposing size and beauty and its well-preserved, complex castle grounds. The castle is both a national treasure and a world heritage site. Finish the day in Okayama and check into your hotel where you may enjoy the remainder of the day at leisure.

Okayama is the capital of Okayama Prefecture and the largest city in the Chugoku Region after Hiroshima. The city developed as a castle town during the Edo Period (1603-1867) and became a significant regional power. Okayama’s most famous attraction is Korakuen Garden, which is ranked as one of the three best landscape gardens in Japan, along with Kanazawa’s Kenrokuen and Mito’s Kairakuen. Okayama Castle is located just across from the garden.

Overnight: Kokusai Hotel or similar
Meals included: Breakfast

Day 9 Hiroshima Day Tour
This morning head to Hiroshima and board a boat travelling to the majestic Miyajima Island, otherwise known as Itsukushima, or Divine Island. A landmass hailed as one of Japan’s most beautiful landscapes. Disembark and discover the natural and cultural treasures of the UNESCO World Heritage-listed Island for 45 minutes with your guide. See the shimmering Itsukushima Shrine then enjoy a delicious lunch in a local eatery (not included).

Cruise back to Hiroshima to reflect on the history of the region. Take a moment of contemplation at the Hiroshima Peace Memorial Park, a historical site near the atomic bomb’s explosion site. See exhibitions that describe the destruction the bomb caused and marvel at the city’s recovery. Finally, board a bus to the Atomic Bomb Dome (Genbaku Dome), a skeletal structure that miraculously survived the 1945 attack. Finish the day back in Okayama, completing the 320 kilometres of travel for today.

Overnight: Kokusai Hotel or similar
Meals included: Breakfast

Day 10 Okayama Free Day
Enjoy a free day to rest or explore Okayama at your own leisure. Alternatively join an optional tour to visit Naoshima Art Island (not included, 20,000 JPY). Naoshima is an island in Japan’s Seto Inland Sea, part of Kagawa Prefecture. The island is best known for its contemporary art museums, architecture and sculptures.

Overnight: Kokusai Hotel or similar
Meals included: Breakfast

Day 11 Okayama – Osaka
Today depart Okayama for Takamatsu in the Kagawa Prefecture, which is known for its excellent udon noodles. Visit Takamatsu Udon School which offers a workshop that lets you try making Sanuki udon noodles by hand. Then visit Ritsurin Garden, the largest cultural property garden in all of Japan, and is an important cultural asset that has been maintained for nearly 400 years. The spacious park features many ponds, hills, historic trees and beautiful pavilions divided into a Japanese-style garden in the south and a western-style garden in the north. The gardens are set in front of wooded

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15 DAY CULTURAL PACKAGE | GRAND JAPAN

The Itinerary

Mt. Shiun which serves as a wonderful background and a great example of borrowed scenery. Finish the 180 kilometre day in Osaka and check in to the hotel where you may enjoy the remainder of the day at leisure.

Overnight: Hotel Sobial Osaka Dome or similar
Meals included: Breakfast

Day 12 Osaka Free Day
Enjoy a free day to explore this amazing city or take part in an optional tour.

Optional Tour: Kyoto by the Sea – 18,000 JPY
Today you will get to see Japan’s ‘most beautiful village’, built right on the water. The village of Ine is like nowhere else in the world, and that’s not hyperbole. The village is built on the waters of Ine Bay, one of UNESCO’s World’s Most Beautiful Bays, and the 230 “funaya” (boat houses) that line the bay trace their origins back to the Edo period. Funaya, the boat houses, are unique buildings, standing along the Ine bay coastline. The first floor of Funaya is used as a boat garage and workspace for fishermen. The second floor is used as a living space.

Afterwards, visit Mukai Shuzo Sake Brewery. In a world where sake breweries are run by men, Mukai Shuzo breaks the mould with a female master brewer. And she isn’t just making good sake, her creations have been featured in Denmark’s 2-Star Michelin Restaurant, Noma, as well as Belgium’s 2-star Michelin Restaurant, The Jane. Part of her success comes from her signature Ine Mankai sake which uses ancient red rice. It looks more like wine with its unique reddish-pink colour, and it’s sweeter than its clear sake. It pairs excellently with food and is a highly sought-after product throughout Japan. Lastly visit Chionji Temple, located at the southern entrance to the Amanohashidate sandbar and is dedicated to Monju, the bodhisattva of wisdom. Legend says that Monju was summoned to the area by the primordial Shinto deity Ame no Oshihomimi to quell a mischievous dragon. The temple is believed to have been established in the early ninth century. Although exact construction dates for the main hall are unknown, some building materials have been dated to the Kamakura period (1185–1333). The temple’s principal object of worship is a statue of Monju riding atop a lion (shishi) and its style suggests it is also from the Kamakura period.

Overnight: Hotel Sobial Osaka Dome or similar
Meals included: Breakfast

Day 13 Osaka Free Day
Enjoy a free day to explore this amazing city.

Overnight: Hotel Sobial Osaka Dome or similar
Meals included: Breakfast

Day 14 Osaka – Australia or New Zealand
Today, at the appropriate time, you will be transferred to the airport for your return flight to Australia or New Zealand, after one unforgettable trip exploring the beauty of Japan.

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia or New Zealand
Please note: Some flights may arrive + 1 day due to flight schedules.
Tour Inclusions

HIGHLIGHTS

Immerse yourself in the rich natural beauty & culture of Japan
Visit Tokyo, Kyoto, Osaka, Mt Fuji & more
See the sights of vibrant Tokyo on tour
Visit the Meiji Shrine, Tokyo’s most prominent shrine
Enjoy time at leisure in beautiful Tokyo
Take in stunning views from Mt Fuji’s 5th Station
Explore the UNESCO world heritage village of Shirakawa-go, famous for their traditional gassho-zukuri farmhouses
Visit Kenroku-en, regarded as one of Japan’s “most beautiful landscape gardens”
Explore the cultural capital of Kyoto on a sightseeing tour
Discover Nijo Castle, one of the more complete castle complexes in Japan
Enjoy a full-day tour of Hiroshima
Spend a day at leisure in Okayama
Learn noodle-making at the Takamatsu Udon School in the Kagawa Prefecture
Visit Ritsurin Garden, the largest cultural property garden in all of Japan
Enjoy a day at leisure in Osaka, nicknamed ‘the Nation’s Kitchen’

FLIGHTS

Return international full-service flights with Qantas Airways (economy class), departure city surcharges may apply

ACCOMMODATION

Enjoy 13 nights hotel accommodation

DINING

Enjoy daily breakfast

ESSENTIALS

Local English-speaking guides
Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned private vehicles

TRANSFERS

Return airport transfers
Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433
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Important Information

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking information
After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the General Terms and Conditions, and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

CANCELLATION POLICY

Covid-19 Booking Policy
TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19-related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the tour operator you are due to stay with.

You are strongly advised to purchase travel insurance with Covid-19 protection after purchase. The standard cancellation policy will apply if you cannot travel because you have tested positive for Covid-19.

Please note: All additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

Offer essentials
This travel offer is valid for travel on selected dates until the 4th November 2024.

This travel offer is priced per person based on a twin share.

Single Traveller Supplement
For pricing, please refer to the payment cart upon checkout.

Departure Dates
Please see checkout for live dates, availability and surcharges.

Flights

Departure Cities
Sydney, Melbourne, Brisbane, Adelaide, Perth or New Zealand

Departure City Surcharges
For pricing, please refer to the payment cart upon checkout.

Full-Service Airline(s) Used
• Cabin Class: Economy Class
• Airlines: Qantas and partners (subject to availability).

Please note: TripADeal cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Missed Flights
If you fail to arrive for your outbound flight on Day 1, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever reason, please contact TripADeal as soon as possible to make arrangements.

Guaranteed Airline surcharge
For pricing, please refer to the payment cart upon checkout.

Please note:
• Guaranteed airlines are subject to availability.
If we are unable to fulfil your request, the above extra cost will be refunded.
• On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
• In the event that a purchased stopover package and a purchased guaranteed airline upgrade are not compatible, you will have the option to receive a refund for the guaranteed airline upgrade or be offered an alternative stopover city option, e.g. if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
• Guaranteed airline refers to the marketing carrier and could include codeshare partners

Arrive Early or Stay Behind
If available, please refer to the payment cart upon checkout.

Please note:
• This fee does not include extra nights accommodation, meals or airport transfers.
• No flight booking changes or cancellations are permitted after air tickets have been issued.
• Flight changes are subject to availability at the time of booking.

Stopover Package
If available, please refer to the payment cart upon checkout.

Please note:
• A pre and post-tour stopover may be chosen; however, the stopover location must be the same each way, due to the airline used.
• Stopover packages are subject to availability.

Flight Class Upgrades
If available, please refer to the payment cart upon checkout.

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Sydney, Melbourne, Brisbane, Adelaide, Perth or New Zealand

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• Cabin Class: Economy Class
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Important Information

Accommodation

Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

Please refer to the TripADeal website.

Triple Share

Not available.

Bedding Configuration

Twin or Double bedding (subject to availability).

General Information

Minimum group size 24, maximum group size 32 per vehicle.

Please note: A Small Group Tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours / Activities

If available, please refer to the payment cart upon checkout.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping

Other important information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Japan is a year-round destination, with four distinct seasons that offer something for everyone. For further information on when the best time to go is, please see here.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

Daily breakfast is included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and offloading of bags from the vehicle.

OTHER

Mobility:

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

An Easy / Low level of fitness will be required. Easy / Low is described as Light walking on well-maintained surfaces, occasional climbing
Important Information

of stairs and ability to get on and off vehicles without assistance and stand for a minimum of 30 mins in hot/humid conditions. A general level of fitness and mobility.

Please note: If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is $10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there’s no need to be intimidated by the request.

Sightseeing:

Please note: If the entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa is not required for Australian or New Zealand citizens visiting Japan for stays of up to 90 days for tourism, business, visiting friends or relatives, etc. that does not include remunerative activities.

Important:

Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you’re entering.

Please note: Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.

It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.

Travel insurance

We’ve partnered with emergency medical assistance provider Allianz Global Assistance. To inquire about purchasing travel insurance please contact us on 1300 360 015 to speak with a friendly team member available between 8 AM to 7 PM AEST Monday - Friday or 8 AM - 5 PM AEST Saturday. Alternatively, you can visit our TripADeal website tripadeal.com.au/travel-insurance and get a quote today.

Trip A Deal Pty Ltd ABN 50 149 240 433 AR 1238357 arranges this insurance as authorised representative for AWP Australia Pty Ltd ABN 52 097 227 177 AFSL 245631 trading as Allianz Global Assistance (AGA). AGA issues and manages travel insurance as agent for the insurer Allianz Australia Insurance Limited ABN 15 000 122 850 AFSL 234708 (Allianz). Terms, conditions, limits and exclusions apply. Trip A Deal, Allianz and AGA do not provide any advice on this insurance based on any consideration of your objectives, financial situation or needs. Therefore, you should consider whether the advice is appropriate for you. Before making a decision please consider the Product Disclosure Statement. The Target Market Determination is available at https://www.allianzpartners.com.au/policies/. Trip A Deal and AGA receive a commission which is a percentage of the premium you pay for a policy - ask us for further details prior to purchasing.

Schedule of fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

• Changes - $100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

• If the incorrect name has been advised to TripADeal, charges of $100.00 per booking + any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

Frequent Flyer

Have a question about this deal? We’re here to help.
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